

Nextel
iDEN
Digital Multi-service Data-capable Phone

***i860* Phone User's Guide**



NNTN5563A

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DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: *i860*

Model Number: **H73XAN6RR4AN**

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a),
15.107(d) and section 15.109(a)

Class B Digital Device

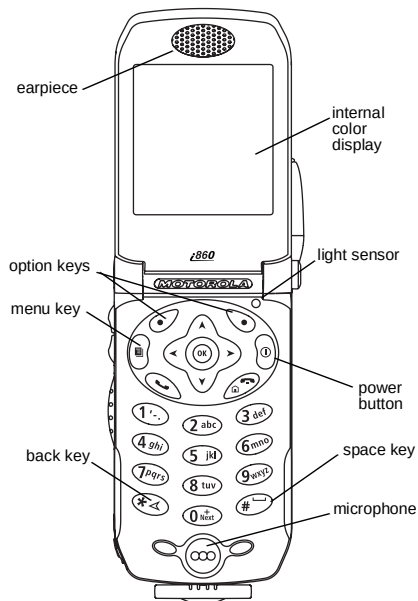
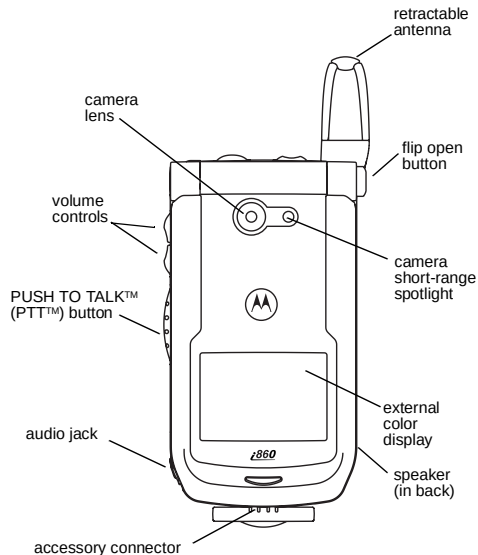
As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

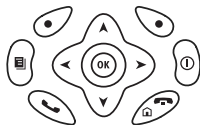
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Getting Started



Getting Started



Power button.



Navigation key — press the arrows to scroll through menus and lists.



OK key — selects highlighted item; answers calls.



Menu key — accesses context-sensitive menus.



Option key — selects the option appearing above it on the display.

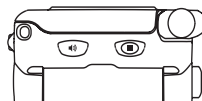
Note: Throughout this User's Guide, the option keys will be represented by .



Send key — places phone calls.



End key — ends phone calls; returns to idle screen; in browser mode, returns to Net main menu.



Acts like  when the flip is closed; turns Direct Connect® / Group ConnectSM speaker on and off; used with voice names and voice records.



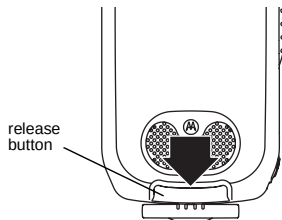
Acts like  when the flip is closed; accesses recent calls; sends incoming calls to voice mail.

To start using your i860 phone:

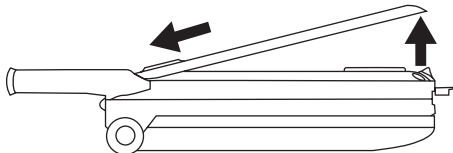
- Make sure your SIM card is in place.
- Charge the battery.
- Activate your service.
- Enable security.

Removing the Battery Door

- 1 Make sure the phone is powered off. See "Powering On and Off" on page 6.
- 2 Slide the release button back until it releases the battery door.

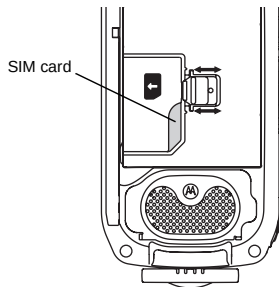


- 3 Allow the battery door to pop up, slide it forward, and remove it from the back of your phone.



Locating Your SIM Card

Your SIM (Subscriber Identity Module) card is a small piece of plastic located in the SIM card holder in the back of your phone, underneath the battery.



If there is no SIM card in your phone, contact Nextel Customer Care at 1-800-639-6111.

If want to use a SIM card other than the one that is in your phone, please contact Nextel Customer Care to verify that the SIM card you want to use is compatible with your phone.

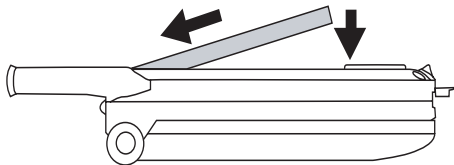
Getting Started

Battery

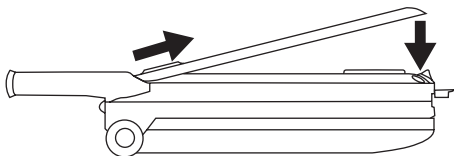
Inserting the Battery

Your phone comes with a Standard Lithium Ion Battery.

- 1 Remove the battery door.
- 2 Insert the top of the battery into the battery area. Press the bottom of the battery to secure it.



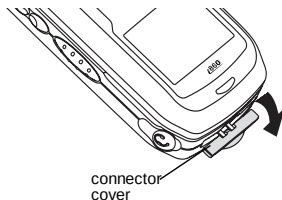
- 3 Replace the battery door and press it gently until you hear a click.



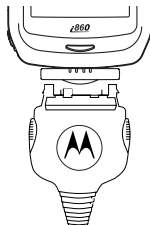
Charging the Battery

Your phone comes with a rapid travel charger.

- 1 Plug the charger into an electrical outlet.
- 2 Open the connector cover.



- 3 Plug the other end of the charger into the accessory connector.



Charger Attached or **Device Attached** appears on the internal display.

Tip: To remove the charger from the accessory connector: Press the buttons on the sides of the plug. Pull the plug straight out.

- 4 If you have purchased optional batteries or chargers, see “Charging Times”.

Charging Times

Check your battery and charger type against the grid below to determine appropriate charging times.

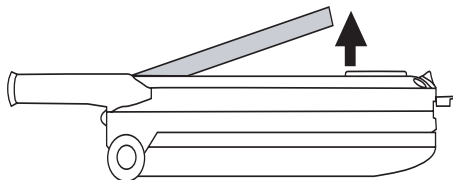
Battery	Charger	
	Rapid	Standard
Slim Lithium Ion	2 hours	3 hours
Standard Lithium Ion	2 hours	4 hours

For best results, charge the batteries within the temperature range of 50°F to 104°F (10°C to 40°C).

Prolonged charging is not recommended.

Removing the Battery

- 1 With your phone powered off, remove the battery door.
- 2 Remove the battery by pushing it toward the antenna and lifting it out.



Battery Use and Maintenance

- The Motorola iDEN Approved Lithium Ion chargers provide optimum performance. Other chargers may not fully charge the iDEN Lithium Ion battery or may yield a reduced number of lifetime charge cycles.
- Extreme temperatures degrade battery performance. Do not store the battery where temperatures exceed 140°F (60°C) or fall below 4°F (-20°C).

Getting Started

- Lithium Ion batteries have a self discharge rate and without use, lose about 1% of their charge per day.
- The battery capacity is degraded if the battery is stored for long periods while fully charged. If long term storage is required, store at half capacity.

Powering On and Off

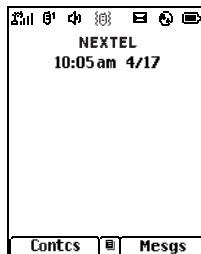
To power your phone on:

- 1 Open the flip.

Tip: Press the flip open button to open the flip easily.

- 2 Press .

As your phone connects to the network, you will see a connecting message. When the idle screen appears, the phone is ready to use.



To power your phone off:

- 1 Open the flip.
- 2 Press and hold .

Activating Service

The first time you power your phone on, your service is activated.

A screen then appears prompting you to select **Ok** to update your browser information. This screen will only appear during initial activation. See "Enabling Security" on page 7.

Enabling Security

You must enable security the first time you power on your phone or within 10 days of first activation of your phone.

- 1 Press  under **Ok**.

Note: If you press  under **Later**, the idle screen will appear. The next time you select **Net** from the main menu, you will be prompted to enable security before you can use Nextel Online services.

- 2 You are prompted to enable security. Press  under **Yes**. A series of screens followed by the default homepage displays.
- 3 Press  to return to the idle screen.

Phone Programming

Within 24 hours of enabling security, you will receive an alert notification containing your Personal Telephone Number (PTN), Nextel Customer Care number, Direct Connect number, and Talkgroup lists for Group Connect calls.

- 1 When you receive an alert notification saying **New Browser Message - Receive Programming Info**, press  under **Goto**.
- 2 You are prompted to accept changes to your lists. Press  under **Ok**.

- 3 You are prompted again to accept changes to your lists. Press  under **Ok**.
- 4 A confirmation screen displays. Press  under **Ok**.
- 5 Press  to return to the idle screen.

Finding Your Phone Number and Direct Connect® Number

My Info lets you view your phone number, Direct Connect number, and other phone information.

- 1 Press  to access the main menu.
- 2 Scroll to **My Info**.
- 3 Press .
- 4 Scroll to see your information:

Line 1 and **Line 2** are your phone numbers. **DC** is your Direct Connect number, the number that others use to contact you using Direct Connect® service. These numbers appear when you receive your alert notification after enabling security on your phone.

See “My Info” on page 106 for more information about this feature.

Getting Started

Nextel® Voice Mail

You must set up your voice mail box before you can retrieve messages. See “Setting Up Your Voice Mail Box” on page 64.

Nextel Worldwide® Service

You can use your phone to make calls internationally in select cities using other iDEN® networks by calling Nextel Customer Care to activate international dialing on your account. Countries in which you can use your phone include Argentina, Brazil, Canada, Philippines, Singapore, Israel, Mexico and Peru*.

** Credit approval may be required. Other conditions may apply.*

Customizing Features

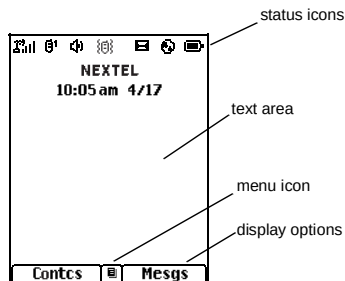
You can control many features of your phone, including the size of the text on the display, the way you access main menu items, and the volume of incoming sound, rings, and other tones. See “Customizing Your Phone” on page 134.

Phone Basics

Display

Any time your phone is powered on, the display provides you with information and options.

The external display shows a shortened version of the internal display. To see more information, open the flip.



The screen shown above is the idle screen. The idle screen appears when your phone is on, but not engaged in any activity.

Text Area

This area displays menus, messages, names, phone numbers, and other information.

Display Options

Two display options appear at the bottom of most screens. You select a display option by pressing the option key below it.

Menus and Lists

Your phone's features are arranged in menus, submenus, and lists.

To access the items in a menu or list, scroll using the navigation key at the top of your keypad. This key lets you scroll up, down, left, or right. Holding down the appropriate part of the navigation key speeds up scrolling.

In this guide, this symbol > tells you to select a menu or list item. For example, **Settings > Security** means:

- 1 Scroll to **Settings** on the main menu.
- 2 Press  to see the **Settings** screen.
- 3 Scroll to **Security**.
- 4 Press  to see the **Security** screen.

OK Key

Pressing :

- Selects the highlighted menu item or list item
- Sets options
- Confirms actions
- Places and answer calls
- From the idle screen, accesses camera. This is the default setting. You can assign a different main menu item to .

Menu Key

Many features provide context-sensitive menus that let you access related features and actions. This icon  appears any time a context-sensitive menu is available. Press  to access the menu.

Getting Started

Main Menu

All your phone's features can be accessed through the main menu. You can set the main menu to appear as a list or as large icons. See "Setting the Menu View" on page 136.

-  **Net** Access to Nextel Online services. See page 92.
-  **Java Apps** Java applications on your phone. See page 113.
-  **Settings** Customize your phone. See page 134.
-  **Ring Tones** Assign ring tones and turn ringer off. See page 57.
-  **Camera** Take pictures and videos. See page 94.
-  **Media Center** Access stored pictures, videos, and audio recordings. See page 99.
-  **VoiceRecord** Record and play audio messages. See page 110.

My Info

Access personal phone information, including phone number and Direct Connect number. See page 106.

Downloads

Provides a catalog of ring tones, wallpapers, games and Java applications that you can download directly to your phone. Items in this catalog change frequently, so check regularly for fresh content. See page 59.

GPS

Find your approximate geographical location. See page 119.

Contacts

Create, view, store, edit contacts. See page 35.

Messages

Access messages. See page 60.

Call Forward

Set call forwarding options. See page 44.

Datebook

Schedule appointments. See page 128.

-  **Memo** Store a number to access later. See page 43.
-  **Call Timers** Phone usage information. See page 51.
-  **Recent Calls** Lists recent calls. See page 28.
-  **Shortcuts** Create shortcuts to screens. See page 146.
-  **Profiles** Groups of settings you apply together. See page 142.
-  **Call Alert** Lists call alerts. See page 26.

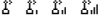
Quick Access to Main Menu Items

Each arrow in the navigation key and  can be used to access a main menu item from the idle screen. Each of these keys is assigned to a main menu item when you receive your phone. To assign different main menu items, see “Personalize Features” on page 139.

Status Icons

Status icons appear at the top of the display. Some appear at all times. Others appear only when your phone is engaged in certain activities or when you have activated certain features.

 **Battery Strength** — A fuller battery indicates a greater charge.

 **Signal Strength** — More bars next to the antenna indicate a stronger signal.

 **Phone In Use** — Your phone is active on a phone call.

 **Direct Connect In Use** — Your phone is active on a Direct Connect call.

 **Talkgroup In Use** — Your phone is active on a Group Connect call.

  **Active Phone Line** — 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.

Getting Started



Call Forward — Your phone is set to forward calls. See “Call Forwarding” on page 44.



Ringer Off — Your phone is set not to ring. See “Setting Your Phone to Vibrate” on page 57.



Speaker Off — Direct Connect and Group Connect sounds are set to come through the earpiece rather than through the speaker.



Messages — You have one or more messages. See page 60.



T9 Text Input — You are using T9 Text Input to enter text. See “Entering Text” on page 33.



Internet — You are ready to browse the internet or are browsing the internet using a secure connection.



Voice Record — You have one or more voice records stored. See page 110.



Airplane Mode — Your phone is set to Airplane Mode. See “Temporarily Turning Off Calls” on page 137.



Packet Data — You are ready to transfer packet data or are transferring packet data. See “Using Your Phone as a Modem” on page 52.



TTY — You are ready to use your phone to make calls using a teletypewriter device. See “Making TTY Calls” on page 53.

SIM Card Security

Your SIM card stores all your Contacts and protects your personal information. Since this information is stored on your SIM card, not in your phone, you can remove the information by removing your SIM card.

Note: Except for making emergency calls, your phone will not function without the SIM card.

To prevent unauthorized use of your phone, your SIM card is protected by a PIN that you enter each time the phone is powered on. You can change the PIN or turn off the requirement that it be entered.

Turning the PIN Requirement On and Off

When the SIM PIN requirement is off, your phone can be used without entering a PIN.

Important: When the SIM PIN requirement is off, the personal data on your SIM card is not protected. Anyone can use your phone and access your personal data.

When the SIM PIN requirement is on, you are prompted to enter your PIN each time you power on your phone.

Note: If a SIM PIN is required, your phone will not function until the SIM PIN is entered, except for making emergency calls.

- 1 From the main menu, select **Settings > Security > SIM PIN**.
- 2 Select **On** or **Off**.
- 3 Enter the current SIM PIN.

Note: The default SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM card (see "Changing the PIN").

- 4 Press  under **Ok**.

Entering the PIN

- 1 When the **Enter SIM PIN Code** screen appears after you power on your phone, enter your SIM PIN.
- 2 Press  under **Ok**.

The message **SIM Unlocked** displays.

Important: If you enter your PIN incorrectly 3 times, your SIM card is blocked. To unblock your SIM card, you must contact Nextel Customer Care. See "Unlocking the PIN" on page 14.

Changing the PIN

Note: The SIM PIN requirement must be turned on in order to access this feature.

- 1 From the main menu, select **Settings > Security > Change Password > SIM PIN**.
- 2 At the **Enter Old SIM PIN** screen, enter the current SIM PIN.
- 3 Press  under **Ok**.
- 4 At the **Enter New SIM PIN** screen, enter the new 4- to 8-digit SIM PIN.
- 5 Press  under **Ok**.

Getting Started

6 At the **Re-enter New SIM PIN** screen, re-enter the new SIM PIN to confirm.

7 Press  under **Ok**.

Changed: SIM PIN displays.

Unblocking the PIN

If you enter your PIN incorrectly 3 times, your SIM card is blocked. To unblock your SIM card, you must contact Nextel Customer Care to get a PIN Unblock Code (PUK).

Important: If you unsuccessfully enter the PUK code 10 times, your SIM card is permanently blocked and must be replaced. If this happens, all data is lost. You will get a message to contact Nextel Customer Care. Except for making emergency calls, your phone will not function with a blocked SIM card.

To unblock the PIN:

1 Press    .

2 At your Nextel Customer Care representative's request, provide the information needed to give you a PUK code.

3 Select **Unblock PIN**.

4 Enter the PUK code.

5 Enter a new 4- to 8-digit SIM PIN.

6 Re-enter your SIM PIN.

Note: These steps must be performed in quick succession.

If you entered the codes properly, **SIM Unlocked** appears on the display.

Inserting and Removing Your SIM Card

Important: Do not touch the gold-colored areas of your SIM card.

The SIM card is designed for optimal Contacts storage and feature use. For Nextel SIM card compatibility information, visit www.nextel.com/sim.

If you remove your SIM card and use it with another phone, or use another SIM card with your phone, the following information is erased:

- The recent calls list
- Call forwarding settings
- Net alerts
- MMS messages
- Options set using the MMS Setup menu

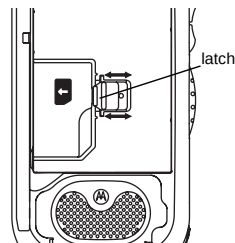
- Pictures, videos, and audio recordings in the media center, except those that are forward locked
- Voice records
- Voice names
- Datebook events
- Options set using the Personalize menu
- Information stored in Memo
- 3 most recent GPS Enabled locations

Note: In some cases, Contacts may not be accessible if you move your SIM card to another phone. Contacts entries created with your *i860* phone are not readable by an older iDEN SIM-based phone.

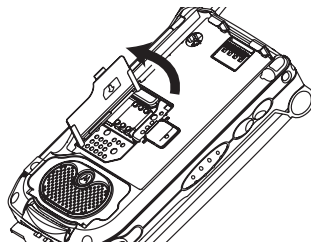
Inserting Your SIM Card

- 1 With your phone powered off, remove the battery door and battery.

- 2 Slide the latch away from the SIM card holder.

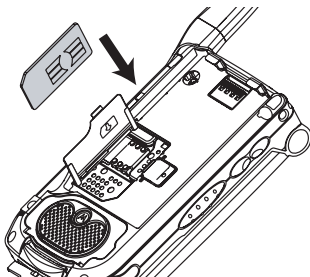


- 3 Open the SIM card holder.

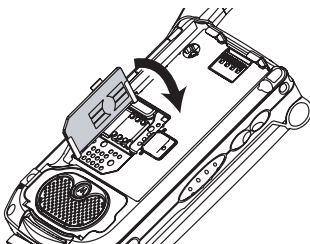


Getting Started

- 4 Carefully slide your SIM card into the SIM card holder.



- 5 Close the SIM card holder.

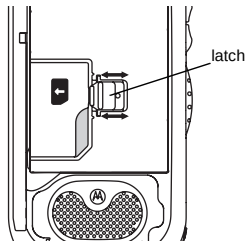


- 6 Slide the latch toward the SIM card holder.

Removing Your SIM Card

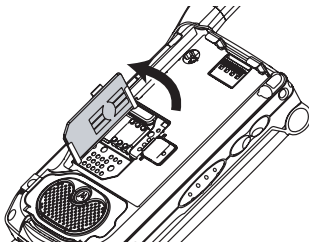
Important: To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

- 1 With your phone powered off, remove the battery door and battery.
- 2 Slide the latch away from the SIM card holder.

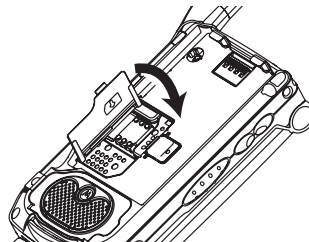


Locking the Keypad

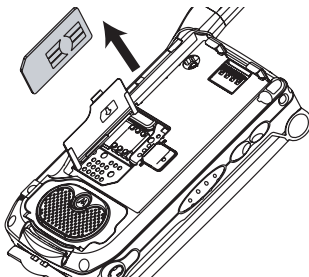
3 Open the SIM card holder.



5 Close the SIM card holder.



4 Carefully slide your SIM card out of the SIM card holder.



6 Slide the latch toward the SIM card holder.

Note: Protect your SIM card as you would any delicate object. Store it carefully.

Locking the Keypad

Locking the phone's keypad prevents its buttons from being pressed. When the keypad is locked, you can only:

- Power the phone on and off
- Unlock the keypad
- Respond to incoming calls, messages, and alerts

Getting Started

Important: Emergency calls cannot be placed while the keypad is locked.

To lock or unlock the keypad:

- 1 From the idle screen, press .
- 2 Press .

If you press a key while the keypad is locked, instructions for unlocking the keypad display briefly.

You also have the option of setting your phone to automatically lock the keypad if there has been no activity for a specified time.

- 1 From the main menu, select **Settings > Security > Keypad Lock**.
- 2 To lock the keypad immediately, select **Lock Now**. You will be given the option to press  and  to lock and unlock the keypad.
- 3 To set a specific time for the keypad to lock if there has been no activity, select **Auto Lock** and then select a time.

The keypad can be set to lock in 5, 10, 15 or 20 minutes if the keypad is not touched during the specified time. To turn the auto lock off, repeat step 3 and select **Off**.

Accessories

Your phone comes with a Standard Lithium Ion Battery, rapid travel charger, and holster.

Various accessories are available for use with your i860 phone, including cases, vehicle power charger, data cables, Hands-Free accessories and more.

To order additional accessories, go to www.nextel.com or call 1-800-Nextel6. You can also contact your Nextel Authorized Sales Representative or stop by any Nextel-owned Retail Store. For information on Nextel retail store locations, go to www.nextel.com.

Wireless Local Number Portability: Bringing Your Phone Number From Another Carrier

If you are bringing your phone number from another carrier, your new phone will be active as soon as you receive it. Nextel will provide you with a temporary phone number so that you can begin using your phone immediately. Once the number you have brought to Nextel is activated, your temporary phone number will be deactivated and service with your previous carrier will be cancelled.

automatically. You will receive a text message on your Nextel phone letting you know that activation is complete. Simply turn your phone off and back on again to complete activation.

Here is additional information you need to be aware of until the number you have brought to Nextel is active on the Nextel network:

Nextel® Voice Mail

We suggest you set up your voice mail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voice mail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.

Text Messaging

During the activation process, it is possible that text messages may not be properly routed to your Nextel phone.

911 Calls

Nextel continues to make efforts to ensure that all 911 calls are minimally impacted by this process. If you make a call to 911 from your temporary phone number and the call fails, the 911 emergency

response center will not be able to call you back on your Nextel phone if in the meantime your Nextel phone has been programmed with your permanent phone number. As with any wireless 911 call, if your call is disconnected before location and details have been provided, be sure to call 911 again and advise that you were disconnected.

Go to www.nextel.com/wlnp for more details.

Nextel® Customer Care

Nextel Customer Care: 1-800-639-6111 or dial 611 from your *i860* phone.

Nextel Worldwide Customer Care:
+1-360-662-5202 (toll-free from your *i860* phone).

Understanding Status Messages

You may receive status messages under certain conditions. Before contacting Nextel Customer Care, note the message, numeric code, and the conditions under which it appeared. You can go to nextel.com for additional information about status messages.

Making Calls

Your i860 phone makes two types of calls: digital cellular phone calls and Direct Connect calls. With Direct Connect calls, you use your phone as a long-range, digital walkie-talkie.

Phone Calls

With the Flip Open

1 Enter the number you want to call.

2 To place the call:

Press . **-or-**

If you entered the number from the idle screen, press .

3 To end the call:

Press . **-or-**

Close the flip.

To end a call by closing the flip, you must have the Flip to End feature turned on (see “Setting Flip Actions” on page 49).

With the Flip Closed

You can make phone calls with the flip closed using a voice name or the recent calls list to select the number you want to call. See “Using a Voice Name” on page 23 and “Making Calls From the Recent Calls List” on page 31.

To end the call, press .

Direct Connect® Calls

Nextel offers the following Direct Connect services:

- Direct Connect — allows walkie-talkie calling within your local coverage area.
- Nationwide Direct ConnectSM — allows coast-to-coast walkie-talkie calling to Nextel users from anywhere on the Nextel National Network (U. S.) to anywhere on the National Network.
- International Direct ConnectSM — allows walkie-talkie calling to and from select countries.
- Group Connect — allows walkie-talkie calling to up to 25 Nextel customers simultaneously (see “Group ConnectSM Calls” on page 50).

See www.nextel.com for more details on these Direct Connect services. Pricing for each of these services is based on your service contract.

To make a Direct Connect call:

- 1 If the flip is open, enter the Direct Connect number you want to call. **-or-**
If the flip is closed, choose the number as you would when making a phone call.
- 2 Press and hold the PTT button on the side of your phone. Begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.
- 4 To end the call:

If the flip is closed, press . **-or-**

Press . **-or-**

Press  under **Exit**. **-or-**

Close the flip.

A Direct Connect call ends automatically if there is no activity on the call for a few seconds.

Tip: To let someone know you want to talk to him or her on a Direct Connect call, send a call alert. See “Call Alerts” on page 26.

Dialing Direct Connect® Numbers

Every Direct Connect number has 3 parts — an area ID, a network ID, and a member ID — with an asterisk between each of these parts. For example: 999*999*9999.

When you place a Direct Connect call, you must enter the whole Direct Connect number including the asterisks.

Tip: When you store a Direct Connect number in Contacts it is good practice to include the whole Direct Connect number including the asterisks in case you travel with your phone, or another Direct Connect user whom you are trying to reach travels with their phone, outside of your local market.

Receiving Calls

Phone Calls

When you receive a phone call, your phone rings, vibrates, or lights up its backlight.

Answering

If the flip is closed, press . **-or-**

Open the flip. **-or-**

Press . **-or-**

Press . **-or-**

Press  under **Yes**. **-or-**

Press any number key.

Making Calls

To answer a call by opening the flip, you must have the Flip to Ans feature turned on (see “Setting Flip Actions” on page 49). To answer a call by pressing any number key, you must have the Any Key Ans feature turned on (see “Phone Calls Features” on page 138).

Sending to Voice Mail

If the flip is closed, press . **-or-**

Press . **-or-**

Press  under **No**.

Ending

If the flip is closed, press . **-or-**

Press . **-or-**

Close the flip.

Direct Connect® Calls

When you receive a Direct Connect call, your phone emits a chirping sound or vibrates.

Answering

- 1 Wait for the caller to finish speaking.
- 2 Press and hold the PTT button on the side of your phone. Begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.

Ending

If the flip is closed, press . **-or-**

Press . **-or-**

Press  under **Exit**. **-or-**

Close the flip.

A Direct Connect call ends automatically if there is no activity on the call for a few seconds.

Choosing a Number to Call

You can choose the number you want to call in many ways:

- Enter the number on the keypad.
- Say a voice name into your phone. See “Using a Voice Name” on page 23.
- Use Speed Dial or Turbo Dial® to make a phone call. See “Using Speed Dial and Turbo Dial®” on page 23.
- Redial the last phone number called. See “Redialing the Last Number” on page 23.
- Select the number from the recent calls list. See “Making Calls From the Recent Calls List” on page 31.
- Select the number from Contacts. See “Making Calls From Contacts” on page 42.

- Select a number stored in Datebook. See “Making Calls From Datebook” on page 132.
- Use One Touch Direct Connect to make a Direct Connect call. See “One Touch Direct Connect®” on page 48.
- Use the number in Memo. See “Memo” on page 43.
- Select the number in a text message you have received. See “Calling a Number in a Message” on page 83 and “Calling and Storing Numbers” on page 91.

Using a Voice Name

If you have created a voice name in Contacts for the number you want to call, say the voice name into your phone to enter the number. See page 36 for information on voice names.

You can use a voice name to enter a number with the flip open or closed.

- 1 Press and hold  until a prompt appears telling you to say the voice name.
- 2 Speaking into the microphone, say the voice name assigned to the number you want to call.

Your phone plays the name back to you.

If you are making a phone call, the call is placed automatically.

Tip: To stop a phone call from being completed, press  if the flip is closed or press .

If you are making a Direct Connect call, press and hold the PTT button to place the call.

Using Speed Dial and Turbo Dial®

Each phone number stored in Contacts is assigned a Speed Dial number which you can use to call that number.

Speed Dial

- 1 From the idle screen, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.
- 2 Press .
- 3 Press .

Turbo Dial

From the idle screen, press and hold the Speed Dial number (1 through 9) assigned to the phone number you want to call.

Redialing the Last Number

Press and hold  to place a call to the last phone number you called.

Making Calls

Missed Phone Calls

When you miss a call, this icon  and the number of phone calls you have missed appear briefly.

With the Flip Open

If you want to dismiss the missed call message, press  under **Back**. -or-

If you want to view the missed call on the recent calls list, press  under **View**.

With the Flip Closed

If you want to dismiss the missed call message, press .

If you want to view the missed call on the recent calls list, press  twice.

Using Speakerphone

Turning on speakerphone makes incoming sound come out of the phone's speaker instead of the earpiece. Speakerphone is available whenever you are on an active phone call.

With the Flip Open

To turn speakerphone on or off:

Press  under **Spkr**. -or-

Press .

With the Flip Closed

When you make a call with the flip closed, speakerphone is always on.

Opening the flip turns speakerphone off.

Using Mute

Muting calls lets you listen to incoming sound without transmitting sound. Mute is available whenever you are on an active call.

To turn mute on:

Press  under **Mute**.

While mute is on, **Unmute** appears as a display option.

To turn mute off:

Press  under **Unmute**.

Making Emergency Phone Calls

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial 911 to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

Making Emergency Phone Calls

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. See "GPS Enabled" on page 119, and particularly "IMPORTANT: Things to Keep in Mind" on page 119 and "Making an Emergency Call" on page 120, for more information on the limitations of this feature. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

Important: Emergency calls cannot be placed while the keypad is locked.

Important: If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

Important: If you are bringing your phone number to Nextel from your previous carrier, you may receive a temporary telephone number while your Nextel phone is being programmed with your permanent phone number. If you make a call to 911 and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime, your Nextel phone has been programmed with your permanent telephone number. If the call is disconnected before location and details have been provided, call 911 again and advise that you were disconnected.

Call Alerts

Sending a call alert lets the recipient know you want to talk to him or her on a Direct Connect call.

When you send a call alert, the recipient's phone emits a series of beeps, or vibrates, and displays your name or Direct Connect number.

The recipient can:

- Answer — begin a Direct Connect call with the sender
- Queue — store the call alert to the call alert queue, which is a list of call alerts
- Clear — dismiss and delete the call alert

Sending Call Alerts

- 1 Enter the Direct Connect number you want to send to, as you would when making a Direct Connect call.
- 2 Press  under **Alert**. **Ready to Alert** appears on the display.
- 3 Press the PTT button until **Alert Successful** appears on the display.

Note: If the alert is not successful, this may mean the person you are trying to reach is on a call or has the phone turned off.

Receiving Call Alerts

When you receive a call alert, you must answer, queue, or clear it. You cannot receive phone calls or Direct Connect calls until you do.

To answer a call alert:

Press the PTT button to make a Direct Connect call to the sender.

To queue a call alert:

Press  under **Queue**.

To clear a call alert:

Press . **-or-**

Press  under **Clear**. **-or-**

If the flip is closed, press .

Note: The recent calls list also stores call alerts you have received. They appear as Direct Connect calls. Call alerts remain in your recent calls list until you delete them or until they reach the end of the list.

Using the Call Alert Queue

When you queue a call alert, it remains in the call alert queue until you make a Direct Connect call to the sender or delete it.

Viewing Call Alerts

- 1 From the main menu, select **Call Alert**.
- 2 Scroll through the list.

Viewing Date and Time

To view the date and time a call alert was received:

- 1 From the main menu, select **Call Alert**.
- 2 Select the call alert you want information on.

Responding to Call Alerts in the Queue

After you queue a call alert, you can respond to it by making a Direct Connect call to the sender or sending a call alert to the sender.

Making a Direct Connect Call to the Sender

- 1 From the main menu, select **Call Alert**.
- 2 Scroll to the call alert you want to respond to.
- 3 Press the PTT button to begin the call.

This removes the call alert from the queue.

Sending a Call Alert to the Sender

- 1 From the main menu, select **Call Alert**.
- 2 Scroll to the call alert you want to respond to.
- 3 Press  under **Alert**. **Ready to Alert** appears on the display.

- 4 Press the PTT button until **Alert Successful** appears on the display.

Deleting Call Alerts

To delete a call alert from the queue:

- 1 From the call alert queue, scroll to the call alert you want to delete.
- 2 Press .
- 3 Select **Delete**.
- 4 Press  or press  under **Yes** to confirm.

To delete all call alerts from the queue:

- 1 From the call alert queue, press .
- 2 From the call alert menu, select **Delete All**.
- 3 Press  or press  under **Yes** to confirm.

Sorting Call Alerts

Tip: You must have at least one call alert in the queue to access this feature.

To sort call alerts by the order they were received:

- 1 From the main menu, select **Call Alert**.
- 2 Press .
- 3 Select **Sort By**.
- 4 Select **First on Top** or **Last on Top**.

Recent Calls

The recent calls list displays information associated with calls you have made and received and call alerts you have received. It also displays My Info and contact information sent to you from other phones.

The recent calls list displays up to 20 items.

Calls and Call Alerts

The recent calls list contains the numbers of up to 20 of the most recent calls you have made and received.

If the number of a recent call is stored in Contacts, the following information appears:

- The name assigned to the number
- The picture assigned to the number, if your phone is set to show pictures on the recent calls list. See “Choosing Picture View or List View” on page 30. Pictures appear for phone calls only.
- The Contacts type icon associated with the number. If the Contacts entry containing the number has more than one number or address stored,  surrounds the Contacts type icon. For information on Contacts types, see page 35.

The Direct Connect number Contacts type icon appears when you receive a Direct Connect call or call alert, even if the number is not stored in Contacts.

Call alerts you have received appear as Direct Connect calls. Like all items in the recent calls list, they remain listed until you delete them or until they reach the end of the list.

For phone calls, an additional icon appears giving information about the call:

-  A call you made.
-  A call you received.
-  A missed call. Missed calls appear on the recent calls list only if you have Caller ID.

When you select a call to view its details, you see information such as the name associated with the call, the number, date, time, and duration of the call.

My Info From Other Phones

The recent calls list displays My Info from other phones. See “Sending My Info and Contact Information” on page 108.

This icon  appears with My Info from other phones on the recent calls list, along with the Direct Connect number of the person who sent the information.

When you select My Info from other phones to view its details, you see all the information sent.

If you receive My Info from the same phone more than once, only the most recently sent version appears in the recent calls list.

Contact Information From Other Phones

The recent calls list displays contact information sent from other phones. This information comes from the other phone's Contacts list or recent calls list. See "Sending My Info and Contact Information" on page 108.

This icon  appears with contact information on the recent calls list.

Contact information in the recent calls list displays:

- The name contained in the contact information

- The Contacts type icon associated with the number or address contained in the contact information. If the item contains more than one number or address stored,  surrounds the Contacts type icon.

The name or Direct Connect number of the person who sent the contact information appears as a separate item on the recent calls list, above the information sent. If one person sends you more than one item of contact information, all the items appear below the person's name or Direct Connect number.

When you select contact information to view its details, you see the name or Direct Connect number of the person who sent the information and all the information in the item.

If you receive contact information with the same name from the same phone more than once, only the most recently sent version appears in the recent calls list.

Viewing the Recent Calls List

With the Flip Open

- 1 From the main menu, select **Recent Calls**.
- 2 Scroll through the list.

To view the details of an item on the list:

Recent Calls

From the recent calls list, select the item you want information on.

Tip: To view the details of more items, keep scrolling.

With the Flip Closed

- 1 Press .
- 2 If you want to view the rest of the recent calls list, press the volume controls.
- 3 Press  to dismiss the recent calls list.

Choosing Picture View or List View

You can set your phone to show the picture associated with each item as you view the recent calls list or show the list without pictures.

- 1 From the recent calls list, press .
- 2 Select **Recent Calls View**.
- 3 Select **List View** to show the recent calls list without pictures. **-or-**

Select **Picture View** to show the picture associated with each entry.

Storing Items to Contacts

- 1 From the recent calls list, scroll to or select the item you want to store.

- 2 Press  under **Store**. **-or-**

If **Store** is not one of your options: Press . Select **Store** or **Update Contacts**.

Tip: If the item you want to store is a call, **Store** does not appear if the number is already stored in Contacts.

- 3 To store the item as a new entry, select **[New Contact]**. **-or-**

To store the number to an existing entry, select the entry.

Note: Storing My Info or contact information from another phone to a Contacts entry that has a name assigned to it does not change the name of the Contacts entry.

- 4 If the item you want to store is a call, you must assign a Contacts type to the number:

With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number.

- 5 If you want to add more information to the entry, follow the applicable instructions in “Creating Entries” on page 36.
- 6 Press  under **Save**.

Deleting Items

To delete an item from the recent calls list:

1 From the recent calls list, scroll to or select the item you want to delete.

2 Press  under **Delete**. -or-

If **Delete** is not one of your options: Press .
Select **Delete**.

3 Press  or press  under **Yes** to confirm.

To delete all items on the recent calls list:

1 From the recent calls list, press .

2 Select **Delete All**.

3 Press  or press  under **Yes** to confirm.

Making Calls From the Recent Calls List

With the Flip Open

1 From the main menu, select **Recent Calls**.

2 Scroll to the item containing the number you want to call.

- If you scroll to a call, you can make a call to the number that made the call. If the number is stored in Contacts, you can make a call to any of the numbers stored with it.

- If you scroll to My Info from another phone, you can make a call to the Direct Connect number of the phone that sent the information.
- If you scroll to contact information from another phone, you can make a call to any of the numbers in the contact information.

3 To place the call now, go to step 4. -or-

Scroll left or right to display the Contacts type for the number you want to call.

4 To make a phone call, press . -or-

To make a Direct Connect call, press the PTT button.

You can also make calls while viewing the details of an item on the recent calls list:

1 From the recent calls list, select the item containing the number you want to call.

- If you select a call or contact information from another phone, you can make a call to the number shown first on the details screen.
- If you scroll to My Info from another phone, you can make a call to the Direct Connect number of the phone that sent the information.

Recent Calls

- 2** To make a phone call, press . **-or-**

To make a Direct Connect call, press the PTT button.

With the Flip Closed

- 1** Press  to display the most recent call.
- 2** Press the volume controls to scroll to the name or number you want to call.
- If you scroll to a call, you can make a call to the number that made the call.
 - If you scroll to My Info from another phone, you can make a call to the Direct Connect number of the phone that sent the information.
 - If you scroll to contact information from another phone, you can make a call to the number currently displayed.
- 3** To make a phone call, press  on the top of your phone. **-or-**

To make a Direct Connect call, press the PTT button.

Entering Text

You can enter text, numbers, and symbols into your phone using Alpha, Word, Numeric, or Symbol text input modes.

-  **Alpha** — Press a key several times for each character.
-  **Word** — Press a key once for each letter while words likely to be the one you want are chosen from a database.
-  **Symbols** — Enter punctuation and other symbols.
-  **Numeric** — Enter numbers.

When you access a screen that requires you to enter text, you start in the mode last used.

To choose a text input mode:

- 1 At a screen that requires you to enter text, press .
- 2 Select the text input mode you want to use. A checkmark appears next to the current mode.

Using Word Mode

In Word mode, T9 Text Input analyzes the letters on the keypad button you press and arranges them to create words. As you type, T9 Text Input matches your keystrokes to words in its database and displays the most commonly used matching word. You can add your own words to this database.

Entering a Word

- 1 Select Word as your text input mode.
- 2 Type a word by pressing one key for each letter.

For example, to type “test” press    .

The displayed word may change as you type it. Do not try to correct the word as you go. Type to the end of the word before editing.

- 3 If the word that appears is not the desired word, press  to change the word on the display to the next most likely word in the database.

Repeat until the desired word appears.

If the desired word does not appear, you can add it to the database.

Entering Text

Adding Words to the Database

- 1 Select Alpha as your text input mode.
- 2 Type the word using Alpha mode.
- 3 Select Word as your text input mode.
- 4 Press .

The word you typed in Alpha text entry mode is now in the database.

Note: You cannot store alphanumeric combinations, such as Y2K.

Choosing a Language

To change the language of the database:

- 1 At a screen that requires you to enter text, press .
- 2 Select **Languages**.
- 3 Select the language you want for your database.

Special Function Keys

Some of the phone's keys assume different functions while in Alpha or Word mode.

Spaces

Press  for a space.

Capitalization

When you press and hold the  key, it acts as a 3-way toggle. Press and hold  to make the next letter typed uppercase (shift), to make all subsequent letters typed uppercase (caps lock), or to go back to lowercase letters.

These icons appear in the top row of your display:

 or  Shift is on.

 or  Caps lock is on.

When neither of these icons appear, letters typed are lowercase. Scrolling up after typing a letter makes that letter uppercase.

Note: Your phone automatically makes the first letter of a sentence uppercase.

Punctuation

Press  or  to insert punctuation. Continue to press the key to view the list of symbols available through that key. Pause to select the symbol you want.

Note: Additional punctuation symbols are available in Symbols mode.

Contacts

Contacts stores up to 600 numbers or addresses. Each Contacts entry can store several numbers or addresses.

Information stored in Contacts is saved on your SIM card.

A Contacts entry contains:

- A name — A name is required if you are storing more than one number or address to the entry; otherwise, it is optional. Typically, this is the name of the person whose contact information is stored in the entry.
- A ring tone — This is the sound your phone makes when you receive phone calls or call alerts from any of the numbers stored in the entry. You can assign the ring tone from your list of ring tones. If you do not assign a ring tone, the entry is created with a default ring tone assigned.
- A picture — This picture appears on the display when you receive phone calls from any of the phone numbers stored in the entry. You can assign the picture from the pictures stored in the media center. If you do not assign a picture, the entry is created with no picture assigned.

- A Contacts type — Each number or address stored must be assigned a Contacts type:

	Mobile	phone number
	DC	Direct Connect number
	Work1	phone number
	Work2	phone number
	Home	phone number
	Email	email address
	Fax	phone number
	Pager	phone number
	Talkgroup	Talkgroup number
	IP	IP address
	Other	phone number

- A number or address — Each Contacts entry must contain a number or address. This may be any type of phone number, Direct Connect number, Talkgroup number, email address, or IP address.

Contacts

Note: You can store numbers up to 64 digits long, but every 20 digits must be separated by a pause or wait. See “Creating Pauses and Waits” on page 41.

- A Speed Dial number — When you store a phone number, it is assigned a Speed Dial number. You can accept the default Speed Dial number or change it.
- A voice name — If you create a voice name for a number, you can then dial that number by saying the voice name into your phone. This icon  appears to the left of the Contacts type icon if a voice name is assigned.

Accessing Contacts

From the main menu, select **Contacts**. -or-

If you are on a call: Press . Select **Contacts**.

Creating Entries

A number or address and a Contacts type are required for all Contacts entries. Other information is optional. You may enter the information in any order by scrolling through the entry details.

After you have entered the number or address, Contacts type, and any other information you want, you can press  under **Save** to save the entry to Contacts.

To cancel a Contacts entry at any time, press  to return to the idle screen.

To create a Contacts entry:

- 1 To access the entry details screen:

Select **Contacts > [New Contact]**. -or-

From the Contacts list, press . Select **New**.

- 2 If you want to assign a name to the entry:

Select **Name**.

Enter the name. See “Entering Text” on page 33. When you are finished, press .

Tip: Press  under **Browse** to select a name already in Contacts.

- 3 If you want to assign a ring tone or picture to the entry, select **[Ring Tone/Picture]**. See “Assigning a Ring Tone or Picture” on page 37.

- 4 To assign a Contacts type to the number or address being stored:

Select the Contacts type field.

Select the Contacts type you want to assign.

- 5 To store a number or address:

Select the # field (or **ID** for an email address, or **IP** for an IP address).

Enter the number or address. For phone numbers, use the 10-digit format. For email addresses, see “Entering Text” on page 33.

Tip: Press  under **Browse** to select a number or address from Contacts, the recent calls list, or Memo.

When you are finished, press .

- 6 If you want to change the default Speed Dial number or a create a voice name for the entry, select **[Options]**. See “Assigning a Speed Dial Number or Voice Name”.

- 7 If you want to add more numbers or addresses to the entry:

Scroll past the information you already entered.

Enter the additional information for the entry using step 3 through step 6. You must assign a name to the entry, if you have not already.

- 8 Press  under **Done**.

Assigning a Ring Tone or Picture

- 1 If you have not already, select **[Ring Tone/Picture]**.
- 2 If you want to assign a ring tone from the list of ring tones:

With **Ringer** highlighted, scroll left or right to choose a ring tone. **-or-**

Select **Ringer**. Select the ring tone you want to assign.

- 3 If you want to assign a picture from the media center:

Scroll to **Picture**. Scroll left or right to choose a picture. **-or-**

Select **Picture**. Select the picture you want to assign.

Only pictures that can be assigned to Contacts entries are displayed. Some large pictures cannot be assigned.

Tip: If an entry has a picture assigned and you want the entry to have no picture, select **[No Picture]** or press  under **Unassign**.

- 4 When you are finished, press  under **Back**.

Assigning a Speed Dial Number or Voice Name

- 1 If you have not already, select **[Options]**.
- 2 The default Speed Dial number assigned to a phone number is displayed in the **Speed #** field. This is always the next available Speed Dial location.

Contacts

If you want to assign the phone number to a different Speed Dial location:

With the **Speed #** field highlighted, press .

Press  under **Delete** to delete the current Speed Dial number.

Enter the new Speed Dial number using the keypad.

When you are finished, press .

- 3 If you want to create a voice name for a phone number, select **Voice Name**.

As directed by the screen prompts, say and repeat the name you want to assign to the number. Speak clearly into the microphone.

- 4 When you are finished, press  under **Back**.

Editing Entries

- 1 From the Contacts list, scroll to or select the entry you want to edit.
- 2 Press  under **Edit**. -or-
If **Edit** is not one of your options: Press . Select **Edit**.

The entry details screen displays.

- 3 Follow the applicable instructions in “Creating Entries” on page 36 to edit the various fields.

Viewing Entries

When you view Contacts entries, you can choose how much detail you want to see.

Viewing the Contacts List

In this view, each entry shows:

- The name assigned to the entry
- A small version of the picture assigned to the entry, if you have set Contacts to show pictures in the Contacts list. See “Choosing Picture View or List View” on page 39.
- The types of numbers and addresses stored in the entry

To view entries from the Contacts list:

- 1 Access Contacts.
- 2 Scroll to view entries.

Tip: To find Contacts entries faster, use the keypad to enter the first letter of the name.

- 3 If an entry has more than one number or address stored,   surrounds the Contacts type icon. Scroll left or right to view the icon for each number stored in the entry.

Selecting an Entry

In this view, each entry shows:

- The name assigned to the entry
- A small version of the picture assigned to the entry
- The name of the ring tone assigned to the entry
- The numbers and addresses stored in the entry

To select an entry:

- 1 From the Contacts list, select the entry you want to view.
- 2 Scroll to view the numbers and addresses stored in the entry.

Tip: To select other entries: Scroll left or right.
Or, press  or .

To return to the Contacts list, press  under **Back**.

Viewing More Details

When an entry is selected, you can view more details about the entry by selecting items within the entry.

Viewing Details of a Number or Address

- 1 Select the entry.
- 2 Select the number or address you want to view details of.

If the you select a phone number, you can view its Speed Dial number and see whether it has a voice name.

To return to the entry, press  under **Back** or press .

Viewing a Large Picture

To view a large version of the picture assigned to an entry:

- 1 Select the entry.
- 2 Select the first item shown on the entry screen. This item shows the name assigned to the entry or **No Name**.

Note: You cannot make calls from this view.

To return to the entry, press  under **Back** or press .

Choosing Picture View or List View

You can set Contacts to show the picture assigned to each entry as you view the Contacts list or show the Contacts list without pictures.

- 1 From the Contacts list, press .
- 2 Select **Contact View**.

Contacts

- 3 Select **List View** to show the Contacts list without pictures. **-or-**

Select **Picture View** to show the picture assigned to each entry.

Searching for a Name

To search for a name in Contacts:

- 1 From the Contacts list, press  under **Search**. **-or-**

If **Search** is not one of your options: Press . Select **Search**.

- 2 Enter the name you want to see. See “Entering Text” on page 33.
- 3 Press .

Your phone finds the name you entered or the nearest match.

Showing Only Direct Connect® Numbers and Talkgroups

To set Contacts to show only entries that contain Direct Connect numbers and Talkgroup entries:

- 1 From the Contacts list, press .
- 2 Select **Filter**.
- 3 Set this option to **Show DC**.

To set Contacts to show all entries:

- 1 From the Contacts list, press .
- 2 Select **Filter**.
- 3 Set this option to **Show All**.

Deleting Entries

Delete an Entry

- 1 From the Contacts list, scroll to or select the entry you want to delete.
- 2 Press .
- 3 To delete the entire entry, select **Delete Contact**.
- 4 Press  or press  under **Yes** to confirm.

Delete a Number or Address

- 1 From the Contacts list, scroll to the entry that contains the number or address you want to delete.
- 2 Scroll left or right to display the Contacts type for the number you want to delete. **-or-**
Select the entry. Scroll to or select the number you want to delete.
- 3 Press .
- 4 Select **Delete Number**.
- 5 Press  or press  under **Yes** to confirm.

Note: If an entry contains only one number or address, deleting the number or address deletes the entry.

Checking Capacity

To see how many numbers are stored in Contacts:

- 1 From the Contacts list, press .
- 2 Select **Capacity**.

Creating Pauses and Waits

When storing a number, you can program your phone to pause or wait between digits while dialing. A pause makes your phone pause for 3 seconds before dialing further. A wait makes your phone wait for your response before dialing further.

This feature is useful when using voice mail or other automated phone systems that require you to dial a phone number and then enter an access number.

To program a pause:

Press and hold  until the letter P appears. The P represents a 3-second pause.

If you store 17035551235P1234, when you select this number and make a call, your phone dials the first 11 digits, pauses for 3 seconds, then dials the last 4 digits.

If you want a pause longer than 3 seconds, press and hold  more than once. Each P represents a 3-second pause.

To program a wait:

Press and hold  until the letter W appears. The W means your phone waits before dialing further.

If you store 17035551235W1234, when you select this number and make a call, your phone dials the first 11 digits and then waits. A message appears asking if you want to send the rest of the digits. Press  under **Yes** to dial the last 4 digits.

Tip: You can create pauses and waits while dialing a number from the keypad. See “Creating Pauses and Waits While Dialing” on page 48.

International Numbers

When storing a number that you plan to use for international calls, use Plus Dialing:

- 1 Press and hold  for two seconds. A “0” appears, then changes to a “+”.

Note: The network translates the “+” into the appropriate international access code needed to place the call.

Contacts

- 2 Enter the country code, city code or area code, and phone number.

For information about making international calls, see “Making International Calls” on page 48.

Making Calls From Contacts

While Viewing the Contacts List

- 1 Access Contacts.
- 2 Scroll to the name or number you want to call.
Tip: To find Contacts entries faster, use the keypad to enter the first letter of the name.
- 3 To place the call now, go to step 4. **-or-**
Scroll left or right to display the Contacts type for the number you want to call.
- 4 To make a phone call, press . **-or-**
To make a Direct Connect call, press the PTT button.

If you are making a Direct Connect call, your phone places the call to the Direct Connect number stored in the Contacts entry, even if the Direct Connect icon is not displayed.

If you are making a phone call:

- Your phone places the call to the phone number assigned to the Contacts type displayed.

- If the Contacts type displayed is not a phone number, your phone places the call to the phone number stored in the Contacts entry.
- If the Contacts type displayed is not a phone number and you have more than one phone number stored in the Contacts entry, your phone prompts you to select the phone number you want to place the call to.

After Selecting an Entry

- 1 Access Contacts.
- 2 Select the Contacts entry that contains the number you want to call.
- 3 Scroll to or select number you want to call.
- 4 To make a phone call, press . **-or-**
To make a Direct Connect call, press the PTT button.

If you try to make a type of call that does not match the Contacts type of the number you chose, no call is placed.

Memo

Memo lets you store a number, make a call to that number, and save it to Contacts.

To create a memo:

- 1 From the main menu, select **Memo**.
- 2 Enter the number using your keypad.
- 3 Press .

To view the memo later:

- 1 From the main menu, select **Memo**.

To delete the memo:

- 1 From the main menu, select **Memo**.
- 2 Press and hold  under **Delete**.
- 3 Press .

To edit the memo:

- 1 From the main menu, select **Memo**.
- 2 Enter the new number.
- 3 Press .

To make a call to the memo number:

- 1 From the main menu, select **Memo**.
- 2 To make a phone call, press . **-or-**

To make a Direct Connect call, press the PTT button.

To store the memo number to Contacts:

- 1 From the main menu, select **Memo**.
- 2 Press .
- 3 Select **Store to Contacts**.
- 4 To store the number as a new entry, select **[New Contact]**. **-or-**

To store the number to an existing entry, select the entry.

- 5 With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number.
- 6 If you want to add more information to the entry, follow the applicable instructions in "Creating Entries" on page 36.
- 7 Press  under **Done**.

Call Forwarding

Call forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call. You can forward phone lines 1 and 2 independently.

Forwarding All Calls

When you set your phone to forward all calls, an icon appears in the top row of the display:

-  Phone line 1 is active; calls to phone line 1 are being forwarded.
-  Phone line 1 is active; calls to phone line 2 are being forwarded.
-  Phone line 1 is active; calls to phone lines 1 and 2 are being forwarded.
-  Phone line 2 is active; calls to phone line 1 are being forwarded.
-  Phone line 2 is active; calls to phone line 2 are being forwarded.
-  Phone line 2 is active; calls to phone lines 1 and 2 are being forwarded.

To forward all calls:

- 1 From the main menu, select **Call Forward > Forward > All Calls**.
- 2 Select **To**.

If you specified a forwarding number for all calls before, this number displays.

To forward calls to this number, press  under **Back**.

To delete this number, press , then press and hold  under **Delete**.

- 3 To enter the number you want to forward calls to:
Enter the number using your keypad. **-or-**
Press  under **Search**. Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
- 4 Press .

All your calls are now forwarded to the number you specified.

Turning Off Call Forwarding

If you don't want all your calls forwarded, turn the feature off:

- 1 From the main menu, select **Call Forward > To**.
- 2 Set this option to **Off**.

All your calls are now sent to your phone.

Calls you miss are forwarded according to the options set for missed calls. By default, missed calls are forwarded to voice mail.

Forwarding Missed Calls

You can specify a forwarding number for each type of missed call:

- **If Busy** — Your phone is on a call or transferring data.
- **If No Answer** — You do not answer on the first 4 rings.
- **If Unreachable** — Your phone is out of coverage or powered off.

Note: If you want a type of missed call sent to voice mail, the call forwarding number for that type of missed call must be your voice mail access number. In most cases, your voice mail access number is your area code + first 3 digits of your PTN + MAIL (6245). To verify your voice mail access number, contact Nextel Customer Care.

To forward missed calls:

- 1 From the main menu, select **Call Forward > Forward > Detailed**.

- 2 Select **If Busy** to specify a forwarding number for calls received when your phone is busy.
- 3 If you specified a forwarding number for this type of call before, this number displays.

To forward calls to this number, press  under **Back** and go to step 6. **-or-**

To delete this number, press , then press and hold  under **Delete**.

- 4 To enter the number you want to forward this type of call to:
Enter the number using your keypad. **-or-**
Press  under **Search**. Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
- 5 Press .
- 6 Repeat step 2 through step 5 for **If No Answer** and **If Unreachable**.
- 7 When you are finished, press  under **Back**.

Viewing Call Forwarding Settings

- 1 From the main menu, select **Call Forward > Forward > All Calls**.
- 2 With **To** highlighted, press  under **Status**.

Advanced Calling Features

Call Waiting

Call Waiting lets you receive a second call while on an active call. Call Waiting is always available, unless you turn it off for a specific call.

If you are on a call and receive a second call, your phone emits a tone and displays a message saying you are receiving a second call.

To accept the second call and put the active call on hold:

Press  under **Yes**.

To accept the second call and end the active call:

1 Press .

Your phone rings with the second call.

2 Answer the second call.

To decline the second call:

Press  under **No**. If you subscribe to voice mail, the call is forwarded to your voice mail box, unless you set **Call Forward** for **If Busy** to a different number.

Turn Off Call Waiting

To turn off Call Waiting during a call:

- 1 Press .
- 2 Select **In Call Setup > Call Waiting**.
- 3 Set this option to **Off**.

Tip: To turn Call Waiting back on while still on the call, set this option to **On**.

To turn off Call Waiting for the next call you make or receive:

- 1 From the main menu, select **Settings > Phone Calls > Call Waiting**.
- 2 Set this option to **Off**.

Call Waiting is turned back on when you end the call.

Switching Between Calls

Any time you have one call active and one call on hold, to make the call on hold active and put the active call on hold:

Press  under **Switch**. -or-

If **Switch** is not one of your options: Press . Select **Switch**.

Putting a Call on Hold

- 1 While on an active call, press .
- 2 Select **Hold**.

If you want to make the call active again, press  under **Resume**.

Calling 2 People

Putting a Call on Hold, Making a Second Call

- 1 Place or receive a phone call.
- 2 While the call is active, press .
- 3 Select **2nd Call**. This puts the call on hold.
- 4 Enter the second phone number you want to call.

Tip: For quick ways to enter the number, press .

- 5 Press  to place the call.

To end the second call and make the call on hold active again:

Press .

To make the call on hold active and put the active call on hold:

Press  under **Switch**.

Making a 3-Way Call

- 1 Place or receive a phone call.
- 2 While the call is active, press .
- 3 Select **3 Way**. This puts the call on hold.
- 4 Enter the second phone number you want to call.

Tip: For quick ways to enter the number, press .

- 5 Press  to place the call.
- 6 Press  under **Join**.

All 3 people in the call can speak to and hear each other.

Merging 2 Calls into a 3-Way Call

You can combine 2 phone calls into a 3-way call any time you have a call on hold and a call active, if one or both calls were made from your phone:

- 1 Press .
- 2 Select **Join**.

All 3 people in the call can speak to and hear each other.

Creating Pauses and Waits While Dialing

You can enter a pause or wait while dialing a number. For more information on pauses and waits, see “Creating Pauses and Waits” on page 41.

To create a pause while dialing a phone number:

- 1 From the keypad, enter the digits you want to occur before the pause.
- 2 Press .
- 3 Select **Insert Pause**.
- 4 Enter the digits you want to occur after the pause.

To create a wait while dialing a phone number:

- 1 From the keypad, enter the digits you want to occur before the wait.
- 2 Press .
- 3 Select **Insert Wait**.
- 4 Enter the digits you want to occur after the wait.

Making International Calls

Your service default is “International Calls Restricted.” Contact Nextel Customer Care to obtain international dialing access.

Calls placed between the United States and Canada do not require an international access code.

Plus Dialing lets you place an international call to most countries without entering the local international access code.

- 1 Press and hold  for two seconds. A “0” appears, then changes to a “+”.

Note: The network translates the “+” into the appropriate international access code needed to place the call.

- 2 Enter the country code, city code or area code, and phone number.

One Touch Direct Connect®

One Touch Direct Connect sets your phone to call the most recent Direct Connect number on the recent calls list, or a Direct Connect number you choose, every time you press the PTT button.

Setting One Touch Direct Connect®

To the Most Recent Direct Connect Number

- 1 From the main menu, select **Settings > DC/GC Options > One Touch DC**.
- 2 Set this option to **Last Call**.

To the Any Direct Connect Number

- 1 From the main menu, select **Settings > DC/GC Options > One Touch DC > Assigned Number**.
- 2 To enter the Direct Connect number you want your phone to call every time you press the PTT button:

Enter the number using your keypad. **-or-**

Press  under **Search**. Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.

Tip: If you are entering a Talkgroup number, enter # before the number.

- 3 Press .

Turning Off One Touch Direct Connect

- 1 From the main menu, select **Settings > DC/GC Options > One Touch DC**.
- 2 Set this option to **Off**.

Setting Flip Actions

For Answering Calls

To set your phone to answer calls when you open the flip:

- 1 From the main menu, select **Settings > Phone Calls > Flip Activation > Flip to Ans**.
- 2 Set this option to **On**.

To set your phone not to answer calls when you open the flip:

Set **Flip to Ans** to **Off** in step 2.

For Ending Calls

To set your phone to end calls when you close the flip:

- 1 From the main menu, select **Settings > Phone Calls > Flip Activation > Flip to End**.
- 2 Set this option to **On**.

To set your phone not to end calls when you close the flip:

Set **Flip to End** to **Off** in step 2.

Advanced Calling Features

Note: If you are using your phone with a headset, and you have the **Flip to End** option set to **On**, closing your flip sends incoming sound to the headset and does not end the call.

Group ConnectSM Calls

A Group Connect call is similar to a Direct Connect call, but is made to all members of a Talkgroup at once. A Talkgroup is a predetermined group of up to 25 Nextel customers.

Before you can make or receive Group Connect calls, a Talkgroup must be established. After the Talkgroup is established, you must join the Talkgroup.

Joining a Talkgroup

When you enable security, you receive a list of Talkgroups that have been set up for you if you subscribe to this service. The Talkgroup list is saved to Contacts.

To receive Group Connect calls made to any of these Talkgroups, you must join the Talkgroup.

1 Press under **Contcs. -or-**

From the main menu, scroll to **Contacts** and press .

2 Scroll to the Talkgroup you want to join.

3 Press under **Join**.

Note: You will now be able to receive Group Connect communications from this Talkgroup only. You can only monitor one Talkgroup at a time.

Setting Up More Talkgroups

You can set up more Talkgroups in 3 ways:

- Using Group Connect Management* on MyNextel at www.nextel.com
- * *You must be an account administrator to use Group Connect Management.*
- Contacting your Nextel Sales Representative at the time of activation
- Using Wireless Manager to create, manage, and delete Talkgroups

When you create your Talkgroups, you can select your own Talkgroup numbers.

You can join a new Talkgroup by pressing  and entering the number using the keypad. Then press  under **Join**.

Making Group ConnectSM Calls

- 1 Press . Then enter the Talkgroup number using the keypad. **-or-**

Choose the Talkgroup name from Contacts or recent calls list.

- 2 Proceed as if making a Direct Connect call.

Receiving Group ConnectSM Calls

To answer a Group Connect call:

Proceed as if answering a Direct Connect call. Only one person at a time may speak on a Group Connect call.

The Direct Connect number or name of the person who is speaking will appear on the display below the Talkgroup number.

Turning off Group ConnectSM Calls

To set your phone to prevent you from hearing Group Connect calls to your Talkgroup:

- 1 From the main menu, select **Settings > DC/GC Options > Tkgrp Silent**.
- 2 Set this option **On**.

To set your phone to let you hear Group Connect calls to your Talkgroup:

Set **Tkgrp Silent** to **Off** in step 2.

Call Timers

Call timers measure the duration of your phone calls, Direct Connect or Group Connect calls, and circuit data use, as well as the number of Kilobytes sent and received by your phone:

- **Last Call** — displays the duration of your most recent phone call.
- **Phone Reset** — keeps a running total of your phone call minutes, until you reset it.
- **Phone Lifetime** — displays the total minutes of all your phone calls.
- **DC/GC Reset** — keeps a running total of all of your Direct Connect and Group Connect call minutes, until you reset it.
- **DC/GC Lifetime** — displays the total minutes of all your Direct Connect and Group Connect calls.
- **Circuit Reset** — keeps a running total of all of your circuit data use, until you reset it.
- **Circuit Lifetime** — displays the total minutes of all of your circuit data use.
- **Kbytes Reset** — keeps a running total of the number of Kilobytes sent and received by your phone, until you reset it.

Advanced Calling Features

To view or reset a timer:

- 1 From the main menu, select **Call Timers**.
- 2 Select the feature you want to view or reset.
- 3 To view a feature without resetting: Press **OK** when you are finished viewing. **-or-**

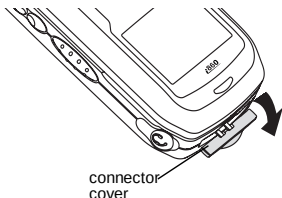
To reset a feature: Press **OK** under **Reset**. Press **OK** or press **OK** under **Yes** to confirm.

Note: The values displayed by Call Timers should not be used for billing. Call timers are estimates only.

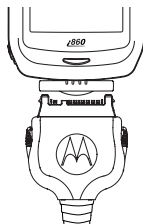
Using Your Phone as a Modem

To use your phone as a modem with a laptop, handheld device, or desktop computer:

- 1 Open the connector cover.



- 2 With the phone's display facing up, insert the data cable's connector into the accessory connector, until you hear a click.



- 3 Insert the data plug into the data port of the other device.

When used as a modem, your phone has these data transfer modes:

- Circuit data — used for sending and receiving faxes and for transferring large files
- Packet data — used for small file transfers such as email

To use these services, you must install the iDEN Wireless Data Services software (available separately) and subscribe to a Nextel Wireless Web access plan. For more information on setting

up your computer and your i860 phone for packet and circuit data calls, go to www.nextel.com and click on **Nextel Online/ Wireless Web Access** under the **Services** tab.

Making TTY Calls

To use your phone to make phone calls using a teletypewriter (TTY) device:

- 1 Connect one end of a 2.5mm cable into the audio jack on your phone. Connect the other end of the cable to your TTY device.
- 2 Make sure that your phone's TTY feature is on and select the TTY mode you want to use.
- 3 Use your phone to enter phone numbers and make calls.

When you make a TTY call, these icons appear on the phone's display:

-  Phone call is active.
-  Phone call is on hold.

TTY device features such as Turbo-Code, High-Speed, and Interruption are not supported by your phone. These features must be turned off or disabled to use your TTY device with your phone.

Turning On the TTY Feature

Your phone's TTY feature must be on if you want to make TTY calls, set the TTY mode, or change the TTY baud rate. To make sure the TTY feature is on:

From the main menu, select **Settings > Phone Calls > TTY > Use TTY**. This field must say **On**.

Choosing a Mode

Your phone supports these TTY modes:

- **TTY** — You type and read text on your TTY device.
- **VCO** (Voice-Carry-Over) — You speak into your phone and read text replies on your TTY device.
- **HCO** (Hearing-Carry-Over) — You type text on your TTY device and listen to voice replies on your phone speaker.

To change mode while not in a call:

- 1 From the main menu, select **Settings > Phone Calls > TTY > Type**.
- 2 Select the TTY mode you want.

When you make a TTY call, the call begins in the TTY mode you last selected.

Advanced Calling Features

To change mode during a call using your phone:

- 1 Press .
- 2 Select **In Call Setup > TTY > Type**.
- 3 Select the mode you want.

To change mode during a call using your TTY device, issue one of the following commands:

- “VCO please” — to select VCO mode
- “HCO please” — to select HCO mode
- “HCO off please” — to turn off HCO mode

Important: When you are using HCO, the sound coming from your phone speaker may be uncomfortably loud. Use caution when putting the phone to your ear. (For information on setting the volume of your phone speaker, see “Setting the Volume” on page 134.)

Changing the TTY Baud Rate

By default, your phone's TTY baud rate is set to 45.45, the baud rate required for TTY calls within the U.S. To make calls outside the U.S., set your TTY baud rate to 50.0.

To change the TTY baud rate:

- 1 From the main menu, select **Settings > Phone Calls > TTY > Baud**.

- 2 Select the baud rate for your location.

Special Dialing Codes

Non-Emergency Numbers

Nextel supports many “non-emergency” numbers (such as #77, 311,...) provided by local and state governments. These numbers are used to report non-emergency incidents. If the situation includes imminent danger or loss of life, you should dial 911.

Telecommunications Relay Service

Nextel supports services for communicating with speech and/or hearing impaired individuals. You can dial 711 to reach a local Telecommunications Relay Center. You will then be connected to your destination number. Relay service works through a Communications Assistant who reads messages typed into a TDD/TTY device by a speech or hearing impaired individual to you. The Communications Assistant then types your spoken messages to the hearing or speech impaired individual. Telecommunications Relay Service is available 24 hours a day, seven days a week, and every call is strictly confidential.

Note: Using 711 to reach Telecommunications Relay Service may not be available in all areas.

Nextel® Phone Services

Contact Nextel Customer Care to obtain these services or for additional information:

Note: Some services are not available outside of the continental United States.

Caller ID

Your phone can automatically display the phone number or name (if the 10-digit phone number is stored in your Contacts) of the person calling (unless blocked by the caller), enabling you to decide whether to take the call or forward it to voice mail.

If you have assigned a picture to the 10-digit phone number in your Contacts, the picture displays when you receive a call from that number. See "Assigning to Contacts" on page 101.

Caller ID information is not available on all calls.

Per-Call Blocking

You can block delivery of your phone number to other Caller ID units for a single phone call:

Press    before dialing the call.

Your Nextel phone number cannot be blocked from calls made to 911, 800, 855, 866, 877, 888, or other toll-free phone numbers.

Per-Line Blocking

You can permanently block delivery of your phone number on every call you make.

To show your number on a per-call basis:

Press    before dialing the call.

Alternate Line Service

You can have two different phone numbers on the same phone. With Alternate Line Service, you can:

- Set up different billing addresses for each phone line.
- Use different ringer styles so that you can tell which line is receiving the call.
- Forward incoming calls to the primary and alternate line to different phone numbers.

To set the active line:

- 1 From the main menu, select **Settings > Phone Calls > Set Line**.
- 2 Select the phone line you want to be the active line.

Nextel® Phone Services

When calls made to the line that is not active are set to be forwarded to the active line, these calls are sent to voice mail without ringing. See “Call Forwarding” on page 44.

Call Restrictions

You can prevent your phone from making or receiving long distance, incoming, and outgoing (except 911) calls.

Nextel® 411

You can call Nextel 411 within the continental United States and Hawaii. Services include white and yellow page listings, driving directions, restaurant reservations, movie listings and showtimes, and local event information.

You can get information listings, restaurant information, and movie listings sent to you as a text message.

Ring Tones

To set the ring tone your phone makes when you receive phone calls, call alerts, message notifications, or Datebook reminders:

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Scroll through the list of ring tones and select the one you want to assign. **Vibrate** sets your phone to vibrate instead of making a sound; **Silent** sets your phone to neither vibrate nor make a sound.

Tip: Highlighting a ring tone lets you hear it.

- 4 Select the features you want to assign the ring tone to.
- 5 When you are finished, press  under **Done**.

Note: This icon  appears on the display if you set your phone to neither vibrate nor make a sound for phone calls.

Setting Your Phone to Vibrate

You can set your phone to vibrate instead of making a sound when you receive all phone calls, Direct Connect calls, Group Connect calls, call alerts, message notifications, and Datebook reminders.

- 1 From the main menu, select **Ring Tones > VibeAll**.
- 2 Set this option to **On**.

Tip: Pressing the volume controls to turn down the volume as far as possible sets **VibeAll** to **On**.

To set your phone to vibrate instead of making a sound for some features but not others:

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Select **Vibrate** from the list of ring tones.
- 4 Select the features you want to set to make no sound.
- 5 When you are finished, press  under **Done**.

Note: To set ring options for Direct Connect calls and Group Connect calls, see “Setting Your Phone to Vibrate” on page 134.

Ring Tones

These icons indicate how the ringer is set.

-  The phone always vibrates instead of making a sound.
-  The phone vibrates instead of making a sound for phone calls.
-  Group Connect calls and Direct Connect calls are heard through the earpiece, not the speaker.

These icons may appear at the same time.

Ring and Vibrate

To set your phone to ring and vibrate when you receive phone calls or call alerts:

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Scroll through the list of ring tones and highlight the one you want to assign.
- 4 Press .
- 5 Select **Assign w/Vibe**.
- 6 Select the features you want to set to ring and vibrate.
- 7 When you are finished, press  under **Done**.

This icon  appears on the display.

Assigning Ring Tones to Contacts

You can set the ring tone your phone makes when you receive phone calls or call alerts from someone you have stored in Contacts.

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Scroll through the list of ring tones and select the one you want to assign.
- 4 Select **A Contact**.
- 5 Select the Contacts entry you want to assign the ring tone to.

Note: You can assign some ring tones to Contacts from the media center as well. See “Assigning to Contacts” on page 101.

Viewing Ring Tone Assignments

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Highlight any ring tone.
- 4 Press .
- 5 Select **Overview**.

- 6 Scroll to view ring tones assigned to features and Contact entries.

Downloading More Ring Tones

If you want to use other ring tones you can download them into your phone for a fee. Check the **Downloads** menu option on your phone for a catalog of additional items available for purchase and download directly from your phone.

You can also go to www.nextel.com/downloads for a wide selection of available ring tones, including MP3 files, and downloading instructions.

Note: Ring tones may be downloaded only once. If you delete a ring tone from your phone, you must purchase it again to download it again.

Managing Memory

To view the amount of memory available for custom ring tones:

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Highlight any ring tone.
- 4 Press .

- 5 Select **Memory Usage**.

Deleting custom ring tones frees memory.

Note: Ring tones are stored in your phone using the same memory space used to store messages, Java application data, items accessible through the media center, and voice records created when your phone is in a call. Deleting some of these other items frees memory for ring tones.

Deleting Custom Ring Tones

Deleting a ring tone from the list of ring tones deletes it from all parts of your phone, including the media center and Contacts.

To delete a custom ring tone:

- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Scroll to the ring tone you want to delete.
- 4 Press .
- 5 Select **Delete**.
- 6 Press  under **Yes** to confirm.

Message Center

The message center manages your messages.

When you receive the following types of messages, you can access them through the message center:

- Voice mail messages
- Multimedia Messaging Service (MMS) messages

You can listen to or view these messages, delete them, or continue to store them in the message center.

The message center also lets you create and send MMS messages. It stores messages you have sent and lets you save drafts of messages you are creating.

Accessing the Message Center

From the main menu, select **Messages**.

Message Center Options

After accessing the message center, select the option you want:

- **[Create Message]** — begin creating an MMS message.
- **Voice Mail** — access voice mail messages you have received.
- **Inbox** — access MMS messages you have received.
- **Drafts** — access MMS messages you have created and saved but not sent.
- **Sent Items** — access MMS messages you have created and sent.
- **Net Alert** — access over-the-air alerts that you receive from Nextel.
- **SMS** — access SMS messages you have received.

Receiving Messages

When you receive a voice mail message, Multimedia Messaging Service (MMS) message, Short Message Service (SMS) message, or Net alert, you have 2 ways to access the message:

- Respond to the message notification that appears when the message is received.
- Dismiss the message notification and access the message later through the message center.

Message Notifications

When you receive a message, your phone notifies you with text on the display and a notification tone or vibration. You can access the message or dismiss the notification.

If you dismiss the notification, the message is not deleted. It can be accessed through the message center.

If you are not on a phone call when you receive a message, your phone sounds a notification tone every 30 seconds until you access the message, you dismiss the notification, or the alert time-out expires.

When you are on a phone call, you can receive message notifications for all types of messages except MMS messages. For other types of messages, your phone may sound a notification tone during the call or after you end the call, depending on how you set your notification options.

Setting Notification Options

To control whether your phone sounds message notification tones while you are on phone calls:

- 1 From the main menu, select **Settings > Phone Calls > Notifications**.
- 2 Select the option you want:
 - **Receive All** — Tones sound during calls for all types of messages except MMS messages.
 - **Message Mail Only** — Tones sound during calls for SMS messages; tones for all other types of messages are held until you end calls.
 - **Delay All** — Tones for all types of messages are held until you end calls.

Note: **Delay All** is the default setting.

Tip: To set notification options during a call: Press . Select **In Call Setup > Notifications**.

Message Center

All your messages are stored in the message center. The message center shows how many messages you have of each type.

To access your messages through the message center:

- 1 From the main menu, select **Messages**.
- 2 Scroll to the type of message you want to access.
- 3 Press **OK** or press  under the display option on the left.

Note: In order for you to access voice mail for the first time you must access it by dialing into your voice mail box using your PTN. If there is already a message in your voice mail box, then you can access your voice mail through the message center.

Voice Mail Messages

Receiving a Message

When you receive a voice mail message, **New Voice Mail Message** appears on the display.

To call Nextel's voice mail system and listen to the message:

Press  under **Call**.

To dismiss the message notification:

If the flip is closed, press . **-or-**

If the flip is open, press  or press  under **Back**, or close the flip.

If the caller leaves a message, this icon  appears on the display, reminding you that you have a new message.

Accessing Voice Mail From the Message Center

From the main menu, select **Messages > Voice Mail**.

Sending Unanswered Calls to Voice Mail

To send a phone call to voice mail instead of answering it:

If the flip is closed, press . **-or-**

Press . **-or-**

Press  under **No**.

Nextel® Voice Mail

Note: To receive voice mail messages, you must first set up your voice mail box.

Note: If you are bringing your phone number from another carrier, we suggest you set up your voice mail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voice mail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.

Setting Up Your Voice Mail Box

Using your *i*860 phone, dial your 10-digit Nextel Personal Telephone Number (PTN). For example: 7035557777. Follow the system instructions to create a new 4- to 7-digit password, record your name, and record a greeting. When the system says, "Thank you for using Nextel Voice Mail," your mailbox is set up.

If you are calling from a phone other than your *i*860, dial your 10-digit Nextel PTN. When you hear the greeting, press *6 to access your voice mail box. The system will prompt you to enter your password. Enter the last seven digits of your Nextel PTN. For example: 5557777. This is your temporary password.

You are in the main voice mail menu when you hear the options listed below.

- To play your messages, press 1. (This option plays only if you have new or saved messages.)
- To record a message, press 2.
- To change your greeting, press 3.
- To access your personal options, press 4.

If you press *6 while you are in a sub-menu, you will go to the previous menu. If you press *6*6, you will go to the main voice mail menu. From the main voice mail menu, press #0 to exit voice mail. At any time, you may end the call by pressing 0.

Playing Messages

When you receive a new voice mail message, you can either listen to it immediately by pressing 1 under **Call**, or later by pressing 1 under **Back**.

These are options available while you are listening to your messages:

- Backup — press **1**.
- Rewind to beginning of message — press **1**, **1**.
- Pause or continue the current message — press **2 abc**.
- Fast forward — press **3 del**.
- Fast forward to end of message — press **3 del**, **3 del**.
- Play the date and time stamp — press **5 jkl**, **5 jkl**.

These options are available while a message is playing or after it has played:

- Forward the message to another subscriber — press **6 mno**.
- Delete the message — press **7 pqr**.
- Reply to a message — press **8 tuv**.
- Save the message — press **9 wxyz**.
- Skip to the next message — press **#**.

Messages that are not saved or deleted remain in your mailbox as new messages. All messages are automatically deleted after 30 days.

To retrieve deleted messages, press ***<**, **3 del**. This option only applies to the current voice mail session. If you end the call, the messages will be permanently deleted.

Important: After exiting the voice mail session, you cannot recover deleted messages.

Changing Your Password

- 1 From the main voice mail menu, press **4 shk** to access personal options.
- 2 Press **4 shk** to access personal preferences.
- 3 Press **1** to modify password.
- 4 Enter your new password. It must be 4 to 7 digits long.

Note: It is important that you choose a number that is easy for you to remember, but hard for someone else to guess. Passwords using all the same digits, for example 4,4,4,4 or a sequential series of digits, 1,2,3,4, will not be accepted.

- 5 Press ***<**, ***<** to return to the main menu.

Note: If you forget your password, contact Nextel Customer Care.

Recording Your Name

When you send, reply to, or copy a message, your name response precedes the message. To record or re-record your name at any time:

- 1 From the main voice mail menu, press **4 shk** to access personal options.

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- 2 Press **4 9th** to access personal preferences.
- 3 Press **3 del** to access the record your name option.
- 4 Press **2 abc** to record your name.
- 5 Press ***-< *-<** to return to the main menu.

Recording Your Active Greeting

You may want to include one or all of the following options in your greeting so that callers will know they are available.

- Press 1 to send a numeric message.
- Press 2 to send an operator-assisted message. (This option is available only if you are a subscriber of Operator Assisted Messaging. Contact Nextel Customer Care for more information.)
- Press # to skip the greeting and record a message immediately.

To record or alter your greeting at any time:

- 1 From the main voice mail menu, press **3 del** to change your greeting.
- 2 Press **1·** to play, press **2 abc** to record or re-record, or press **7 pers** to delete your active greeting.
- 3 Record your greeting and press **#** when you have finished.

- 4 Press ***-< *-<** to return to the main menu.

Advanced Voice Mail Features

Multiple Greetings

You can create up to 5 different greetings and designate which greeting will be your active greeting at any given time. The greeting that was recorded during your initial voice mail box setup is greeting 1. This is your default active greeting.

To access additional greetings, from the main voice mail menu, press **3 del** and follow the prompts.

Greetings Schedule

You can choose to have your greetings automatically activated based on a pre-determined time schedule. By activating the Greeting Schedule, Greetings 1, 2, and 3 will automatically play according to the time schedule listed below.

Greeting 1	Evenings and Weekends	5:00 pm – 7:59 am, Monday – Friday 24-hours, Saturday and Sunday
Greeting 2	Weekday Mornings	8:00 am – 11:59 am Monday – Friday

Greeting 3 Weekday Noon – 4:59 pm
 Afternoons Monday – Friday

To activate the greeting schedule, from the main voice mail menu, press **3** *gh*, then press **9** *ent* to activate your greeting schedule.

Note: The greeting schedule, when on, will override any other greeting that you may set as active. If a greeting is not recorded, a system standard greeting will be played.

Automatic Playback and Playback Order

By default, the playback mode of your voice mail service is set to normal. This feature automatically plays and saves new messages when you log in. To activate automatic playback:

- 1 From the main voice mail menu, press **4** *gh* to access personal options.
- 2 Press **4** *gh* to access personal preferences.
- 3 Press **2** *abc* to access playback preferences.
- 4 Follow the prompts for automatic or normal playback.

Recording, Forwarding, and Replying to Messages

These functions allow you to record and send, reply to, or forward a message to an assigned destination address or group list number. If you record a complete or partial message, but do not send it, Nextel Voice Mail service will refer to this message as an “in preparation” message.

To access additional greetings, from the main voice mail menu, press **2** *abc* and follow the prompts.

Note: You can only send messages using this method to Nextel customers in your home market.

Delivery Options

After you have created a message, you can assign the message to a category before you send it. Below is a list of the options that can be applied to a message:

- **Urgent** — Recipient will hear this message before other messages.
- **Private** — Recipient cannot copy the message to another mailbox or phone number.
- **Notification of Non-Delivery** — You will be notified if the recipient has not listened to your message by a certain date and time.

Nextel® Voice Mail

- **Future Delivery** — You can specify a time and date (up to three months in advance) for the message to be delivered.

Note: All dates must have digits in the MM/DD format (2 digits for the month and 2 digits for the date). For example, January 2nd would be 0102.

Important: Once a message has been sent for future delivery, it cannot be retrieved or deleted.

To set a special delivery option after recording your message, but before sending it, press **5 jkl** and follow the prompts.

Working With Group Lists

This feature enables you to create a list and assign it a unique name. Then, you can add mailbox numbers, group lists, or individuals. Once you create a list you can send a voice message to everyone on the list by entering the group list number. You can have up to 40 group lists. Each list can hold up to 50 addresses.

To set up a group list:

- 1 From the main voice mail menu, press **4 ghl** to access personal options.
- 2 Press **2 abc** to access your Group Lists and follow the prompts.

Message Forwarding

Note: You can only forward messages to Nextel customers in your home market.

This feature allows you to program your phone to automatically forward incoming messages to another mailbox. There are two types of forwarding: notified and silent. Notified forwarding prompts the caller that the message will be forwarded. Silent forwarding does not prompt the caller that the message will be forwarded.

To modify forwarding options:

- 1 From the main voice mail menu, press **4 ghl** to access personal options.
- 2 Press **5 jkl** to modify forwarding options, then follow the prompts.

Multimedia Messages

Multimedia Messaging Service (MMS) lets you send and receive messages that may include text, pictures, and audio recordings. You can send and receive these messages from your phone, through any email account, and from www.nextel.com.

Your phone's MMS address is your PTN@messaging.nextel.com. Your PTN is your Nextel 10-digit Personal Telephone Number.

Navigating the Inbox, Drafts, and Sent Items

You can access MMS messages through the following options in the message center:

- **Inbox** — MMS messages you have received
- **Drafts** — MMS messages you have created and saved but not sent
- **Sent Items** — MMS messages you have created and sent

The messages in the Inbox, Drafts, and Sent Items are grouped in pages of 9 messages. Scroll to view the messages on a page.

To go to the next page:

Scroll right. **-or-**

Press . **-or-**

Scroll to the end of the page and select **MORE**.

To go to the previous page:

Scroll left. **-or-**

Press .

To open a message on the current page:

Select the message you want to open. **-or-**

Press the number on the keypad corresponding to the number of the message.

Creating and Sending Messages

Each message you create may contain the following fields:

- **To** — the phone numbers or email addresses of one or more recipients
- **Message** — the body of the message. This may include text, pictures, or audio recordings.
- **Subject** — the subject line

Multimedia Messages

- **Attach** — one or more attachments. These may be pictures and audio recordings, including pictures and voice records you create while creating the message.
- **Cc** — the phone numbers or email addresses of more recipients
- **Priority** — sets the priority of the message to normal or high.
- **Report** — lets you receive a report confirming that your message was delivered.
- **Valid Until** — sets a date after which no more attempts are made to deliver the message.

To send a message, you must address it to at least one recipient. All other message fields are optional.

You can fill in the message fields in any order.

Entering Text

In message fields that require you to enter text, you can begin entering the text from the keypad when the field is highlighted.

While entering text, you can always choose a text input mode from the context-sensitive menu.

For information on ways to enter text from the keypad, see “Entering Text” on page 33.

Message Size

You can create and send messages of up to 100 KB, including attachments.

To see the size of a message you are creating:

- 1 Scroll to any field in the message.
- 2 Press .
- 3 Select **Message Size**.

Sending or Canceling

To send the message at any time after it has been addressed:

Press  under **Send**. -or-

If **Send** is not one of your options: Press .
Select **Send**.

To cancel the message at any time:

At the message screen, press  under **Cancel**.
-or-

Press  to cancel the message and save it in Drafts.

Creating a Message

- 1 To begin creating a message:

From the main menu, select **Messages > [Create Message]**. -or-

Select **[Create Message]** from **Inbox, Drafts, or Sent Items**. -or-

Begin creating a message from **Contacts**, the recent calls list, or the idle screen. See "More Ways to Begin a Message" on page 74. -or-

Reply to a received message. See "Replying to a Message" on page 73.

- 2 To address the message:

Select **To**.

Enter the phone number or email address from the keypad and press **OK**. Repeat this action to enter more phone numbers or email addresses. -or-

Select recipients from **Contacts** or the recent calls list. See "More Ways to Address a Message" on page 75.

Tip: To remove a phone number or email address from the list of message recipients, scroll to the phone number or email address and press **OK** under **Remove**.

When you are finished addressing the message, press **OK** under **Back**.

- 3 To enter or edit the body of the message:

Select **Message**.

Note: If you have created a signature, the signature automatically appears in this field. Text you enter appears before your signature. See "Customizing MMS" on page 86.

Enter text from the keypad. -or-

Use a Quick Note. See "Quick Notes" on page 76. -or-

Insert a picture or audio recording. See "Attaching Pictures and Audio Recordings From the Media Center" on page 77.

When you are finished, press **OK**.

- 4 If you want to send the message now, press **OK** under **Send**. -or-

If **Send** is not one of your options: Press **OK**. Select **Send**. -or-

To fill in more message fields, see "Adding More Message Options" on page 72.

Adding More Message Options

- 1 To view more message fields in a message you are creating, select **MORE**. -or-

Press  under **More**.

- 2 If you want to create or edit the subject line:

Select **Subject**.

Enter text from the keypad. -or-

Select a Quick Note. See “Quick Notes” on page 76.

When you are finished, press .

- 3 If you want to attach a picture or audio recordings, see “Attaching Pictures and Audio Recordings From the Media Center” on page 77 or “Attaching New Pictures and Voice Records” on page 77.

- 4 If you want to add more recipients in addition to those in the **To** field:

Select **Cc**.

Enter the phone number or email address from the keypad and press . Repeat this action to enter more phone numbers or email addresses. -or-

Select recipients from Contacts or the recent calls list. See “More Ways to Address a Message” on page 75.

When you are finished addressing the message, press  under **Back**.

- 5 If you want to set the priority of the message:

Select **Priority**.

Select the priority you want.

- 6 If you want to receive a report confirming that your message was delivered:

Select **Report > On Delivery**.

- 7 If you want to set a date after which attempts to deliver the message end:

Select **Valid Until**.

Select a date by scrolling or entering numbers.

Press . -or-

To set no date, press  under **No Date**.

- 8 To send the message, press  under **Send**.
-or-

If **Send** is not one of your options: Press .
Select **Send**.

Replying to a Message

You can reply to a received message while you are viewing it. If you have already viewed a message, you can also reply to it while it is highlighted in the message center. You cannot reply to unread messages.

For information on viewing received messages, see “Receiving a Message” on page 80 and “Viewing Received Messages From the Message Center” on page 82.

When you reply to a message you received, some of the fields in your reply message are filled in automatically:

- **To** — the phone number or email address of the sender of the message you are replying to. If you are sending a reply to all, some recipients may be in this field.
- **Message** — the first 40 characters of the message you are replying to. Text you add to the body of your message appears above this.
- **Subject** — “Re:” followed by the subject line of the message you are replying to, if any.

- **Cc** — If you are sending a reply to all, some recipients may be in this field.

To reply to a message:

- 1 View the message you want to reply to. **-or-**

If you have already viewed the message, scroll to it.

- 2 To reply to the sender only, press  under **Reply**. **-or-**

To reply to the sender and all recipients: Press . Select **Reply All**.

- 3 A list of short phrases is displayed. Select any of these phrases to add it to the body of your messages. **-or-**

Select **[Create Reply]** to begin the body of your message without using any of these phrases.

- 4 Edit any message fields you want to change.
- 5 Send the message.

Tip: To create new reply phrases to use in later reply message, see “Customizing MMS” on page 86.

More Ways to Begin a Message

In addition to beginning a message from the message center, you can begin a message from Contacts, the recent calls list, the idle screen, the camera, or the media center.

From Contacts

- 1 From the Contacts list, scroll to the entry containing the phone number or email address you want to send the message to.
- 2 Scroll left or right to view the Contacts types until you see the icon for the phone number or email address you want to send a message to.
- 3 Press  under **Create. -or-**

If **Create** is not one of your options: Press .
Select **Create Message**.

- 4 Create and send the message. The message is automatically addressed to the phone number or email address you chose.

From the Recent Calls List

- 1 From the recent calls list, scroll to the entry you want to send a message to.
- 2 If the entry has more than one phone number stored, view the phone number you want to send the message to.

- 3 Press  under **Create. -or-**

If **Create** is not one of your options: Press .
Select **Create**.

- 4 Create and send the message. The message is automatically addressed to the phone number you chose.

From the Idle Screen

- 1 Using the keypad, enter the number you want to send a message to.
- 2 Press .
- 3 Select **Create**. The message is automatically addressed to the phone number you chose.

From the Camera

You can send pictures you have taken with your phone's camera. You cannot send videos.

- 1 After you have captured a picture, press  under **Send**.
- 2 Create and send the message. The picture is automatically included as an attachment.

For information on taking pictures, see "Camera" on page 94.

From the Media Center

You can send pictures and audio recordings in MMS messages. You cannot send videos.

- 1 From the media center, scroll to or select the item you want to include in a message.
- 2 Press  under **Send**. If you scroll to or select an item that cannot be sent in an MMS message, **Send** is not one of your options.
- 3 Create and send the message. The item you selected is automatically included as an attachment.

More Ways to Address a Message

When you are filling in the **To** and **Cc** message fields, you can select recipients from Contacts and the recent calls list.

You can select more than one recipient from Contacts and the recent calls list. A checkmark appears next to each selected item.

Tip: To deselect a selected item: Scroll to a selected item and press .

From Contacts

When you select recipients from Contacts, Contacts entries containing phone numbers or email addresses are displayed.

You can search for an entry name as you would otherwise when viewing Contacts. See “Searching for a Name” on page 40.

- 1 While you are creating a message, scroll to or select **To** or **Cc**.
- 2 Press  under **Contcs. -or-**
If **Contcs** is not one of your options: Press .
Select **Contacts**.
- 3 Select the entry containing the phone number or email address you want to send the message to.
- 4 If the entry contains more than one phone number or email address, select the ones you want to send the message to.

When you are finished selecting items within the entry, press  under **Done**.

- 5 When you are finished selecting entries, press  under **Done**.

From the Recent Calls List

When you select recipients from the recent calls list, phone calls are displayed.

Direct Connect calls are displayed only if the Direct Connect number is stored in Contacts and its Contacts entry also contains a phone number or email address.

Multimedia Messages

- 1 While you are creating a message, scroll to or select **To** or **Cc**.
- 2 Press .
- 3 Select **Recent Calls**.
- 4 Select the entry containing the phone number or email address you want to send the message to.
- 5 If the entry contains more than one phone number or email address, select the ones you want to send the message to.

When you are finished selecting items within the entry, press  under **Done**.

- 6 When you are finished selecting entries, press  under **Done**.

Quick Notes

When you are filling in the **Message** and **Subject** message fields, you can add ready-made words or short phrases called Quick Notes. After you add these words or phrases, you can edit them as you would any other text.

- 1 While you are creating a message, scroll to or select **Message** or **Subject**.
- 2 Press  under **QNotes**. -or-
If **QNotes** is not one of your options: Press . Select **Insert Quick Notes**.

- 3 Select the Quick Note you want to insert into the message.

Tip: To create new Quick Notes to use in later messages, see “Customizing MMS” on page 86.

Inserting Pictures and Audio Recordings From the Media Center

When you are filling in the **Message** field, you can insert pictures and audio recordings from the media center into the body of the message.

You can insert more than one of these items into a message. You can include text in the body of your message in addition to these items.

Note: For information on how items inserted into the body of a message appear when a message is received, see “Embedded Objects and Attachments” on page 81.

Inserting Items

- 1 While you are filling in the **Message** field, press .
- 2 Select **Insert Picture** or **Insert Audio**.
A list of pictures and audio recordings that can be included in a message appears.
- 3 Select the picture or audio recording you want to insert.

Tip: To view or listen to the item before inserting it, highlight it and press  under **Preview**.

Removing an Inserted Item

To remove an item inserted into the body of the message you are creating:

- 1 Highlight the item you want to remove.
- 2 Press  under **Delete**.

Attaching Pictures and Audio Recordings From the Media Center

You can attach one or more pictures and audio recordings from the media center.

Note: For information on how attachments appear when a message is received, see “Embedded Objects and Attachments” on page 81.

Attaching Items

- 1 While you are creating a message, select **Attach > [New Attachment]**.
- 2 Select **Browse Picture** or **Browse Audio**.
A list of pictures and audio recordings that can be included in a message appears.
- 3 Select the picture or audio recording you want to attach.

Tip: To view or listen to the item before attaching it, highlight it and press  under **Preview**.

- 4 If you want to attach more items, select **[New Attachment]**.

- 5 When you are finished, press  under **Done**.

Attaching New Pictures and Voice Records

While you are creating a message, you can take pictures and create voice records and attach them to the message.

Taking a New Picture

- 1 While you are creating a message, scroll to any message field and press . **-or-**
Select **Attach > [New Attachment]**.
- 2 Select **Capture Picture**. This access the camera.
- 3 If you want to adjust the zoom, lighting, picture quality, picture size, or a timer, set these options. See “Setting Picture Options” on page 94.
- 4 Aim the camera lens on the flip. Use the internal display as the viewfinder.

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- 5 When the image you want to capture is in view, press and release  or press and release  under **Capture**.
- 6 When the you have captured the picture you want to attach to your message, press and release  or press and release  under **Save**.
-or-
To discard the picture, press  under **Discard**. You can then take another picture.
- 7 When you are finished, press  under **Done** if **Done** is one of your options.

The picture is attached to the message and saved to the media center.

Creating a New Voice Record

- 1 While you are creating a message, scroll to any message field and press . **-or-**
Select **Attach > [New Attachment]**.
- 2 Select **Record Voice**.
- 3 Say the message you want to record into the microphone.
- 4 When you are finished recording, press  or press  under **Save**.
- 5 When you are finished, press  under **Done** if **Done** is one of your options.

The voice record is attached to the message and saved to the media center and the list of voice records.

Removing an Attachment

To remove an attachment in a message you are creating:

- 1 While you are creating a message, select **Attach**.
- 2 Scroll to the attachment you want to remove.
- 3 Press .
- 4 Select **Unattach**.

Drafts

While you are creating a message, you can save it in Drafts before you send it.

You can view, edit, send, or delete saved drafts.

Saving a Message in Drafts

- 1 While you are creating a message, press .
- 2 Select **Save In Drafts**.

You can continue to create the message. The version you saved in Drafts will not change.

Sending a Draft

- 1 From the main menu, select **Messages > Drafts**.
- 2 Scroll to the draft you want to send.
- 3 Press .
- 4 Select **Send**.

Editing a Draft

- 1 From the main menu, select **Messages > Drafts**.
- 2 Select the draft you want to edit.
- 3 Continue as you would when creating a message.

Deleting

When you send a draft, it is deleted from Drafts.
To delete a message in Drafts without sending it:

- 1 Scroll to the message you want to delete.
- 2 Press .
- 3 Select **Delete Message**.
- 4 Press  or press  under **Yes** to confirm.

Drafts Icons

-  Draft.
-  High priority.
-  Attachment.
-  High priority with an attachment.

Sent Items

Messages you have sent or tried to send are stored in Sent Items.

Forwarding Sent Items

- 1 From the main menu, select **Messages > Sent Items**.
- 2 Scroll to the message you want to forward.
- 3 Press .
- 4 Select **Forward**.
- 5 Edit and send your message.

You can add to and edit the message you are forwarding.

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Resending

If a message was not sent from your phone, you can resend it.

- 1 From the main menu, select **Messages > Sent Items**.
- 2 Scroll to the message you want to resend.
- 3 Press  under **Resend**.

Note: If your message was sent successfully, **Resend** will not appear as an option.

Checking Delivery Status

If a message was successfully sent and you set the message to give a report confirming delivery, you can check the delivery status:

- 1 From the main menu, select **Messages > Sent Items**.
- 2 Scroll to the message you want to view.
- 3 Press .
- 4 Select **Delivery Status**.

Deleting

- 1 Scroll to the message you want to delete. **-or-**
View the message you want to delete.
- 2 Press .
- 3 Select **Delete Message**.

- 4 Press  or press  under **Yes** to confirm.

Sent Items Icons

-  Successfully sent.
-  Unsuccessfully sent.
-  High priority.
-  Attachment.
-  High priority and locked.
-  High priority with an attachment.

Receiving a Message

When you receive an MMS message, a message notification appears on the display.

To view the message:

- 1 Press  or press  under the display option on the left.

The message is downloaded from the message server.
- 2 If the message fills more than one screen, scroll to read it.

To dismiss the message notification:

If the flip is closed, press . -or-

If the flip is open, press  under the display option on the right or close the flip.

This icon  appears on the display, reminding you that you have a new message.

Navigating a Message

As you scroll through a message, numbers, email addresses, and website URLs are highlighted.

Pictures and audio recordings are also highlighted.

Embedded Objects and Attachments

Messages may contain pictures or audio recordings as part of the body of the message or as attachments.

If a message contains pictures or audio recordings in the body of the message, highlight each picture or audio recording to view or play it.

If a message contains a picture or audio recording as an attachment, open the attachment to view the picture or play the audio recording.

Opening Attachments

To open an attachment.

- 1 View the message.
- 2 Highlight the attachment you want to open. Attachments appear at the end of a message.
- 3 Press .

Note: Attachments that are of an unknown type cannot be opened, but they can be deleted. See “Deleting Attachments” on page 85.

Viewing a Slide Show

Your phone can receive MMS messages containing slide shows.

A slide show may contain a series of pictures that display in sequence. It may also include one or more audio recordings.

When you view a message containing a slide show, this icon  appears.

To view a slide show in a message:

- 1 View the message.
- 2 Highlight the slide show.
- 3 Press .

To speed up the slide show, scroll right or scroll down.

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To repeat the part of the slide show you have just viewed, scroll left or scroll up.

To view the slide show again, press  under **Restart**.

Note: You can create and send MMS messages containing slide shows on www.nextel.com.

Viewing Received Messages From the Message Center

- 1 From the main menu, select **Messages > Inbox**.
- 2 Select the message you want to read.

If you have not viewed the message before, the message is downloaded from the message server.

- 3 If the message fills more than one screen, scroll to read it.

Inbox Icons

-  Unread message.
-  Read message.
-  Reply sent.
-  Forwarded.

-  Locked.
-  High priority.
-  Attachment.
-  Locked, with an attachment.
-  High priority and locked.
-  High priority with an attachment.
-  High priority and locked, with an attachment.

Actions for Received Messages

Deleting

Unread Messages

- 1 Scroll to the message you want to delete.
- 2 Press  under **Delete**.
- 3 Press **OK** or press  under **Yes** to confirm.

Read Messages

- 1 Scroll to the message you want to delete. **-or-**
View the message you want to delete.
- 2 Press .
- 3 Select **Delete Message**.

- 4 Press  or press  under **Yes** to confirm.

Replying

See “Replying to a Message” on page 73.

Forwarding

- 1 View the message you want to forward. **-or-**

If you have already viewed the message, scroll to it.

- 2 Press .

- 3 Select **Forward**.

- 4 Create and send your message.

Embedded objects and attachments are included when you forward a message.

Locking and Unlocking

When you lock a message, it cannot be deleted until you unlock it.

- 1 View the message you want to lock or unlock. **-or-**

If you have already viewed the message, scroll to it.

- 2 Press .

- 3 Select **Lock Message** or **Unlock Message**.

Calling a Number in a Message

If a message you receive contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a call alert to that number.

These numbers may appear in the **From** field, the **To** field, the **Cc** field, the subject line, or the body of the message.

Making a Phone Call

- 1 View the message.
- 2 Highlight the phone number you want to call.
- 3 Press .

Making a Direct Connect Call

- 1 View the message.
- 2 Highlight the Direct Connect number you want to call.
- 3 Press the PTT button.

Sending a Call Alert

- 1 View the message.
- 2 Highlight the Direct Connect number or Talkgroup ID you want to alert.
- 3 Press .
- 4 Select **Alert**.
- 5 Press the PTT button.

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Making a Group ConnectSM Call

- 1 View the message.
- 2 Press .
- 3 Highlight the Talkgroup ID you want to call.
- 4 Select **Talkgroup**.
- 5 Press the PTT button.

Storing Message Information to Contacts

If a message you receive contains a phone number, Direct Connect number, Talkgroup ID, or an email address, you can store this information to Contacts.

These numbers may appear in the **From** field, the **To** field, the **Cc** field, the subject line, or the body of the message.

- 1 View the message.
- 2 Highlight the number or email address you want to save.
- 3 Press .
- 4 Select **Save Number** or **Save E-mail**.
- 5 To store the number or email address as a new entry, select **[New Contact]**. -or-

To store the number or email address to an existing entry, select the entry.

- 6 With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number or email address.
- 7 If you want to add more information to the entry, follow the applicable instructions in “Creating Entries” on page 36.
- 8 Press  under **Done**.

Going to a Website

If a message contains one or more website URLs, you can go to the website.

- 1 View the message.
- 2 Highlight the website URL you want to go to.
- 3 Press .
- 4 Select **Go To Website**.

Note: The entire URL must appear in the message. Otherwise, you cannot go to the website.

Saving an Embedded Picture or Audio Recording

To save a picture or audio recording that is part of the body of a message you receive:

- 1 View the message.
- 2 Highlight the picture or audio recording you want to save.

3 Press .

4 Select **Save Picture** or **Save Audio**.

Pictures and audio recordings are saved to the media center.

Note: Some types of pictures and audio recordings can be viewed or played, but not saved to the media center.

Deleting an Embedded Picture or Audio Recording

To delete a picture or audio recording that is part of the body of a message you receive:

1 View the message.

2 Highlight the picture or audio recording you want to delete.

3 Press .

4 Select **Delete Picture** or **Delete Audio**.

Saving Attachments

1 View the message.

2 Highlight the attachment you want to save.

3 Press .

4 Select **Save Attachment**.

Pictures and audio recordings are saved to the media center.

Note: Some types of pictures and audio recordings can be viewed or played, but not saved to the media center.

Deleting Attachments

1 View the message.

2 Highlight the attachment you want to delete.

3 Press .

4 Select **Delete Attachment**.

5 Press  or press  under **Yes** to confirm.

Saving Slide Shows

When viewing a slide show in a message you have received, you can save the parts of the slide show.

If the slide show contains pictures, you can save each picture as it appears. If the slide show contains audio recordings, you can save each audio recording at any time during the slide show.

Saving Pictures

1 View the slide show.

2 When the picture you want to save appears, press .

3 Select **Save Picture**.

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Saving Audio

- 1 View the slide show.
- 2 Press .
- 3 Select **Save Audio**.
- 4 If the slide show contains more than one audio recording, a list of the audio recordings appears. Select the audio recording you want to save.

Deleting Slide Shows

- 1 Highlight the slide show or view the slide show.
- 2 Press .
- 3 Select **Delete Slideshow**.

Customizing MMS

The Setup menu lets you customize MMS for your phone:

- **Friendly Name** — Enter text here to create a friendly name. Your friendly name is the name displayed in the From field on other iDEN phones when they receive messages from you.
- **Signature** — Enter text here to create a signature. Your signature is text that is automatically inserted at the end of all messages you create. You can edit the text before sending the message.

- **Quick Notes** — lets you create new Quick Notes and edit or delete Quick Notes you have created.
- **Replies** — lets you create new reply phrases and edit or delete reply phrases you have created.
- **Cleanup** — controls how long messages remain in the Inbox and Sent Items before they are deleted. See “Setting the Clean-up Option” on page 87.

To access the Setup menu:

- 1 From the main menu, select **Messages**.
- 2 With **[Create Message]** highlighted, press .
- 3 Select **Setup**.

Tip: This option is available from many context-sensitive menus when you are using MMS.

New Quick Notes and Reply Phrases

Creating

- 1 From the Setup menu, select **Quick Notes** or **Replies**.
- 2 Select **[New Quicknote]** or **[New Reply]**. -or- Press  under **New**.
- 3 Enter text from the keypad.

- 4 When you are finished, press **OK**.

Editing

You can edit only Quick Notes and reply phrases you have created.

- 1 From the Setup menu, select **Quick Notes** or **Replies**.
- 2 Select the Quick Note or reply phrase you want to edit.
- 3 Edit the text.
- 4 When you are finished, press **OK**.

Deleting

You can delete only Quick Notes and reply phrases you have created.

To delete a Quick Note or reply phrase:

- 1 From the Setup menu, select **Quick Notes** or **Replies**.
- 2 Scroll to the Quick Note or reply phrase you want to delete.
- 3 Press **OK** under **Delete**.
- 4 Press **OK** or press **OK** under **Yes** to confirm.

To delete all Quick Notes or all reply phrases:

- 1 From the Setup menu, select **Quick Notes** or **Replies**.
- 2 Press **OK**.

- 3 Select **Delete All**.

- 4 Press **OK** or press **OK** under **Yes** to confirm.

Setting the Clean-up Option

The clean-up option controls how long messages remain in the Inbox and Sent Items before they are deleted. You set the clean-up option for the Inbox and Sent Items separately.

The clean-up option deletes only read, unlocked messages.

Clean-up Options

- **Off** — Messages are never automatically deleted.
- **5 Messages** — If you have more than 5 messages, messages are deleted in the order they were received, starting with the oldest, until 5 are left.
- **10 Messages** — If you have more than 10 messages, messages are deleted in the order they were received, starting with the oldest, until 10 are left.
- **1 Day** — Messages are deleted if they are older than 1 day.
- **3 Days** — Messages are deleted if they are older than 3 days

Multimedia Messages

- **Custom** — Lets you create a clean-up option of up to 99 messages or 99 days.

For the Inbox

- 1 From the Setup menu, select **Cleanup > Inbox**.
- 2 Choose a clean-up option.
- 3 To automatically delete messages now, press  or press  under **Yes. -or-**

To delete messages later, press  under **No**.

For Sent Items

- 1 From the Setup menu, select **Cleanup > Sent Items**.
- 2 Choose a clean-up option.
- 3 To automatically delete messages now, press  or press  under **Yes. -or-**

To delete messages later, press  under **No**.

Choosing to Delete Messages Later

If you choose to delete messages later, rather than at the time you set the clean-up option, the type of clean-up option you set determines when messages are deleted.

If you set an option that cleans up messages according to how many you have, messages are deleted when you exit the message center after setting the option.

If you set an option that cleans up messages according to how old the messages are, messages are deleted when you power on your phone.

Managing Memory

All messages in the Inbox, Drafts, and Sent Items share the same memory space.

Note: The content of a message in the Inbox is not stored in your phone's memory until the message is read. Unread messages use very little memory.

To view your used memory, free memory, and memory capacity:

- 1 From the main menu, select **Messages**.
- 2 With **[Create Message]** highlighted, press .
- 3 Select **Setup > Memory Size**.

Tip: This option is available from many context-sensitive menus when you are using MMS.

To free memory, delete messages.

To delete many messages at once, see "Deleting All Messages" on page 89.

To set messages to be deleted automatically, see "Setting the Clean-up Option" on page 87.

Note: Messages are stored in your phone using the same memory space used to store Java applications data, items accessible through the media center, and voice records created when your phone is in a call. Deleting some of these other items frees memory for messages.

Deleting All Messages

To delete all read, unlocked messages from the Inbox, all messages in Drafts, or all successfully sent messages in Sent Items:

- 1** Scroll to **Inbox**, **Draft**, or **Sent Items**.
- 2** Press .
- 3** Select **Delete All**.
- 4** Press  or press  under **Yes** to confirm.

SMS Messages

Short Message Service (SMS) messages are short text messages, also called text and numeric messages. You can send SMS messages through any email account or on www.nextel.com.

Your phone receives SMS messages sent to its SMS address, but does not send SMS messages.

Your phone's SMS address is your PTN@messaging.nextel.com. Your PTN is your 10-digit Personal Telephone Number.

If your phone is powered off when you receive a message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

Your phone attempts to deliver these messages for up to 7 days.

Receiving a Message

When you receive a text and numeric message, **New Text Message** appears on the display.

To view the message:

- 1 Press  under **Read**.
- 2 If the message fills more than one screen, scroll to read it.

- 3 To keep the message, press . **-or-**

To delete the message, scroll to the end of the message, then press  under **Delete**.

To dismiss the message notification:

If the flip is closed, press . **-or-**

If the flip is open, press  under **Back** or close the flip.

This icon  appears on the display, reminding you that you have a new message.

Reading From the Message Center

- 1 From the main menu, select **Messages > SMS**.
- 2 Select the message you want to read.
- 3 If the message fills more than one screen, scroll to read it.
- 4 To keep the message, press . **-or-**

To delete the message, scroll to the end of the message, then press  under **Delete**.

Calling and Storing Numbers

If an SMS message you receive contains a phone number, you can call that number by pressing  while viewing the message.

If an SMS message you receive contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a call alert to that number, or store that number to Contacts. Press  while viewing the message to access these options.

To call the number, select **Call Back**.

To send a call alert, select **Alert**, then press the PTT button.

To store the number to Contacts, select **Store Number**.

Nextel Online® Services

You can use your phone's Net feature to access a suite of wireless data products known as Nextel Online (NOL) services. Services include Two-Way Messaging, Web and Premium Web, Address Book, Mobile Email, and wireless access to AOL® Instant Messenger™.

Most Nextel Online services require the activation of a Nextel Online service plan. To order, call 1-800-NEXTEL6 or contact your Nextel sales representative.

* Nextel Online is available in the continental U.S., Canada, Mexico, Brazil, Argentina, and Peru. Nextel Online usage outside of the continental U.S. may incur additional charges. See www.nextel.com for details.

NOL Services

- **Multi-Media Messaging Service (MMS)** — Send and receive messages that may include text, pictures, and audio recordings. You can send and receive these messages from your phone, through any email account, and from www.nextel.com. For additional information, see “Multimedia Messages” on page 69.
- **Web** — access the wireless Internet from your Nextel phone.

- **Premium Web** — access any site on the wireless Internet, conduct topic and keyword searches, bookmark sites and applications, and customize your phone's browser menu.
- **Address Book** — program your Contacts from the Internet.
- **Mobile Email** — access and send email from your Nextel phone.
- **AOL® Instant Messenger™** — send and receive instant messages in real-time through a handset-based interface.

Accessing NOL Services From Your Phone

You must first enable security on your phone to receive NOL services. See “Enabling Security” on page 7.

To access MMS:

Press  to access the main menu and select **Messages > Inbox**.

To access other NOL services:

- 1 Press  to access the main menu and select **Net**.

Your NOL home page displays.

Accessing NOL Services From Your Phone

2 Choose the service you want to access.

To access the Web:

Select **Web Sites, Downloads&Services, or Search....**

To access Address Book:

Select **Business Tools > Address Book.**

To access Mobile Email:

Select **Email and More > Mobile Email.**

To access AOL® Instant Messenger™:

Select **Email and More > AIM.**

Many screens will require you to enter text. For information on entering text, see “Entering Text” on page 33.

Navigation Keys

- **Home** — Press  to return to your home page.

Tip: Press  twice to return to your phone's idle screen.

- **Back** — Press  to return to a previous screen.

Tip: While navigating through Nextel Online screens, a number may appear to the left of the application or topic you want to access. Press the corresponding number on the keypad for quicker access to that application or topic.

When transmitting highly personal or sensitive data, such as a credit card number, this icon  appears, indicating that the data is encrypted during transmission.

Note: You may be asked to (re)enable security as Nextel adds new services or upon your return to the U.S. after traveling.

Guides and Demos

Quick Start Guides for NOL services can be accessed on www.nextel.com under the **Customer Support** tab by clicking on **Guides & Tutorials/Services.**

NOL demos can be accessed on www.nextel.com under the **Services** tab by clicking on **Nextel Online**, and then clicking on the **Web Services Demo** icon.

Camera

The camera in your i860 phone takes pictures and records videos. You can save these pictures and videos in your phone and view them through the media center.

You can send the pictures you take in MMS messages, assign them to Contacts entries, or set them as your phone's wallpaper.

Taking Pictures

- 1 From the main menu, select **Camera**. -or-

Access the camera from the media center. See "Accessing the Camera" on page 104. -or-

If you were previously recording video: Press . Select **Capture Picture**.

Note: When you receive your phone, you can access the camera from the idle screen by pressing . To change which main menu option you access when you press , see "Personalize Features" on page 139.

- 2 If you want to adjust the zoom, lighting, picture quality, picture size, or a timer, set these options. See "Setting Picture Options".
- 3 Aim the camera lens on the flip. Use the internal display as the viewfinder.

- 4 When the image you want to capture is in view, press and release  or press and release  under **Capture**. Releasing the key captures the picture.

- 5 To save the picture, press . -or-

To discard the picture without saving it, press  under **Discard**. -or-

To choose another action, see "More Actions for Captured Pictures" on page 96.

Setting Picture Options

When you take a picture, you can set the zoom, lighting, picture quality, and picture size, and set a timer to delay capturing the picture.

To set any of these options:

- 1 Press .
- 2 Select the option you want.
- 3 Select the value you want for that option.

Tip: You can also set zoom by scrolling up and down and set picture size by scrolling left and right.

If you discard the picture or save it by pressing  or by selecting **Save** from the context-sensitive menu, no picture options except the timer are changed. The timer returns to its default: Off.

If you choose any other action, all picture options return to their defaults.

Zoom

The Zoom option lets you choose a closer view.

The values are:

- 1X — no change
- 2X — twice as large
- 4X — 4 times as large

1X is the default.

Spotlight

The Spotlight option turns on the camera's short-range spotlight to provide additional light for close-up pictures (approximately 24 inches).

Off is the default.

Picture Quality

The Picture Quality option lets you choose the sharpness the picture will have after it is captured.

The values are:

- Normal — no change

- Fine — higher resolution

When you receive your phone, Normal is the default. You can choose a new default for this option. See "Customizing the Camera" on page 97.

Pictures taken with this option set to Fine use more memory space.

Picture Size

The Picture Size option lets you choose the size the picture will have after it is captured.

From smallest to largest, the values are: Small, Medium, Wallpaper, Large, and XLarge.

If you plan to use the image as wallpaper, it is best to select the Wallpaper size.

When you receive your phone, Medium is the default. You can choose a new default for this option. See "Customizing the Camera" on page 97.

Larger pictures use more memory space.

Self-Timer

The Self-Timer option lets you delay capturing the picture for the number of seconds you choose.

If you use this option, the timer starts when you perform step 4 in "Taking Pictures" on page 94. The camera captures the picture after the amount of time you chose elapses.

Camera

To turn off the timer before the picture is captured, press  under **Cancel**.

The values are: Off, 10 seconds, 15 seconds, 20 seconds.

Off is the default.

More Actions for Captured Pictures

After you capture a picture as described in “Taking Pictures” on page 94, you can send it in an MMS message, assign it to a Contacts entry, or set it as your phone’s wallpaper.

You can also access the media center to view and perform actions on the pictures there.

Choosing any of these options automatically saves the captured picture.

Sending in a MMS Message

- 1 After you have captured a picture, press  under **Send**.
- 2 Create and send the message. The picture is automatically included as an attachment.

Assigning to Contacts

- 1 After you have captured a picture, press .
- 2 Select **Set As Caller ID**.

- 3 To store the number as a new entry, select **[New Contact]**. -or-

To store the number to an existing entry, select the entry.

Only entries that include phone numbers are displayed. This icon  appears next to entries that have pictures assigned.

- 4 If you selected an entry with a picture assigned, press  or press  under **Yes** to overwrite the assigned picture. -or-

Press  under **No** to return to the list of entries without overwriting the assigned picture.

Setting as Wallpaper

- 1 After you have captured a picture, press .
- 2 Select **Set As Wallpaper**.

Note: If you later set your wallpaper to change automatically, the picture is included. See “Wallpaper” on page 135.

Recording Videos

The camera records videos up to 10 seconds long. Recording a video is similar to taking a picture.

- 1 From the main menu, select **Camera**. -or-
Access the camera from the media center.
- 2 Press .
- 3 Select **Record Video**.
- 4 If you want to adjust lighting:
Press .
Select **Spotlighting**.
Select **On** or **Off**.
- 5 Aim the camera lens on the flip. Use the internal display as the viewfinder.
- 6 When you are ready to record, press and release  or press and release  under **Record**. Releasing the key starts the recording.
- 7 If you want to end the video before 10 seconds are up, press  under **Stop**.
- 8 To save the video, press . -or-
To view the video without saving it, press  under **Review**. -or-
To discard the video without saving it, press  under **Discard**.

Accessing the Media Center

You can access the media center from the camera at any time, except when you are or using the Camera Setup menu or viewing the memory screen.

- 1 Press .
- 2 Select **Media Center**.

Customizing the Camera

The Camera Setup menu lets you customize the camera:

- **Ask for Name** — If you set this option to On, you are prompted to enter a name for each picture before you save it. Otherwise, pictures are automatically saved with the date and a number as their names.
- **Shutter Sound** — sets the sound the camera makes as it captures a picture.

Note: The volume of the shutter sound is controlled by your phone's speaker volume. To set your phone's speaker volume, see "Setting Your Phone to Vibrate" on page 134.

- **Default Size** — sets the default value for the Picture Size option.

Camera

- **Default Quality** — sets the default value for the Picture Quality option.

To access the Camera Setup menu:

- 1 Access the camera.
- 2 Press .
- 3 Select **Camera Setup**.

Tip: This option is available from many context-sensitive menus when you are using the camera.

Managing Memory

While you are taking pictures or recording video, the percentage of free memory appears on the screen.

To view your used memory, free memory, and memory capacity:

- 1 Access the camera.
- 2 Press .
- 3 Select **Memory Usage**.

Tip: This option is available from many context-sensitive menus when you are using the camera.

To free memory, delete items from the media center. See “Media Center” on page 99.

Status Messages

You may receive a status message under certain conditions when using the camera. Before contacting Nextel Customer Care, note the message, numeric code, and the conditions under which it appeared.

- **Hardware Failure** — A problem occurred in your phone's camera. If this error occurs, contact Nextel Customer Care.
- **Resource Not Available** — Your phone's camera is temporarily unavailable for use. Please try again later.

Media Center

The media center lets you access pictures, videos, and audio recordings.

All pictures and videos saved in your phone can be accessed through the media center.

The following audio recordings can be accessed through the media center:

- voice records created when your phone was not in a call
- musical ring tones in the list of ring tones
- audio recordings saved from MMS messages you received
- audio recordings you downloaded to your phone

Pictures and audio recordings in the media center can be sent in MMS messages. See “Multimedia Messages” on page 69.

Viewing the Media Center

To access the media center:

From the main menu, select **Media Center**. -or-

From the camera, press . Select **Media Center**.

Scroll to view the items in the media center.

Choosing Thumbnail View or List View

You can set the media center to show a thumbnail of each picture as you view the list of items or show the list of items without thumbnails.

To change views:

- 1 Access the media center.
- 2 Press .
- 3 Select **Set View**.
- 4 Select **Plain List View** or **Thumbnail List View**.

Filtering by Media Type

You can set the media center to show all items, only pictures, only videos, or only audio recordings.

Setting Filtering

- 1 Access the media center.
- 2 Press .
- 3 Select **Filter**.
- 4 Select **All**, **Pictures**, **Video**, or **Audio**.

Tip: You can also scroll left or right, or press  or , to scroll through these options while viewing the list of items.

Media Center

Keeping the Last Filter Setting

You can set the media center to show all items every time you access it or to keep the filtering setting you had when you last viewed it.

- 1 Access the media center.
- 2 Press .
- 3 Select **Setup**.
- 4 Select **Remember Filter** to keep the filtering setting you had when you last viewed the media center. **-or-**

Select **Off** to show all items every time you access the media center.

When you receive your phone, the media center is set to show all items every time you access it.

Accessing Items Listed

To access a picture, video, or audio recording, select it from the list of items in the media center.

With an item selected, scroll up or down to access the items that appeared before and after it in the list.

Sorting by Time or Name

You can set the media center to sort items by the time the item was created or by the name of the item.

- 1 Access the media center.
- 2 Press .
- 3 Select **Setup**.
- 4 Select **Sort**.
- 5 Select **By Time** or **By Name**.

When you receive your phone, the media center is set to sort items by time.

Forward Locked Items

Some items saved to the media center from MMS messages or by downloading may be forward locked. This means you cannot send them to anyone. You cannot remove forward locking from an item.

Forward locked items cannot be sent in MMS messages and cannot be uploaded from your phone.

Forward locked items are usually copyright protected.

When you view items in the media center, one of these icons appears next to each forward locked item:

-  Forward locked.
-  Forward lock and locked.

When an item is locked, it cannot be deleted from the media center. See “Locking Items” on page 103. Locking an item has no effect on its forward locking.

Pictures

The media center lets you view pictures, send them in MMS messages, assign them to Contacts entries, or set them as your phone’s wallpaper.

Viewing

To view a picture, select it from the list of items in the media center.

If your phone is set to show thumbnails, a thumbnail of each picture appears next to the picture in the list of items. If your phone is not set to show thumbnails, this icon  appears next to the picture.

To see a larger or smaller view of the picture you are viewing:

- 1 Press .
- 2 Select **Zoom**.
- 3 Select the zoom option you want.

If the picture does not fit in the display, scroll left and right and up and down to view different parts of the picture.

Sending in a Message

- 1 Scroll to or select the picture you want to include in a message.
- 2 Press  under **Send**.
- 3 Create and send the message. The picture you selected is automatically included as an attachment.

Assigning to Contacts

- 1 Scroll to or select the picture you want to assign to a Contacts entry.
- 2 Press .
- 3 Select **Set As Caller ID**.
- 4 To store the number as a new entry, select **[New Contact]**. -or-

To store the number to an existing entry, select the entry.

Media Center

Only entries that include phone numbers are displayed. This icon  appears next to entries that have pictures assigned.

- 5 If you selected an entry with a picture assigned, press **OK** or press  under **Yes** to overwrite the assigned picture. **-or-**

Press  under **No** to return to the list of entries without overwriting the assigned picture.

Setting as Wallpaper

- 1 Scroll to or select the picture you want to set as wallpaper.
- 2 Press .
- 3 Select **Set As Wallpaper**.

Note: If you later set your wallpaper to change automatically, the picture is included. See “Wallpaper” on page 135.

Videos

The media center lets you play videos.

Playing

To play a video, select it from the list of items in the media center.

This icon  appears next to each video in the list of items.

Tip: When viewing the list of items in the media center, you can scroll left or right, or press  or , to change the type of media that is displayed in the list.

To stop the video before it has finished playing:

Press **OK**. **-or-**

Press  under **Stop**. **-or-**

Scroll left.

To restart the video, scroll right.

Audio Recordings

The media center lets you play audio recordings, send them in MMS messages, and assign them to Contacts entries.

Playing

To play an audio recording, select it from the list of items in the media center.

This icon  appears next to each audio recording in the list of items.

Tip: When viewing the list of items in the media center, you can scroll left or right, or press  or , to change the type of media that is displayed in the list.

To stop the audio recording before it has finished playing:

Press . **-or-**

Press  under **Stop**. **-or-**

Scroll left.

To restart the audio recording, scroll right.

When you play an audio recording, an animated image appears on the display.

Sending in a Message

- 1 Scroll to or select the audio recording you want to include in a message.
- 2 Press  under **Send**.
- 3 Create and send the message. The audio recording you selected is automatically included as an attachment.

Assigning to Contacts

To assign an audio recording in the media center as the ring tone for a Contacts entry:

- 1 Scroll to or select the audio recording you want to assign.
- 2 Press .
- 3 Select **Assign As Ringer**.

- 4 Select the Contacts entry you want to assign the ring tone to.

Note: You cannot assign a voice record as the ring tone for a Contacts entry.

Renaming Items

- 1 Access the media center.
- 2 Scroll to or select the item you want to rename.
- 3 Press .
- 4 Select **Rename**.
- 5 Delete the item's name and enter a new name.
- 6 Press .

Locking Items

When you lock an item in the media center, it cannot be deleted until you unlock it.

- 1 Access the media center.
- 2 Scroll to or select the item you want to lock or unlock.
- 3 Press .
- 4 Select **Lock** to lock the item. **-or-**
Select **Unlock** to unlock the item.

Media Center

When you view items in the media center, one of these icons appears next to each locked item:

-  Locked.
-  Forward lock and locked.

Deleting Items

Deleting items from the media center deletes them from all parts of your phone, including the list of ring tones, the list of voice records, and Contacts.

Deleting an Item

- 1 Scroll to or select the item you want to delete.
- 2 Press .
- 3 Select **Delete**.
- 4 Press  or  under **Yes** to confirm.

Deleting All Items

You can delete all unlocked items currently in view, depending on how media center filtering is set. See “Filtering by Media Type” on page 99. If filtering is set to show all types of media center items, all unlocked items are deleted.

- 1 Access the media center.
- 2 Press .

- 3 Select **Delete All**.

- 4 Press  or  under **Yes** to confirm.

Accessing the Camera

You can access the camera from the media center at any time, except when you are viewing a list of audio recordings, playing an audio recording, or using the Setup menu.

Select **[Camera]** from the list of items. **-or-**

Press  under **Camera**. **-or-**

Press . Select **Camera**.

Managing Memory

To view your used memory, free memory, and memory capacity:

- 1 Access the media center. **-or-**

Scroll to or select any item in the media center.

- 2 Press .

- 3 Select **Memory Usage**.

To free memory, delete items in the media center.

Note: Items in the media center are stored in your phone using the same memory space used to store messages, Java applications data, and voice records created when your phone is in a call. Deleting some of these other items frees memory for messages.

My Info

My Info lets you view information about your phone and send this information to other phones.

Viewing My Info

- 1 From the main menu, select **My Info**.
- 2 Scroll to see the entire screen.

The My Info screen contains:

- **My Name** — You can enter your name here.
- **Line 1** and **Line 2** — your phone numbers for phone lines 1 and 2. Each number appears when you receive your alert notification after enabling security on your phone.
- **Direct Connect** — Your Direct Connect number is the number that others use to contact you using Direct Connect calls. This number appears when you receive your alert notification after enabling security on your phone.
- **Group ID** — the number of the Talkgroup you have joined.
- **Carrier IP** — the IP address assigned to Nextel. This number appears when you register for packet data services.

- **IP1 Address** and **IP2 Address** — the IP addresses you use to access the Internet with your phone.
- **Circuit Data** — the number you use if you want to use your phone to transfer circuit data. See “Using Your Phone as a Modem” on page 52. You receive this number from Nextel.

Note: If you request equipment-related transactions on your account, Nextel Customer Care may require you to provide specific information about your phone. By pressing  anytime while in My Info, a submenu will appear that includes your phone's service status, unit information, and phone identification numbers including IMEI, SIM ID, and Serial Number (SN). Please be prepared to supply the representative with this information when requesting these types of transactions.

Editing My Info

To edit My Info to enter or change the text that appears in **My Name**:

- 1 From the main menu, select **My Info**.
- 2 Press  under **Edit**.
- 3 Select **Name**.

- 4 Enter the name you want to appear. See “Entering Text” on page 33. When you are finished, press .

You can also edit the information in **Line 1**, **Line 2**, and **Ckt**, but your changes are only temporary. The next time your phone registers on the network, the your actual phone numbers and circuit data number appear again in My Info.

Setting Sending Options

Your phone can send information in My Info to other phones that have this capability.

You can control what portion of the information in My Info is sent and whether it is sent automatically in every Direct Connect call or only when you choose to send it.

Information Sent

The information your phone sends always includes **My Name** and **Direct Connect**.

It may include **Line 1**, **Line 2**, **Carrier IP**, and **Circuit Data**, depending on how you set your sending options.

The default setting is **Line 1** only.

To change which fields are sent:

- 1 From the main menu, select **My Info**.

- 2 Press .

- 3 Select **Send My Info Setup > Info to Send**.

- 4 A checkmark appears next to the fields that will be sent. To add or remove the checkmark, select the field.

- 5 When you are finished, press  under **Done**.

Automatic Sending

To control whether your information is sent automatically:

- 1 From the main menu, select **My Info**.

- 2 Press .

- 3 Select **Send My Info Setup > AutoSend**.

- 4 To set your information to be sent automatically, set this option to **On**. -or-

To set your information to be sent only when you choose to send it, set this option to **Off**.

Note: When you receive your phone, it set to send your information automatically.

Using Nextel Direct SendSM

Nextel Direct Send lets you exchange My Info and contact information with other phones that have this capability. You do this through Direct Connect calls.

Nextel Direct Send cannot be used during Group Connect calls.

Sending My Info and Contact Information

When you send My Info or contact information using Nextel Direct Send, the information you sent appears on the display of the phone you are engaged in the Direct Connect call with. After the call, the information appears on the recent call list of that phone.

Sending My Info

You can control what portion of the information in My Info is sent and whether it is sent automatically in every Direct Connect call or only when you choose to send it. See "Setting Sending Options" on page 107.

Tip: When you send My Info, certain information, such as your email address or fax number, cannot be included. To send complete contact information, create an entry for yourself in Contacts and send.

Sending Information During a Call

- 1 While in a Direct Connect call, press .
- 2 With **Direct Send My Info** highlighted, press .
- 3 When **Ready to Send** appears on the display, press the PTT button to send the information.

Starting a Call by Sending Information

- 1 From the main menu, select **My Info**.
- 2 Press .
- 3 With **Direct Send My Info** highlighted, press .
- 4 Use the keypad to enter the Direct Connect number you want to send the information to. **-or-** Press  under **Browse**. Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
- 5 When **Ready to Send** appears on the display, press the PTT button to send the information.

Sending Contact Information

You can send contact information by selecting a Contacts entry or an item from the recent calls list.

Sending My Info and Contact Information

Contacts entries that contain only addresses cannot be sent. When Contacts entries are received, they do not include ring tones or pictures.

These items from the recent calls list can be sent:

- Contact information sent from other phones
- Calls to or from numbers store in your Contacts list

Sending Information During a Call

- 1 While in a Direct Connect call, press .
- 2 Select **Contacts** or **Recent Calls**.
- 3 Scroll to the Contacts entry or item in the recent calls list you want to send.
- 4 When **Ready to Send** appears on the display, press the PTT button to send the information.

Starting a Call by Sending Information

- 1 From the Contacts list, scroll to or select the entry you want to send. **-or-**
From the recent calls list, scroll to or select the item you want to send.
- 2 Press .
- 3 Select **Direct Send Contact**.
- 4 Use the keypad to enter the Direct Connect number you want to send. **-or-**

Press  under **Browse**. Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.

- 5 When **Ready to Send** appears on the display, press the PTT button to send the information.

Receiving My Info or Contact Information

When you receive My Info or contact information from another phone, an icon appears on the display:

 My Info.

 Contact information.

To view the information while still in the Direct Connect call:

- 1 Press .
- 2 Select **View Contact**.

You can also view My Info from other phones on the recent calls list. See “Recent Calls” on page 28.

Voice Records

A voice record is a recording you make with your phone and can play back. You can record notes to yourself when your phone is not in a call or record phone calls when your phone is in a call.

Voice records created when your phone is not in a call can be accessed through the media center and sent in a MMS messages. See “Media Center” on page 99 and “Multimedia Messages” on page 69.

Viewing Voice Records

To view your list of voice records:

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to view more voice records.

Voice Records Icons

One of these icons appears next to each voice record:

-  A voice record made while your phone was not in a call.
-  A voice record made while your phone was in a call.

Filtering by Voice Record Type

You can set your phone to show all voice records, only voice records created when your phone was in a call, or only voice records created when your phone was not in a call.

- 1 From the main menu, select **VoiceRec**.
- 2 Press .
- 3 Select **Filter**.
- 4 Select the option you want:
 - **All** — show all voice records.
 - **In Call** — show only voice records created when your phone was in a call.
 - **Normal** — show only voice records created when your phone was not in a call.

Tip: You can also press  or  to scroll through these options while viewing the list of voice records.

Creating Voice Records

Phone Not in a Call

To record a note to yourself:

- 1 From the main menu, select **VoiceRecord > [New VoiceRec]**.

- 2 Say the message you want to record into the microphone.

Tip: To stop recording before you are finished, press  under **Pause**. To start recording again, press  under **Resume**. To stop recording and discard the voice record at any time, press  under **Cancel**.

- 3 When you are finished recording, press .

To add to the end of an existing voice record:

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to the voice record you want to add to.
- 3 Press .
- 4 Select **Add To**.
- 5 When you are finished recording, press .

Phone in a Call

To record a phone call:

- 1 While on an active call, press .
- 2 Select **Record**.
- 3 When you are finished recording, press .

Note: Recording of phone calls is subject to applicable laws regarding privacy and recording of phone conversations.

Playing Voice Records

- 1 From the main menu, select **VoiceRecord**.
- 2 Select the voice record you want to play.
- 3 To stop the voice record while it is playing, press .

Tip: To pause or resume, press any number key.

Labeling Voice Records

When you create a voice record, it is labeled with the time and date it was recorded. You can then rename it with a custom label.

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to the voice record you want to label.
- 3 Press  under **Label**.
- 4 Enter the label you want to assign. See “Entering Text” on page 33.
- 5 Press .

Locking Voice Records

When you lock a voice record, it cannot be deleted until you unlock it.

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to the voice record you want to lock or unlock.

Voice Records

- 3 Press .
- 4 Select **Lock** to lock the message. -or-
Select **Unlock** to unlock the message.

When a voice record is locked, this icon  appears next to it.

Deleting Voice Records

Deleting a voice record from the voice record list deletes it from all parts of your phone, including the media center.

Deleting a Voice Record

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to the unlocked voice record you want to delete.
- 3 Press .
- 4 Select **Delete**.
- 5 Press  or  under **Yes** to confirm.

Deleting All Voice Records

- 1 From the main menu, select **VoiceRecord**.
- 2 Scroll to any voice record.
- 3 Press .
- 4 Select **Delete All**.
- 5 Press  or  under **Yes** to confirm.

Managing Memory

To view the amount of memory available for voice records:

- 1 From the main menu, select **VoiceRecord**.
- 2 With **[New VoiceRec]** highlighted, press  under **Memory**. -or-

With any voice record highlighted, press .

Select **Memory**.

To free more memory by deleting all unlocked voice records:

- 1 From the voice records memory screen, press  under **Delete**.
- 2 Press  or  under **Yes** to confirm.

Note: Voice records are stored in your phone using the same memory space used to store messages, Java application data, and all items accessible through the media center. Deleting some of these other items frees memory for voice records.

Java Applications

Your phone arrives with Java applications loaded and ready to install. You can download and install more Java applications.

To download and install more Java applications, go to the **Downloads** menu option on your phone or visit www.nextel.com/downloads

Note: Using Java applications may cause your phone to use up more battery power than other uses of your phone.

Installing Applications

- 1 From the main menu, select **Java Apps**.
- 2 Select the application or suite of applications you want to install.

Installation messages appear as the application installs.

- 3 If you want to create a shortcut to the Java application on the main menu: Press  under **Next**. Press  under **Yes**. Press .
- 4 Press  under **Done**.

Running Applications

To run an application that has a shortcut on the main menu:

- 1 From the main menu, select the application or suite of applications you want to run.
- 2 If you have selected a suite of applications, select the application you want to run.

To run an application that does not have a shortcut on the main menu:

- 1 From the main menu, select **Java Apps**.
- 2 Select the application or suite of applications you want to run.
- 3 If you have selected a suite of applications, select the application you want to run.

Tip: If you don't hear the sounds associated with the Java application, select **Settings > Volume** and check the volumes of **Java Speaker** and **Java Earpiece**.

Suspending Applications

When you suspend an application, it does not stop running. It goes to the background so that you can run another application in the foreground.

To suspend an application:

Press  or close the flip.

Java Applications

To view your suspended applications:

From the Java menu, select **Suspended Apps**.

You can have up to 3 applications running at one time — 1 running in the foreground and 2 in the background.

Resuming Applications

You can resume a suspended application at any time. This brings it to the foreground.

- 1 From the Java menu, select **Suspended Apps**.
- 2 Select the application you want to resume.

Ending Applications

To end an application:

- 1 From the main menu, select **Java Apps**.
- 2 If the application you want to end is part of a suite of applications, select the suite.
- 3 Scroll to the application you want to end.

Press  under **End**. -or-

If **End** is not one of your options: Press . Select **End**.

Tip: You can also end applications from the **Suspended Apps** screen.

To end all applications:

- 1 From the main menu, select **Java Apps**.
- 2 Scroll to **Suspended Apps**.
- 3 Press .
- 4 Select **End All**.
- 5 Press  or press  under **Yes** to confirm.
- 6 If you want to end all applications without letting them exit, press  under **EndNow**.

Downloading Applications

If you want to run more Java applications, you can download them into your phone.

Check the **Downloads** menu option on your phone for a catalog of items available for purchase and download.

You can also go to www.nextel.com/downloads for a selection of Java applications and downloading instructions.

Deleting Applications

To delete an application:

- 1 From the main menu, select **Java Apps**.
- 2 Scroll to the application you want to delete.
- 3 Press .

- 4 Select **Deinstall**.
- 5 Press **OK** or press  under **Yes** to confirm.
- 6 When your phone has finished deleting the application, press  under **Done**.

To delete all Java applications:

- 1 From the main menu, select **Java Apps**.
- 2 Scroll to **Java System**.
- 3 Press .
- 4 Select **Delete All**.
- 5 Press **OK** or press  under **Yes** to confirm.

Managing Memory

To view the amount of memory available for Java applications:

- 1 From the main menu, select **Java Apps > Java System**.
- 2 Press  under **Next**.
- 3 To see more memory information, press  under **Next** again.

Deleting Java applications frees memory.

Note: Java application data is stored in your phone using the same memory space used to store messages, voice records, ring tones, and wallpaper images. Deleting some of these other items frees memory for Java applications.

Shortcuts on the Main Menu

When you install an application, you can create a shortcut to the application on the main menu.

To create a shortcut to an application that is already installed:

- 1 From the main menu, select **Settings > Personalize > Menu Options > Add/Remove Apps**. -or-

From the main menu: Press . Select **Main Menu Setup > Add/Remove Apps**.

- 2 Scroll to view the list of Java applications. Any application that has a shortcut on the main menu has a checkmark next to it.
- 3 Scroll to the application you want to create a shortcut for.
- 4 Press **OK**.
- 5 Press  under **Done**.

Java Applications

To remove a shortcut:

- 1 From the main menu, select **Settings > Personalize > Menu Options > Add/Remove Apps**. -or-

From the main menu: Press . Select **Main Menu Setup > Add/Remove Apps**.

- 2 Scroll to view the list of Java applications. Any application that has a shortcut on the main menu has a checkmark next to it.
- 3 Scroll to the application you want to remove the shortcut for.
- 4 Press .
- 5 Press  under **Done**.

Java Applications and GPS Enabled

Some Java applications can make use of your phone's GPS feature to determine the approximate geographical location of your phone. (See "GPS Enabled" on page 119 for more information on the GPS feature.) However, for privacy reasons, you may not always want Java applications to access the location of your phone. Your phone protects your privacy by giving you the option to block all or some Java applications from accessing the location of your phone.

Setting Privacy for All Java Applications

These options control the privacy of all Java applications on your phone:

- **Restricted** — No Java or similar software applications may access the location of your phone. However, location information may still be available to the phone's owner, fleet manager, or account administrator.
- **Unrestricted** — All Java applications may access the location of your phone, without notifying you.
- **By Permission** — When a Java application attempts to access the location of your phone, you are prompted to give permission. However, location information may still be available to the phone's owner, fleet manager, or account administrator.

See "Setting Privacy Options" on page 125 for information on choosing these options.

Granting or Denying Permission

If you choose **By Permission**, you must grant or deny each Java application access to the location of your phone when the application requests access for the first time. You may be required to grant or deny subsequent requests from the same application, depending on the privacy setting you choose for the individual Java application (see “Setting Privacy for Each Java Application”).

When a Java application requests access to the location of your phone, a screen appears informing you.

To deny this request:

- 1 Press  under **Deny**. The application does not access the location of your phone.
- 2 Select the denying option you want:
 - **Always** — If the application requests access to the location of your phone again, the request is denied without notifying you.
 - **For this session** — If the application requests access to the location of your phone again before you power off your phone, the request is denied without notifying you.
 - **Only Once** — If the application requests access to the location of your phone again, you are prompted to grant or deny permission.

To grant this request:

- 1 Press  under **Grant**. The application accesses your phone's location.
- 2 Select the granting option you want:
 - **Always** — If the application requests access to the location of your phone again, the request is granted without notifying you.
 - **For this session** — If the application requests access to the location of your phone again before you power off your phone, the request is granted without notifying you.
 - **Only Once** — If the application requests access to the location of your phone again, you are prompted to grant or deny permission.

Setting Privacy for Each Java Application

After a given Java application requests access to the location of your phone for the first time, you have the opportunity to set the GPS privacy option for that Java application.

- 1 From the main menu, select **Java Apps**.
- 2 Scroll to the application or suite of applications you want to set the privacy option for.

Java Applications

If the application has requested access to the location of your phone, this icon  appears when you highlight the application.

3 Press .

4 Select **Permissions**.

5 Select the privacy option you want for this application:

- **Always** — The application always has permission to access the location of your phone, without notifying you.
- **Ask** — When the application requests access to the location of your phone, you are prompted to grant or deny permission (see “Granting or Denying Permission” on page 117).
- **Never** — When the application requests access to the location of your phone, the request is denied without notifying you.

GPS Enabled

Your phone's GPS Enabled feature uses information from Global Positioning System (GPS) satellites orbiting the Earth to determine the approximate geographical location of your phone, expressed as latitude and longitude. The availability and accuracy of this location information (and the amount of time that it takes to calculate it) will vary depending on the environment in which you are using the GPS feature. For example, GPS location fixes are often difficult to obtain indoors, in covered locations, between high buildings, or in other situations where you have not established a clear broad view of the sky. **SEE: "IMPORTANT: Things to Keep in Mind".**

When you make a 911 emergency call, the GPS feature of your phone can help emergency personnel locate you if your phone has adequate access to GPS satellite signals and your emergency response center is equipped to process such information.

You can also use the GPS feature to view your approximate location. Location information appears on the phone's display.

Java applications loaded on your phone can also request your location. If your phone is connected to a laptop computer or similar device, software running on that device can request your location. To protect your privacy, you can control whether these requests are granted.

IMPORTANT: Things to Keep in Mind

If you are using the GPS feature of your phone while driving, please give full attention to driving and to the road.

Where adequate signals from multiple satellites are not available (usually because your GPS antenna cannot establish a view of a wide area of open sky), **the GPS feature of your phone WILL NOT WORK. Such situations include but are not limited to:**

- **In underground locations**
- **Inside of buildings, trains, or other covered vehicles**
- **Under any other metal or concrete roof or structure**
- **Between tall buildings or under dense tree-cover**
- **Near a powerful radio or television tower**

GPS Enabled

- When your GPS antenna is covered (for example, by your hand or other object) or facing the ground
- In temperature extremes outside the operating limits of your phone

Walking or driving very slowly may also substantially reduce GPS performance.

Even where location information can be calculated in such situations, it may take much longer to do so, and your location estimate may not be as accurate. Therefore, in any 911 call, always report the location to the emergency response center if you can and if you cannot, remain on your phone for as long as the emergency response center instructs you.

Even where adequate signals from multiple satellites are available, your GPS feature will only provide an approximate location, often within 150 feet (45 meters) but sometimes much further from your actual location. Advice on how to improve GPS performance is provided in “Enhancing GPS Performance” on page 122.

While the GPS feature of your phone can be a valuable navigational aid, it does not replace the need for careful navigating and good judgment. **Never rely solely on one device for navigation.** Remember that the accuracy of the location

information and the time needed to obtain it will vary depending on circumstances, particularly the ability to receive signals from adequate numbers of satellites.

On emergency calls, your phone uses assistance information from the phone network to improve the speed and accuracy of your phone's location calculation: if such assistance information becomes unavailable, it may reduce the speed and accuracy of the location calculation.

The satellites used by the GPS feature of your phone are controlled by the U.S. government and are subject to changes implemented in accordance with the Department of Defense GPS user policy and the Federal Radionavigation Plan. These changes may affect the performance of the GPS feature of your phone.

Making an Emergency Call

Dial 911 to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

When you make an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. **It will take the GPS feature of your phone some time to determine your approximate location.** Even where your phone has good access to sufficient

GPS satellite signals and network assist data, it may take 30 seconds or more to determine the approximate location. This time will increase where there is reduced access to satellite signals. When your approximate location is determined, it is made available to the appropriate emergency response center.

In some cases, your local 911 emergency response center may not be equipped to receive GPS location information. For this reason, and because the GPS location information reported is only approximate or may not be available in your location (see “IMPORTANT: Things to Keep in Mind” on page 119), **always report your location to the 911 operator** you speak to when making an emergency call, if able, just as you would when using a phone without GPS capabilities.

Note: If you are concerned about whether your local 911 emergency response center is equipped to receive GPS location information, contact your local authorities.

In general, if your phone has access to signals from more GPS satellites, your location will be determined faster and more accurately than if your phone has access to signals from fewer GPS satellites.

If your phone does not have adequate access to GPS satellites signals, the location of the nearest cell tower in contact with your phone is automatically made available to the emergency response center, if the center has the capability to receive such information.

See “Enhancing GPS Performance” on page 122 for information on how to help your phone determine your location.

Viewing Your Approximate Location

- 1 From the main menu, select **GPS > Position**.
- 2 Scroll to view the entire screen.

This displays the following information about the last time your location was calculated:

- The time (as Greenwich Mean Time) and date that the location was last calculated
- The approximate location, expressed as latitude and longitude
- The estimated accuracy of the calculated location. This estimate of accuracy is only a very rough estimate and may vary substantially from the actual accuracy of the approximate location information reported.

GPS Enabled

- The number of satellites used to calculate the location. In general, more satellites make for better accuracy.

To calculate your location again:

Press  under **Refresh**.

It may take your phone several minutes to complete the process of determining your location. During this time, a message usually appears on your phone's display saying your phone is scanning for satellites. For tips on getting the best location calculation, see "Enhancing GPS Performance".

The **Position** screen displays the updated information.

To cancel a location calculation before it is completed:

Press  under **Cancel** to return to the **Position** screen. **-or-**

Press  to return to the idle screen.

Each time approximate location of your phone is calculated, the latest location information is stored in your phone and remains there even when your phone is powered off. You will see this information the next time you view the **Position** screen.

If you received a phone call or alert while attempting to determine your location, the **Position** screen will disappear, but your phone will continue attempting to determine its location. If it is successful, the new location information will be displayed the next time you view the **Position** screen.

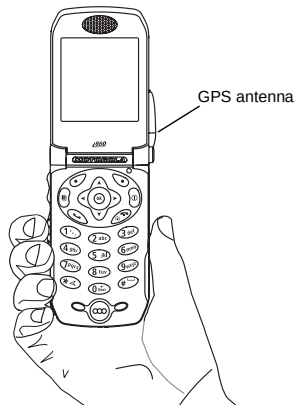
Enhancing GPS Performance

Sometimes the GPS feature of your phone may be unable to complete a location calculation successfully. If this happens when you are making an emergency call, the location of the nearest cell tower in contact with your phone is made available to the appropriate emergency response center if the center has the capability to receive such information. If this happens when you are trying to view your location on the phone's display, you will see a message indicating that your phone cannot access satellites.

Enhancing GPS Performance

To improve accuracy and increase your chances of a successful calculation, do the following while your phone is determining your approximate location:

- Stay in the open. The GPS feature works best where there is nothing between your phone and a large amount of open sky. If possible, go outside, away from tall buildings and foliage. While performance in a building is improved by moving closer to windows, glass with certain sun shielding films may block satellite signals.
- Extend your phone antenna.
- Hold your phone to enhance reception. Signals from GPS satellites are transmitted to your GPS antenna, which is in your phone antenna. Hold your phone away from your body, giving the antenna clear access to satellite signals. Do not cover the antenna area with your fingers or anything else.



GPS Enabled

- Stand still. If possible, stand still until your phone is finished determining your location. Moving your phone at a walking pace while your phone is calculating your approximate location may substantially decrease GPS performance.
- In a car. When using the GPS Enabled feature in a car, position your phone so that the GPS antenna has good access to GPS signals through the car's windows. Typically, the GPS antenna has best access to GPS signals in a car when placed near a window.

Note: Although moving your phone at a walking pace decreases GPS performance, moving it at the speed of a moving car does not.

- Stay in network coverage. Depending on who your service provider is, the network will provide your phone with information that helps determine your location more quickly and accurately.

Updating Satellite Almanac Data

Another way to keep the GPS feature of your phone working well is to keep your satellite almanac data up to date.

The United States government maintains an almanac of data about where GPS satellites are as they orbit the Earth. This information is available to your phone. Keeping your satellite almanac up to date helps your phone determine your location more quickly.

The almanac contains information about the location of satellites, their operational status, and other satellite information. Keeping this information updated enhances the performance of your GPS feature. In most cases, your phone will be able to get a fix in strong satellite signal conditions with outdated almanac data, but it may take longer.

Note: When you make an emergency call, your phone does not rely upon the almanac to determine your location.

If your satellite almanac data is out of date, your phone may prompt you to update it. Follow the instructions that appear on the phone's display. You may be asked to go to a web site or call a customer care number.

Setting Privacy Options

Your phone's GPS privacy options control whether Java applications on your phone or other software applications may view the location of your phone. You may set your phone to one of these GPS privacy options.

Note: Privacy options do not apply to the transmission of location information during emergency 911 calls.

To set your GPS privacy options:

- 1 From the main menu, select **GPS > Privacy**.
- 2 If your GPS PIN security feature is enabled, enter your GPS PIN. (See "Setting the GPS PIN Security Feature" for more information.)
- 3 Select the privacy option you want:
 - **Restricted** — No Java or similar software applications may view the location of your phone. However, location information may still be available to the phone's owner, fleet manager, or account administrator.
 - **Unrestricted** — All applications may view the location of your phone, without notifying you.

- **By Permission** — When an application attempts to view the location of your phone, you will be prompted to give permission. However, location information may still be available to the phone's owner, fleet manager, or account administrator.

Setting the GPS PIN Security Feature

To prevent your GPS privacy settings from being altered without your knowledge, your GPS privacy option can be protected by a PIN.

When you receive your phone, the GPS security feature is turned off, so you do not have to enter a GPS PIN to access your GPS privacy options. If you turn this feature on, you will be required to enter a GPS PIN to access your GPS privacy options.

To turn the GPS Enabled security feature on or off:

- 1 From the main menu, select **Settings > Security > GPS PIN**.
- 2 Select **On** or **Off**.
- 3 Enter the current GPS PIN.

Note: When you receive your phone, your GPS PIN is 0000.

- 4 Press  under **Ok**.

GPS Enabled

To change your GPS PIN:

- 1 From the main menu, select **Settings > Security > Change Password > GPS PIN**.
- 2 Enter the current GPS PIN.

Note: When you receive your phone, your GPS PIN is 0000.

- 3 Press  under **Ok**.
- 4 Enter the new 4- to 8-digit GPS PIN.
- 5 Press  under **Ok**.
- 6 Enter the new 4- to 8-digit GPS PIN to confirm.
- 7 Press  under **Ok**.

Using GPS with Map Software

You can use the GPS feature of your phone to provide approximate location data to a laptop computer or similar device that is running interactive map software such as that made by DeLorme or Microsoft. This way, if your phone has good access to GPS signals, your approximate position on a map can be made available as you travel in a vehicle.

To do this, connect your phone to your laptop (or other device) with a data cable and set your phone to transmit data (see “Getting Started” on page 127). Your phone then provides your approximate location to the device running the map software,

which displays your location on a map. Your phone provides an updated location every second and the map software displays your changing location on its map.

See “Enhancing GPS Performance” on page 122 for more details on obtaining good location information.

Note: Because your phone is continuously determining your location, using the GPS feature of your phone with map software uses the phone’s battery power quickly.

Software Compatibility

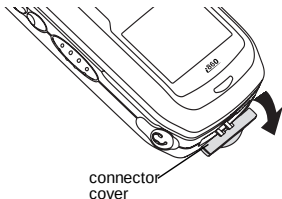
Your phone sends location information to your laptop or other device using the standard National Marine Electronics Association (NMEA) format. Your phone supports output messages in NMEA-0183 format and supports the following NMEA-0183 sentences: GGA, GLL, GSA, GSV, RMC, and VTG.

The map software running on your laptop or other device must support NMEA 3.0.

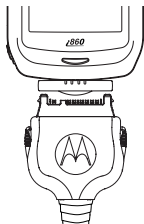
Getting Started

To connect your phone to your laptop or other device:

- 1 Open the connector cover.



- 2 With the phone's display facing up, insert the data cable's connector into the accessory connector, until you hear a click.



- 3 Insert the data plug into the COM port of your laptop or other device.

Make sure no other application is using the COM port selected.

Make sure the COM port settings of your laptop or other device are set to the following:

- Bits per second: 4800
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow control: Hardware

To set your phone to send location information to your laptop or other device:

- 1 From the main menu, select **GPS > Interface**.
- 2 Set **NMEA OUT** to **On**.

Your phone is now sending location data to your laptop or other device.

To stop your phone from sending location data to your laptop or other device:

Set **NMEA OUT** to **Off**.

Each time you power your phone on, **NMEA OUT** is automatically set to **Off**.

Datebook

Datebook stores up to 250 events. You can store events over a 13 month period — 12 months after and 1 month before the current date.

A Datebook event contains:

- A subject — A name you assign to the event. You can also enter a phone number, Direct Connect number, or Talkgroup number here. After the event is stored, you can call this number from Datebook or when you get a reminder of this event.
- A location — The location of the event. You can also enter a phone number, Direct Connect number, or Talkgroup number here. After the event is stored, you can call this number from Datebook or when you get a reminder of this event.
- A start time — The start time automatically assigned to an event is the beginning of the day. You can change the start time, or assign no start time, before storing the event.
- A duration — the length of time the event lasts

- A date — The date automatically assigned to an event is the date that was highlighted or selected when you began creating the event. You can change this date before storing the event.
- A repeat — lets you store the event as a recurring event.
- A reminder — If an event has a start time, you can set Datebook to remind you that the event is going to start.
- a ring tone for the reminder
- a profile that your phone is switched to while the event is occurring
- a Java application that starts when the event starts

Only the subject and date are required.

Viewing Datebook

To access Datebook:

From the main menu, select **Datebook**.

You can view Datebook by the day, by the week, or by the month. You can also view the details of any event.

In day view, brief information about each event for that day appears.

In week view, events appear as markers corresponding to their times.

In month view, days with events appear with a marker in the corner.

To view an event:

- 1 Select the day the event occurs.
- 2 Select the event.

To change the current view:

- 1 While viewing Datebook, press .
- 2 Select the view you want.

Note: Day view is the default setting.

Navigating Datebook

To scroll through Datebook:

Scroll left and right using the navigation key. **-or-**

In week view and month view, press  or .

To see more in day view:

Scroll up and down using the navigation key.

To highlight a day in month view:

Enter the date using the keypad.

To go to today's date:

- 1 While viewing Datebook, press .

2 Select **Go To Today**.

To go to any date in Datebook:

- 1 While viewing Datebook, press .
- 2 Select **Go To Date**.
- 3 Select the date you want.

Creating Events

Every Datebook event must have a subject and be stored to a date. Other information is optional.

You may enter the information in any order by scrolling through the event details.

After you have entered the information you want, you can press  under **Done** to store the event to Datebook.

If you decide you don't want to store the event:

Press  under **Cancel**.

To create a Datebook event:

- 1 While viewing datebook, press  under **New**.
-or-

In day view, select [**New Event**].

Datebook

2 To assign a subject to the event:

Select **Subject**.

Enter the name. See "Entering Text" on page 33. **-or-**

Press  under **Browse** to choose from common event names. **-or-**

Enter a phone number, Direct Connect number, or Talkgroup number. After the event is stored, you can call this number.

When you are finished, press .

3 If you want to assign a location to the event:

Select **Location**.

Enter the location. See "Entering Text" on page 33. **-or-**

Enter a phone number, Direct Connect number, or Talkgroup number. After the event is stored, you can call this number.

When you are finished, press .

4 The start time automatically assigned to an event is the beginning of the day. If you want to change the start time or assign no start time:

Select **Start**.

Enter the start time you want. **-or-**

Press  under **No Time** to assign no start time.

5 If you want to assign a duration to the event:

Select **Duration**.

Select the duration you want. **-or-**

Select **Custom** to enter a duration.

6 The date automatically assigned to an event is the date that was highlighted or selected when you began creating the event. To change the date of the event:

Select **Date**.

Enter the date you want.

7 If you want to make the event a recurring event:

Select **Repeat**.

Select the repeat cycle you want.

If the event occurs more than once a week:

Select **Multiple Day**. Select the days you want.

Press  under **Done**.

Select the date you want this event to stop recurring.

- 8 If you want to create a reminder for this event:
Select **Reminder**.
Select the reminder time you want. **-or-**
Select **Custom** to enter a reminder time.
Note: If an event has no start time, you can not create a reminder for it.
- 9 If you have entered all the information you want for this event, press  under **Done**. **-or-**
If you want to assign a ring tone, a profile, or a Java application to the event, see “Assigning More Options”.

Assigning More Options

To assign more options before storing an event:

- 1 If you have created a reminder for the event and want to set the ring tone for that reminder:
Select **Ring Tone**.
Select the ring tone you want from the ring tones stored in your phone.
- 2 If you want to assign a profile that your phone is switched to while the event is occurring:
Select **Profile**.
Select the profile you want from the profiles stored in your phone.

Your phone switches to this profile when the event starts and switches back to the previous profile when the event ends.

- 3 If you want to assign a Java application to start when the event starts:

Select **App**.

Select the application you want from the Java applications stored in your phone.

If you created a reminder for this event, your phone prompts you to start the Java application when you get the reminder.

Editing Events

To change the details of an event:

- 1 Select the day the event occurs.
- 2 Select the event.
- 3 Press  under **Edit**.

Tip: To copy an event to another date: Press . Select **Copy**.

- 4 Follow the applicable instructions in “Creating Events” on page 129 to edit the various fields.

Deleting Events

- 1 Select the day the event occurs.

Datebook

- 2 Select the event.
- 3 Press .
- 4 Select **Delete**.
- 5 If the event is not a recurring event, press  or press  under **Yes** to confirm. **-or-**
If the event is a recurring event:
Select **This Event Only** to delete only the event selected in step 2.
Select **Repeat Event** to delete all occurrences of the event.

Receiving Reminders

If you created a reminder for a Datebook event, when the reminder time occurs, your phone notifies you with text on the display and a reminder tone.

To view more details about the event:

Open the flip. **-or-**

Press  under **View**.

To dismiss the reminder:

If the flip is closed, press . **-or-**

If the flip is open, press , press  under **Dismiss**, or close the flip.

Tip: You can set your phone to power on when you receive a reminder. See "Customizing Datebook Setup" on page 133.

For Events with Java Applications

If you assigned a Java application to start when the event starts, you can start the application when you get the reminder.

1 Press .

2 Select **Launch**.

For Events with Numbers to Call

If you stored a phone number, Direct Connect number, or Talkgroup number in the **Subject** or **Location** field of a Datebook event, you can call or send a call alert to that number from the reminder for that event.

Making Calls From Datebook

If you stored a phone number, Direct Connect number, or Talkgroup number in the **Subject** or **Location** field of a Datebook event, you can call or send a call alert to that number from Datebook.

You can call the number stored in **Subject** and the number stored in **Location** if one is a phone number and the other is a Direct Connect number or Talkgroup number. If both are the same type of

number, the number in **Subject** is called or sent a call alert. To call or send a call alert to the number stored in **Location**, you must delete the number stored in **Subject**.

To make a call or send a call alert:

- 1 Highlight or select the event containing the number you want to call or send a call alert to.
- 2 To make a phone call:

Press . -or-

Press . Select **Call # in Event**.

To make a Direct Connect call or Group Connect call:

Press and hold the PTT button on the side of your phone. -or-

If you did not include a # before the Talkgroup you want to call: Press . Select **Talkgroup**.

To send a call alert:

Press . Select **Alert # in Event**.

Customizing Datebook Setup

To access Datebook set up options:

- 1 From the main menu, select **Datebook**.
- 2 Press .
- 3 Select **Setup**.

You can view or change these options:

- **Start View** — sets Datebook to start in day view, week view, or month view when you access Datebook.
- **Daily Begin** — sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a 12-hour day view.
- **Reminders** — If this option is set to **Only When On**, your phone reminds you of events only when it is on. If this option is set to **Always**, your phone powers itself on when you receive reminders. To avoid draining the battery, your phone then powers itself off after a short time.
- **Delete After** — sets the amount of time Datebook waits to delete an event after it occurs.
- **Time Shift** — lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.
- **Alert Timeout** — sets the amount of time a tone continues to sound when you receive a Datebook reminder.
- **Clock** — controls whether the time and date appear on the idle screen; sets time and date format; sets year.

Customizing Your Phone

Setting the Volume

Of the Earpiece and Speaker

- 1 From the main menu, select **Settings > Volume**.
- 2 Scroll to **Earpiece** to set the earpiece volume.
-or-
Scroll to **Speaker** to set the speaker volume.
- 3 To set the volume:
Scroll left or right. -or-
Press the volume controls.
Note: The volume of the shutter sound for the camera is controlled by your phone's speaker volume.

Of the Ringer

Press the volume controls.

Setting Your Phone to Vibrate

To set your phone to vibrate instead of making a sound when you receive phone calls, Direct Connect calls, Group Connect calls, call alerts, message notifications, and Datebook reminders, see "Setting Your Phone to Vibrate" on page 57.

To set your phone to vibrate instead of making a sound when you receive Direct Connect calls and Group Connect calls, even if you want your phone to ring for other features:

- 1 From the main menu, select **Settings > DC/GC Options > Alert Type**.
Tip: If **Alert Type** does not appear: From the main menu, select **Ring Tones**. Make sure **VibeAll** is set to **Off**. Repeat step 1.
- 2 Select **Vibrate** to set your phone to vibrate.
Tip: Select **Silent** in step 2 to set your phone to neither vibrate nor make a sound.

Changing the Look of Your Phone

Themes

A theme lets you control the look of the display by changing the color scheme, wallpaper, the look of the main menu, and the look of the display options.

To change the theme of your phone:

- 1 From the main menu, select **Settings > Display/Info > Theme**
- 2 Select the theme you want.

Wallpaper

A wallpaper is an image that appears on the idle screen.

If you want to use other wallpapers, you can download them into your phone for a fee. Check the **Downloads** menu option on your phone for a catalog of items available for purchase and download.

Note: Some themes may prevent you from changing your wallpaper.

Choosing a Wallpaper

- 1 From the main menu, select **Settings > Display/Info > Wallpaper > Wallpaper**.
- 2 Select the wallpaper you want.

Tip: If you want to see what the wallpaper looks like, press  under **View**.

Setting Wallpaper to Change Automatically

- 1 From the main menu, select **Settings > Display/Info > Wallpaper > Auto Cycle**.
- 2 Select how often you want the wallpaper to change.

Any of the wallpapers in your phone may appear on the idle screen.

Including Pictures From the Media Center

If you have set wallpapers to change automatically, you can include pictures stored in the media center as images that may appear on the idle screen.

- 1 From the main menu, select **Settings > Display/Info > Wallpaper > Select Pictures**.
- 2 Select the pictures you want. **-or-**

Select **All** to include all pictures in the media center.

- 3 When you are finished, press  under **Done**.

Setting Text Size

To set the size of the text on the internal display:

- 1 From the main menu, select **Settings > Display/Info > Text Size**.
- 2 Select the option you want:
 - **Zoom** — 11 characters per line
 - **Standard** — 14 characters per line
 - **Compressed** — 18 characters per line

To set your phone to briefly display very large digits when you enter numbers at the idle screen:

- 1 From the main menu, select **Settings > Display/Info > Large Dialing**.
- 2 Set this option to **Large Digits**.

Setting Contrast

To set the contrast of the display:

- 1 From the main menu, select **Settings > Display/Info > Contrast**.
- 2 To set the contrast of the internal display, select **Int. Display**. -or-
To set the contrast of the external display, select **Ext. Display**.
- 3 Scroll left or right to set the contrast.

Setting the Menu View

You can set the items on your main menu and Java applications menu to appear as large icons or a list:

- 1 From the main menu, select **Settings > Display/Info > Menu View**. -or-
From the main menu: Press . Select **Main Menu Setup > Menu View**.
- 2 To choose a list, select **List View**. -or-
To choose large icons, select **Icon View**.

Setting the Backlight

A backlight lights the display and keypad when you make or receive a call, open or close the flip, or press keys or buttons.

If you do not do any of these things for 10 seconds, the backlight dims. If you do not do any of these things for 30 seconds or more, the backlight turns off.

When the backlight is off, pressing a key on the keypad turns the backlight on but does not perform the action associated with the key.

To control how long the backlight stays on:

- 1 From the main menu, select **Settings > Display/Info > Backlight > Timer**.

- 2 Select the number of seconds you want the backlight to stay on.

Tip: To control how long the backlight stays on while a Java application is displayed: Select **Settings > Display/Info > Backlight > Java Timer**.

To set the keypad backlight to light up only in low light conditions:

- 1 From the main menu, select **Settings > Display/Info > Backlight > Sensor**.
- 2 Set this option to **On**.

Temporarily Turning Off Calls

Sometimes you may want to have your phone on, but turn off its ability to make and receive calls, such as when you are on an airplane.

To set your phone so that it cannot make or receive phone calls, Direct Connect calls, or Group Connect calls; or transfer data:

- 1 From the main menu, select **Settings > Advanced > Airplane Mode**.
- 2 Set this option to **On**.

This icon  appears.

To restore your phone's ability to do all these things:

Set this option to **Off**.

Using Settings

Settings contains many submenus that let you customize your phone.

For information on applying groups of settings to your phone together, see "Profiles" on page 142.

Display/Info Features

The Display/Info menu controls how the keypad and display appear:

- **Wallpaper** — controls the wallpaper that appears on the idle screen.
- **Theme** — changes look of the display.
- **Text Size** — sets size of text on the display.
- **Home Icons** — controls whether main menu icons appear on the idle screen.
- **Backlight** — controls backlight illumination.
- **Clock** — controls whether the time and date appear on the idle screen; sets time and date format; sets year.

Customizing Your Phone

- **Menu View** — controls whether the items on your main menu and Java applications menu appear as large icons or a list.
- **Large Dialing** — sets large digits to appear on the idle screen when you enter a number.
- **Contrast** — sets the contrast of the display.
- **Language** — sets the language that your phone displays.

Phone Calls Features

The Phone Calls menu controls how your phone handles phone calls:

- **Set Line** — sets phone line 1 or phone line 2 as the active line for outgoing calls.
- **Any Key Ans** — If this feature is on, you can answer calls by pressing any key on the keypad.
- **Auto Redial** — sets your phone to automatically redial calls you make when the system is busy.
- **Call Waiting** — See “Call Waiting” on page 46.
- **Auto Ans** — sets your phone to automatically answer an incoming call after a specified number of rings. When this feature is on, the phone answers by connecting you to the caller; it does not send the call to voice mail, unless you are out of coverage or on the line.

- **Flip Activation** — See “Setting Flip Actions” on page 49.
- **Minute Beep** — causes a beep to sound every minute of an active call.
- **Call Duration** — causes the duration of a call to appear on the display when the call ends.
- **TTY** — See “Making TTY Calls” on page 53.
- **Notifications** — See “Message Notifications” on page 61.
- **Java App Control** — If you have installed a Java application that answers phone calls, this setting lets you turn that application on.

DC/GC Options Features

The DC/GC Options menu controls how your phone handles Direct Connect calls and Group Connect calls:

- **Tkgrp Silent** — controls whether you hear Group Connect calls to your Talkgroup. See “Group ConnectSM Calls” on page 50.
- **Tkgrp Area** — lets you define your Talkgroup area.
- **One Touch DC** — See “One Touch Direct Connect[®]” on page 48.

- **Alert Type** — controls how your phone notifies you when you receive Direct Connect calls and Group Connect calls.

Personalize Features

The Personalize menu makes main menu items easier to access.

- **Menu Options — Reorder Menu** lets you change the order of the items on the main menu by grabbing and moving them; **Add/Remove Apps** lets you create a shortcut to a Java application on the main menu.
- **Up Key** — sets the main menu item you access when you scroll up from the idle screen.
- **Down Key** — sets the main menu item you access when you scroll down from the idle screen.
- **Left Key** — sets the main menu item you access when you scroll left from the idle screen.
- **Right Key** — sets the main menu item you access when you scroll right from the idle screen.
- **Center Key** — sets the main menu item you access when you press **OK** from the idle screen.
- **Left Softkey** — sets the main menu item you access when you press the left option key from the idle screen.

- **Right Softkey** — sets the main menu item you access when you press the right option key from the idle screen.
- **Power Up** — sets the main menu item you see when you power on your phone. To set the idle screen to be the first thing you see when you power on your phone, select **Default Ready**.

Volume Features

The Volume menu sets the volume of sounds your phone makes:

- **Line 1** — sets ringer volume for phone line 1.
- **Line 2** — sets ringer volume for phone line 2.
- **Messages** — sets the volume of message notifications and Datebook reminders.
- **Earpiece** — sets the volume of sound coming out of the earpiece.
- **Speaker** — sets the volume of sound coming out of the speaker.
- **Keypad** — sets the volume of sound associated with pressing keys and buttons.
- **Java Earpiece** — sets the volume of sound associated with Java applications coming out of the earpiece.

Customizing Your Phone

- **Java Speaker** —sets the volume of sound associated with Java applications coming out of the speakers.
- **Data** — sets the volume of sounds that notify you that you are receiving a circuit data call.

Security Features

The Security menu lets you turn security features on and off and change passwords:

- **Phone Lock** — turns on a feature that locks your phone: **Lock Now** takes effect immediately; **Auto Lock** takes effect when your phone is powered off and then on. An unlock code is required to enable this feature, to unlock the phone, and to set a new unlock code. Contact Nextel Customer Care for your default unlock code.
- **Keypad Lock** — locks the phone's keypad, either immediately or automatically after a set period of inactivity.
- **SIM PIN** — enables and disables your phone's SIM PIN security feature. See "Turning the PIN Requirement On and Off" on page 13.
- **GPS PIN** — enables and disables your phone's GPS PIN security feature. See "Setting the GPS PIN Security Feature" on page 125.

- **Change Passwords** — changes your phone unlock code, security code, SIM PIN, and GPS PIN.

Advanced Features

The Advanced menu contains advanced and rarely used Settings features.

- **Alert Timeout** — sets the amount of time a tone continues to sound when you receive a message notification, call alert, or Datebook reminder.
- **Headset/Spkr** — sets the headset option. See "Using a Headset" on page 148.
- **Connectivity** — **Network ID** sets the phone's network IDs and their roaming options under the direction of Nextel Customer Care; **Master Reset** lets Nextel Customer Care reset your service in the event of a security or provisioning problem.
- **Reset Defaults** — **Reset Settings** returns all settings to their original defaults; **Reset All** returns all settings to their original defaults and erases all stored lists. Use only under the direction of Nextel Customer Care.
- **Return to Home** — controls how long the recent calls list displays after calls.

- **Airplane Mode** — prevents your phone from making or receiving phone calls, Direct Connect calls, or Group Connect calls; or transferring data.
- **Baud Rate** — sets the baud rate at which your phone communicates with a laptop computer, PC, or similar device.

Profiles

A profile is a group of settings saved together so that you can apply them to your phone easily.

A profile contains these settings:

- **Ring Tones** — sets all options described in “Ring Tones” on page 57, except assigning ring tones to Contacts.
- **Display/Info** — sets **Wallpaper**, **Color Palette**, **Text Size**, and **Backlight** options. See “Display/Info Features” on page 137.
- **Phone Calls** — sets **Set Line** and **Auto Ans** options. See “Phone Calls Features” on page 138.
- **Volume** — sets all options described in “Volume Features” on page 139.
- **Call Filter** — controls which calls, call alerts, and message notifications your phone responds to. See “Setting Call Filtering” on page 145.
- **Advanced** — sets headset option. See “Using a Headset” on page 148.

Your phone arrives with pre-set profiles. You can also create your own profiles.

Viewing Profiles

To view the profiles stored in your phone:

- 1 From the main menu, select **Profiles**.
- 2 Scroll to the profile you want to view.

Tip: The profile that is currently in effect on your phone has a checkmark next to it.

- 3 Press  under **View**.
- 4 Scroll to view settings.

Switching Profiles

To apply a profile to your phone:

- 1 From the main menu, select **Profiles**.
- 2 Scroll to the profile you want to apply.
- 3 Press .

The profile you selected is now in effect.

How Changing Settings Affects Profiles

Many of the settings contained in profiles can be set without switching or editing profiles — for example, by selecting **Settings** or **Ring Tones** to set options, or by setting the volume of the phone's ring using the volume controls.

When you do this, your phone either:

- Updates the profile in effect to reflect these changes, without notifying you **-or-**
- Creates a temporary profile that contains these changes

To set your phone to create a temporary profile that contains changes you make to settings:

- 1 From the main menu, select **Profiles**.
- 2 Press .
- 3 Select **Setup > Temp Profile**.
- 4 Set this option to **On**.

To set your phone to update the profile in effect to reflect any changes you make to settings:

Set **Temp Profile** to **Off** in step 4.

Temporary Profiles

If your phone is set to create temporary profiles, a temporary profile is created when you make changes to settings without switching or editing profiles.

A temporary profile is based on the profile in effect when you made the changes, but reflects the changed settings. Making more changes further updates the temporary profile, for as long as it is in effect.

A temporary profile stays in effect until you switch profiles, power off your phone, or delete it (or the profile it is based on) from the list of profiles.

If you do not store a temporary profile, it is deleted when you switch profiles or power off your phone.

A temporary profile is automatically given the same name as the profile it is based on, but with an asterisk (*) in front of it.

When you view a temporary profile's settings, the options that differ from the profile it is based on have an asterisk in front of them.

Storing a Temporary Profile

To store a temporary profile as a new profile:

- 1 From the main menu, select **Profiles**.
- 2 Scroll to the temporary profile.
- 3 Press .
- 4 Select **Store As New**.
- 5 Enter the name you want to give the profile. See "Entering Text" on page 33.

When you are finished, press .

To overwrite the profile the temporary profile is based on:

- 1 From the main menu, select **Profiles**.
- 2 Scroll to the temporary profile.

Profiles

3 Press .

4 Select **Store Changes**.

The temporary profile is stored with the name of the profile it is based on. The profile it is based on, as it existed before you made changes to settings, is gone.

Creating Profiles

1 From the main menu, select **Profiles**.

2 Select **[New Profile]**. -or-

Scroll to any profile. Press . Select **New**.

3 Enter the name you want to give the profile. See “Entering Text” on page 33.

When you are finished, press .

4 If you want to base this profile on an existing profile: Select **Copy from**. Select the profile you want to base this profile on. If you do not choose a profile to copy from, the new profile is based on a default profile.

5 Press  under **Create**.

6 Scroll through the list of options and set their values.

7 Press  under **Done**.

Editing Profiles

1 From the main menu, select **Profiles**.

2 Scroll to the profile you want to edit.

3 Press .

4 Select **Edit**.

5 Scroll through the list of options and set their values.

Deleting Profiles

To delete a profile:

1 From the main menu, select **Profiles**.

2 Select the profile you want to delete.

Note: A temporary profile is automatically deleted when the profile it is based on is deleted.

3 Press .

4 Select **Delete**.

5 Press  or press  under **Yes** to confirm.

To delete all profiles:

1 From the main menu, select **Profiles**.

2 Press .

3 Select **Delete All**.

4 Press  or press  under **Yes** to confirm.

Setting Call Filtering

The call filtering setting in each profile lets you control which calls, call alerts, and message notifications your phone notifies you of, and which it ignores.

To set call filtering:

- 1 While setting options for a profile, select **Call Filter**.
- 2 To set filtering options for phone calls, select **Phone**.
 - **Off** sets your phone to notify you of all phone calls.
 - **All** sets your phone to ignore all phone calls.
 - **All Contacts** sets your phone to notify you only of phone calls from numbers stored in Contacts.
 - **Some Contacts** sets your phone to notify you only of phone calls from numbers you select from Contacts.
- 3 If you set the **Phone** option to **Some Contacts**, select up to 5 Contacts entries that contain phone numbers you want to be notified of calls from.

When you are finished, press  under **Done**.

- 4 To set filtering options for Direct Connect calls and Group Connect calls, select **DC/GC**.

- **Off** sets your phone to notify you of all Direct Connect calls and Group Connect calls.
 - **On** sets your phone to ignore all Direct Connect calls and Group Connect calls.
- 5 To set filtering options for call alerts, select **Alerts**.
 - **Off** sets your phone to notify you of all call alerts.
 - **On** sets your phone to ignore all call alerts.
 - 6 To set filtering options for message notifications, select **Notifications**.
 - **Off** sets your phone to notify you of all messages.
 - **Voice Messages** sets your phone not to sound a tone or vibrate when you receive voice messages.
 - **Text Messages** sets your phone not to sound a tone or vibrate when you receive text messages.
 - **All** sets your phone not to sound a tone or vibrate when you receive any message.
- Note:** When you receive a type of message you have set not to sound a tone or vibrate, the message notification screen appears as usual.
- 7 Press  under **Done**.

Shortcuts

Shortcuts lets you access most menu options by pressing a number on your keypad (1 through 9) or saying the voice name of the shortcut. You create the shortcut and then use it to take you to that screen any time.

Creating a Shortcut

Note: When you receive your phone, all number keys may already be assigned to shortcuts. If this is the case, you can create new shortcuts by deleting or replacing existing shortcuts.

- 1 Go to the menu item you want to create a shortcut for.

For example, if you want to create a shortcut to the screen for creating a new Contacts entry: From the main menu, select **Contacts**, then highlight **[New Contact]**.

- 2 Press and hold  until a confirmation screen appears.
- 3 Press  or press  under **Yes**.
- 4 Select **Key**.
- 5 Press the number key you want to assign to the shortcut.

- 6 Press .

- 7 If you want to record a voice name for the shortcut: Select **Voice**. As directed by the screen prompts, say and repeat the name you want to assign to the number. Speak clearly into the microphone.

- 8 Press  under **Done**.

- 9 If the number key you chose is already assigned to a shortcut, a prompt appears asking if you want to replace the existing shortcut.

Press  under **Yes** to replace the existing shortcut. **-or-**

Press  under **No** if you want to keep the existing shortcut and assign another number key to the shortcut.

Using a Shortcut

If you know the shortcut number:

- 1 From the idle screen, press .
- 2 On your keypad, press the number assigned to the shortcut.

If you do not know the shortcut number:

- 1 From the main menu, select **Shortcuts**.

- 2 Scroll to the shortcut you want to use. **-or-**

If you assigned a voice name to the shortcut:
Press and hold . Say the voice name into your phone. The shortcut with that voice name is then highlighted.

- 3 Press .

Editing a Shortcut

To change the number assigned to a shortcut:

- 1 From the main menu, select **Shortcuts**.
- 2 With any shortcut highlighted, press .
- 3 Select **Reorder**.
- 4 Scroll to the shortcut you want to move.
- 5 Press  under **Grab**.
- 6 Scroll to the place where you want the shortcut to appear.
- 7 Press  under **Insert**.
- 8 Repeat step 4 through step 7 for all the items you want to move.
- 9 Press  under **Done**.

To change the number or voice name assigned to a shortcut:

- 1 From the main menu, select **Shortcuts**.
- 2 Highlight any shortcut.

- 3 Press  under **Edit**.

- 4 With **Key** or **Voice** highlighted, press  to change assignments.

Deleting Shortcuts

To delete a shortcut:

- 1 From the main menu, select **Shortcuts**.
- 2 Scroll to the shortcut you want to delete.
- 3 Press .
- 4 Select **Delete**.
- 5 Press  or press  under **Yes** to confirm.

To delete all shortcuts:

- 1 From the main menu, select **Shortcuts**.
- 2 With any shortcut highlighted, press .
- 3 Select **Delete All**.
- 4 Press  or press  under **Yes** to confirm.

Using a Headset

If you use a headset or similar device with your phone, you can set your phone to send incoming sound to the headset only, or to the headset and the speaker at the same time:

- 1 From the main menu, select **Settings > Advanced > Headset/Spkr.**
- 2 Select **HdsetOnly** to send incoming sound to the headset only. **-or-**

Select **Hdset&Spkr** to send incoming sound to the headset and ring tones to the speaker.

Note: If you are using your phone with a headset, and you have the **Flip to End** option set to **On**, closing your flip sends incoming sound to the headset and does not end the call. See “Setting Flip Actions” on page 49.

Attaching a Headset

- 1 Lift the audio jack cover.
- 2 Insert the headset connector firmly into the audio jack. You may have to rotate the headset connector until it fits securely into the audio jack.

Using a Remote PTT™ Button

If you are using a headset or other accessory with a remote PTT button, you can use the remote PTT button for phone calls and Direct Connect calls.

For phone calls, use the remote PTT button to answer calls, switch between calls, and end calls. Hold the remote PTT button for less than 2 seconds to answer calls and switch between calls. Hold the remote PTT button for more than 2 seconds to end calls.

For Direct Connect calls, use the remote PTT button as you would the PTT button on your phone.

Note: When using a headset, the PTT button on your phone works the same way as when you are not using a headset. Direct Connect® and Group Connect sounds will be heard through the headset.

Nextel® Customer Care

There are a number of features available with your Nextel service and your new i860 phone, so you may be overwhelmed at first. Relax! Nextel Customer Care is here to help.

Domestic Customer Care

Visit www.nextel.com for a variety of Customer Care services:

- **Customer Support** — provides helpful instructions on phones and services, service and repair options, product user guides, interactive product and service tutorials, phone software upgrades, and answers to frequently asked questions.
- **My Nextel** — provides access to your account so you can pay bills online, add phones to your account, reset your voicemail password and much more.
- **Contact Us** — If at any time you need online assistance with billing, product information, order status, or related matters, click on **Contact Us**. A variety of ways to contact us are available to you so that we can help answer your specific questions. Every effort will be made to address your inquiry within 24 hours.

Or, call us at 1-800-639-6111 or dial 611 from your Nextel phone.

- Should you need help with or have questions about your phone's features or operation, please contact us from a landline phone, so that we can walk through your phone's features with you.
- In accordance with Nextel's Authorized Contact Policy, you will need to supply account specific information to validate that you are authorized to receive information about and make changes to the account. At minimum, we ask that you have your Personal Telephone Number (PTN) and Account number ready when you call. This will better able us to provide you with the highest level of service possible.

Nextel Worldwide® Customer Care

When traveling outside of the U.S. and Canada, call +1 (360) 662-5202 for your Customer Care service needs. This customer care number is toll-free from your Nextel phone.

International coverage, rates, and other information is available on www.nextel.com.

Nextel® Terms and Conditions of Service

IT IS IMPORTANT THAT YOU READ THIS ENTIRE AGREEMENT CAREFULLY. This wireless service agreement (the "Agreement"), consisting of these General Terms and Conditions and the Plan Information is an agreement between you individually or, if a business, your business entity or corporation ("Customer"), and the Nextel local operating affiliate authorized to provide service in the geographic region in which Customer's billing address is located ("Nextel"). Should there be any conflict between this Agreement and the terms and conditions of the current Service Agreement or Subscriber Agreement or other agreement between Customer and Nextel covering the Equipment (as defined below) accompanying this User's Guide, the terms and conditions of the current Service Agreement or Subscriber Agreement or other agreement will control. Customer represents that (1) he or she is at least 18 years of age and is legally competent to enter into this Agreement; (2) if acting on behalf of an entity, he or she is fully authorized to bind the entity; (3) if acting on behalf of a corporation, the execution of this Agreement has been authorized by all necessary corporate actions. These services may include, but are not limited to, wireless calling,

Direct ConnectSM walkie-talkie services, Nationwide Direct ConnectSM walkie-talkie services, Group ConnectSM walkie-talkie services, wireless web services including email services ("Nextel Online[®] Services"), mobile messaging services including two-way messaging and SMS services ("Mobile Messaging") and other related services and features. Together, the services selected by Customer make up Customer's "Service Plan" and are collectively referred to in this Agreement as the "Service" provided to Customer. Service is accessible to Customer through the telephone, data, email or messaging code or number(s) or email address(es) (collectively, the "Number(s)") assigned to Customer's account. This Agreement also governs the purchase and/or use of Customer's cellular phone ("Phone"), BlackBerry[®], radio equipment and all other related equipment or devices used in connection with the Service ("Equipment"). This Agreement governs the entire relationship between Customer and Nextel and supersedes all earlier versions of any agreement between Customer and Nextel. Customer acknowledges receipt of detailed information ("Plan Information") for each Service selected by Customer. ALL PLAN INFORMATION IS MADE PART OF THIS AGREEMENT AND SHOULD BE CAREFULLY REVIEWED BY CUSTOMER. If Plan Information conflicts with this Agreement, this Agreement shall govern. IN

CONSIDERATION OF THE PAYMENTS AND THE MUTUAL COVENANTS AND CONDITIONS SET FORTH IN THIS AGREEMENT, NEXTEL AND CUSTOMER AGREE AS FOLLOWS:

1. ACCEPTANCE OF THIS AGREEMENT -

Customer will have accepted and be bound by this Agreement if Customer (1) provides Nextel with a written or electronic signature; (2) otherwise indicates electronically that Customer accepts; or (3) activates Service through the Equipment.

Creditworthiness of Customer - Customer must complete a credit application ("Credit Application") before Service may be provided to Customer. THIS AGREEMENT SHALL NOT BE EFFECTIVE UNTIL NEXTEL APPROVES CUSTOMER'S CREDIT APPLICATION AND OTHERWISE ACCEPTS THE AGREEMENT. Customer acknowledges that Nextel will rely on the credit information furnished by Customer ("Credit Information") and Customer's credit history to determine whether to provide Service to Customer. Customer consents to Nextel's requests for and verification of Customer's bank references and authorizes Nextel to assess Customer's creditworthiness from time to time by contacting standard commercial credit reference services. Customer represents and warrants that all Credit Information is current, complete and accurate. Nextel may require Customer to update its Credit

Information from time to time, and Customer agrees to notify Nextel immediately of any change to its Credit Information. NEXTEL MAY, AT ANY TIME, TERMINATE THE SERVICE OF ANY CUSTOMER THAT DOES NOT PROVIDE CURRENT, COMPLETE AND ACCURATE CREDIT INFORMATION. Nextel may, at any time in its sole discretion, place restrictions on Customer's use of Service, including but not limited to, a limitation on the amount of charges Customer may incur with respect to any Number. In this event, Nextel shall provide reasonable notice to Customer. Customer acknowledges that Nextel may provide Customer's payment history and other billing/charge information regarding the Service or Equipment to any credit reporting agency or industry clearinghouse.

Deposits - Nextel may, at any time in its sole discretion, require a deposit ("Deposit") from Customer to be held as a guarantee of payment. Customer grants to Nextel a security interest in any Deposit to secure all current or future amounts owed to Nextel. The Deposit may be mixed with other funds and will not earn interest, except as required by applicable law. Customer may not use the Deposit to pay Customer's bills or to extend payment. Nextel may, at any time, determine that Customer's Deposit is insufficient and, upon notice to Customer, require an increase in the Deposit to the extent permitted by law. In this event,

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Customer must either furnish the increased Deposit to Nextel within a reasonable time of its receipt of notice or terminate the Agreement during this period without incurring any liability for early termination. If Customer does not furnish Nextel with the increased Deposit amount or terminate the Agreement and pay to Nextel all amounts Customer owes to Nextel in a timely manner, Nextel may terminate the Agreement and Customer shall be liable to Nextel for early termination in accordance with Section 7 below. Nextel will apply the Deposit against any amount owed to Nextel at the end of the first billing cycle following the date that is one year from when Nextel received the deposit ("Application Date"), or, if earlier, upon termination of the Agreement or such other time as required by law. Nextel will return the Deposit (or any remaining balance) to Customer within ninety (90) days (or such shorter period as may be required by law) after termination of the Agreement. After the Application Date and upon Customer's request, Nextel will return to Customer within thirty (30) days of such request any balance remaining on the Deposit. Deposits will be returned to Customer, in whole or in part, at Customer's last known address. If required by law, Nextel will forward to appropriate state authorities any remaining balance that the postal service is unable to deliver to Customer.

2. AGREEMENT TERM - The term of this Agreement for each Number has been provided to the Customer and shall begin on the date Customer accepts the Agreement in accordance with Section 1 above. Customer may be required to commit to a fixed one or two-year minimum term ("Minimum Term"), depending on the Service Plan selected by Customer. Service Plans without a Minimum Term may be terminated by Customer by providing Nextel with thirty (30) days written notice. IF CUSTOMER SELECTS A SERVICE PLAN OR FEATURE OR PARTICIPATES IN A PROMOTION THAT REQUIRES A MINIMUM TERM, CUSTOMER SHALL PURCHASE SERVICE FOR THE FULL TERM AND, UNLESS OTHERWISE PROVIDED IN THIS AGREEMENT, PAY DAMAGES TO NEXTEL (AS DISCUSSED IN SECTION 7 BELOW) IF THE AGREEMENT IS TERMINATED BEFORE COMPLETION OF THE MINIMUM TERM. CUSTOMER MAY BE REQUIRED TO COMMIT TO A NEW MINIMUM TERM IF CUSTOMER CHANGES SERVICE PLANS, PARTICIPATES IN A PROMOTION, OR UPGRADES EQUIPMENT DURING ANY EXISTING TERM OR MINIMUM TERM. Customer will not be liable to Nextel for early termination if service is terminated under the applicable return policy. Information about Nextel's return policy, if applicable, will be made available to customer at the place of sale and will become a part of this

Agreement. Nextel may extend the Minimum Term by any period of time during which Service was suspended to Customer or during time on a seasonal Service Plan. Upon completion of the term, this Agreement shall automatically renew on a month to month basis until the Agreement is terminated by either Nextel or Customer upon thirty (30) days prior notice. Nextel may, in its sole discretion, decide not to renew this Agreement at any time before completion of the term or any renewal period.

3. CHANGES TO AGREEMENT - SUBJECT TO APPLICABLE LAW, NEXTEL MAY, AT ANY TIME IN ITS SOLE DISCRETION, MODIFY ANY OF THE TERMS AND CONDITIONS OF THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO THE RATES IT CHARGES TO CUSTOMER. NEXTEL WILL PROVIDE NOTICE TO CUSTOMER OF ANY MATERIAL MODIFICATION. If the modification is material and adverse to Customer (e.g., the modification increases the monthly Service Plan rates charged to Customer or decreases the number of minutes included in the Customer's monthly Service Plan) and Customer does not agree to accept the modification, Customer may terminate this Agreement without incurring any liability to Nextel for early termination by notifying Nextel within sixty (60) calendar days (or such longer period as may be authorized by Nextel) after the effective date of

the modification. The effective date of the modification will be set forth in the written notice provided to Customer. If Customer does not terminate the Agreement during the sixty (60) day period, Customer will have agreed to accept the modification and the modification shall have retroactive effect to its effective date.

4. USE OF SERVICE OR EQUIPMENT - Customer shall not use the Service or the Equipment in any unlawful manner (including, but not limited to, use in any aircraft or motor vehicle where prohibited by law, ordinance, or regulation), or in a manner that may be abusive, harassing, threatening or fraudulent. Customer is solely responsible for all content transmitted using the Service or the Equipment and shall not use the Service or Equipment to communicate any (1) harassing, threatening, defamatory, pornographic or obscene messages; (2) unsolicited commercial messages; or (3) unsolicited commercial and/or bulk text or SMS messages. Customer shall not use the Service or Equipment in a manner that could result in damage or risk to the business, reputation, properties, or services of Nextel or to Nextel's subscribers, third parties or to the public generally. Accordingly, by way of example, Customer shall not attempt to gain unauthorized access to the Service or any account on the Service, use the Service to infringe the copyright of another, or upload or transmit any "virus", "worm"

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or other malicious code. Customer shall not modify, disassemble, deinstall or alter the Equipment in any manner, except in accordance with the use instructions accompanying the Equipment. Customer may not resell or lease the Service or the Equipment to any other person or party.

Change in Service/Number - Any change in the Service or the Equipment may require additional programming or Equipment or changes to Numbers assigned to Customer. Customer may be assessed a programming fee in connection with any change requested by Customer. Nextel may, at any time, change or remove any Number assigned to Customer when such change is reasonably necessary in the conduct of Nextel's business. Customer acknowledges that Customer has no proprietary or ownership rights or interest in Customer's Number(s) and cannot acquire such rights or interest through usage, publication or otherwise. Customer may not assign its Number to any other Equipment and shall not program any other Number into its Equipment. In the event that wireless number portability becomes available in Customer's Service Area, Customer may request that its Phone number(s) be ported to another service provider. Upon such request, all amounts then owed to Nextel (including damages for early termination and any amounts that appear on the

final invoice) shall become immediately due and payable, and Customer's failure to provide timely payment to Nextel could delay Nextel's facilitation of Customer's request.

Number GuardSM - If Customer selected Number GuardSM, there may be a delay in porting of Customer's telephone number(s) to another carrier while Customer's permission for porting is sought by Nextel. Number GuardSM is a free service that can be removed at any time by contacting Nextel at 1-800-639-6111.

5. NEXTEL ONLINE® SERVICES - Nextel Online® Services consist of applications such as email, data, information and other wireless Internet services ("Online Applications"). Customer acknowledges that no guarantee or assurance exists that the Online Applications will be compatible, or, if currently compatible, will continue to be compatible, with Nextel's network or with Customer's Equipment or Service. Nextel does not endorse any Online Application, even if currently compatible with Nextel's network or with Customer's Equipment or Service. Nextel may, at any time in its sole discretion, disable or discontinue any Online Application for any reason. Use of Nextel Online® Services requires Internet compatible Equipment, and is subject to applicable storage, memory or other Equipment limitations.

Only certain Internet sites may be accessed by Customer, and certain Nextel Online® Services may not be available in all areas where Service is provided.

Content - Customer may, from time to time, access through Nextel Online® Services statements, opinions, graphics, photos, music, services and other information ("Content"), including Content provided by third parties. Customer acknowledges that Nextel offers no guarantee or assurance regarding the accuracy, completeness, appropriateness or utility of the Content. Customer also acknowledges that Nextel does not publish and is in no way responsible for any Content that is provided by third parties. Customer also may establish contact with third parties through Nextel Online® Services. Nextel is not responsible for the actions of third parties contacted by Customer, whether such contact was initiated by Customer or was brought about through an embedded link on the Equipment. Content providers and others have proprietary interests in certain Content. Customer shall not, and will not permit others, to reproduce, broadcast, distribute, sell, publish, commercially exploit or otherwise disseminate any Content in any manner without the prior written consent of Nextel, the Content providers, or others with proprietary interests in such Content, as applicable.

Network Security - Nextel may take any action that it deems necessary to (1) protect its network, its rights or the rights of its customers and third parties; or (2) optimize or improve its network, its Services and the Equipment. Customer acknowledges that such action may include, without limitation, employing methods, technologies, or procedures to filter or block messages sent through Nextel Online® Services. Nextel may, in its sole and absolute discretion, at any time, filter "spam" or prevent "hacking," "viruses" or other potential harms without regard to any Customer preference.

Application Support - Nextel is often not the developer of Online Applications that are accessible through Nextel Online® Services. Therefore, if Customer contacts Nextel's Customer Care department regarding use of an Online Application, Customer may be referred to the customer care department of the developer of the Online Application, and Nextel shall not be obligated to support any such Online Application.

6. SERVICE AVAILABILITY - Service is generally available to Customer when Customer is within the operating range of the Nextel network or within the range of a provider with which Nextel has a reciprocal service arrangement ("Service Area"). Customer acknowledges that any map, diagram or other illustration of Customer's Service Area is only

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an estimate and actual service coverage may vary. CUSTOMER'S SERVICE AREA IS SUBJECT TO CHANGE AT ANY TIME IN NEXTEL'S SOLE DISCRETION. Service quality and availability within Customer's Service Area is also affected by conditions Nextel does not control, including the Equipment, problems associated with interconnecting carriers, power failures, "viruses", obstructions such as buildings or trees, tunnels, atmospheric, geographic or topographical conditions and other conditions. Service also may be limited or temporarily unavailable due to system capacity limitations or system repairs or modifications. Nextel also may be required during public safety emergencies or when system capacity is otherwise limited to limit access to the Nextel network for those customers that are not then using the Service and connected to the network in order to facilitate communications by public safety organizations such as police and fire departments. In this event, customers that have priority access Service as part of their Service Plan will be given access to the Nextel network before Nextel's non-priority access customers. Nextel will not complete calls to 900, 976 or similar numbers for pay-per-call services. Caller identification information may not be available for all incoming calls. International calling may be blocked.

7. RATES AND CHARGES - Customer shall pay in full all charges for Services provided under this Agreement and any Service Plan that becomes part of this Agreement, including monthly service charges, usage charges, taxes, assessments and any additional fees or charges imposed on Customer or on Nextel and associated with the Service or the Equipment. Customer is responsible for all charges or purchases associated with Customer's Number and Equipment whether or not Customer was the user of the Service or authorized its use. If Customer fails to pay any amounts when due under this Agreement, Customer shall be in default and Nextel shall be entitled to exercise any remedies available to it under this Agreement or at law or in equity.

Service Charges - Customer shall pay all charges for Services selected by Customer as part of Customer's Service Plan, and any additional Services selected by Customer. Customer's Service Plan will be offered at the rates and subject to the conditions set forth in the Service Plan Information provided to Customer at the time of sale. **CUSTOMER'S SERVICE PLAN INFORMATION SHALL BE CONSIDERED PART OF THIS AGREEMENT.** Rates charged to Customer include monthly access charges and may include activation and other fees associated

with features such as voicemail and caller identification. Monthly access charges shall begin once Customer's Service is activated, which may occur before Customer receives the Equipment.

Usage Charges - Depending on the Service Plan selected, Customer may incur usage charges for Services such as: wireless calling, Direct ConnectSM, Nationwide Direct ConnectSM, Group ConnectSM, Mobile Messaging, Nextel Online[®] Services and other Services that may be offered from time to time. Usage charges may vary depending on how, where and when Customer uses the Service. Customer may be assessed long distance charges (including international calling) or other charges for "toll-free" calls to 800, 866, 877, 888 and other toll-free numbers. Customer also may be charged for the use of special Services such as 411 services or call-forwarding. Airtime charges will be assessed for the entire period during which a call or Direct ConnectSM transmission is connected to the Nextel network. A wireless call connection begins approximately when Customer presses the button to initiate an outgoing call or the phone starts ringing for an incoming call and ends approximately when the first party terminates the call. Customer shall be responsible for all charges for incoming wireless calls that are answered. A Direct ConnectSM or Group ConnectSM transmission occurs approximately when Customer presses the button

to initiate a transmission and ends approximately six (6) seconds after completion of a communication (i.e., when Customer or another participant releases the button) to which no participant responds. Customer initiates a new Direct ConnectSM or Group ConnectSM transmission if Customer responds more than six (6) seconds after the other participant completes a communication. Nationwide Direct ConnectSM calls use the Direct ConnectSM minutes in Customer's plan and incur an additional access charge. Airtime charges for Direct ConnectSM or Group ConnectSM transmissions or Nationwide Direct ConnectSM access are charged to the customer that initiates the transmission and, unless a rate plan includes unlimited transmissions or access, are calculated by multiplying the duration of the transmission (including the six (6) second period referred to above) by the applicable rate and the number of participants. Customer will not be charged for sending or receiving call alert transmissions ("Call Alerts"), but will be deemed to have initiated a new Direct ConnectSM transmission if Customer responds to a Call Alert, even if Customer responds within six (6) seconds of receiving the Call Alert. Text and numeric messaging will be charged on a per message basis; however, Customer may elect to purchase a certain number of messages for a fixed monthly price. Any messages in excess of Customer's allotted

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messages will be charged at the per message rate. Depending on the plan, Customer may be charged on a per kilobyte basis (one megabyte equals 1024 kilobytes and one kilobyte equals 1024 bytes), for Customer's use of Nextel Online® Services. Kilobytes may be used for, without limitation, browsing the Internet, accessing Nextel Online® Applications and for reading, sending and responding to email. Airtime minutes allotted to Customer under Customer's wireless calling plan may be used in connection with certain Nextel Online® Services. CUSTOMERS ARE CHARGED AT LEAST ONE (1) MINUTE OF AIRTIME FOR ALL WIRELESS CALLS AND AT LEAST SIX (6) SECONDS OF AIRTIME FOR ALL DIRECT CONNECTSM TRANSMISSIONS, REGARDLESS OF LENGTH. AFTER THE INITIAL MINUTE, AIRTIME CHARGES FOR WIRELESS CALLING ARE ROUNDED-UP AND BILLED TO THE NEXT SECOND OR TO THE NEXT MINUTE, DEPENDING ON CUSTOMER'S SERVICE PLAN. AFTER SIX (6) SECONDS, DIRECT CONNECTSM TRANSMISSIONS ARE ROUNDED-UP AND BILLED TO THE NEXT SECOND. DATA USAGE FOR NEXTEL ONLINE® SERVICES IS ROUNDED TO THE NEAREST ONE-TENTH (1/10) OF A KILOBYTE.

Taxes, Fees and Assessments - Customer shall pay all federal, state, and local taxes and fees that are imposed on transactions subject to this Agreement. Customer shall not be responsible for taxes and fees imposed on Nextel's net income or property. Customer shall be responsible for all taxes and fees (whether imposed upon Customer or Nextel) that are measured by gross receipts from sales made to Customer or imposed as a per-line or per-unit charge. Applicable taxes and fees include, but are not limited to, the following: federal, state, and local excise taxes, sales and transaction taxes, gross receipts taxes, utility taxes, and statutory 911 fees. Any Customer who is eligible for an exemption from any tax or fee must provide Nextel with a valid and properly executed exemption certificate for the exemption to be effective. Customer shall provide Nextel with the Primary Place of Use (i.e., Customer's residential street address or primary business address) for each unit activated on Customer's account, and notify Nextel of any changes in such address. Additional fees and assessments apply to Customer's monthly Service Plan. The charges may change and may vary depending on where customer is located. The charges include, but are not limited to, a Universal Service Fund assessment and a Telephone Relay Service fee. Nextel also imposes a Federal Programs Cost Recovery ("FPCR") fee that is not a tax or

government mandated, but is collected to recover Nextel's costs for complying with Federal Communications Commission ("FCC") programs and mandates. The FPCR fee is subject to adjustment, and Nextel will provide advance notice to Customer through the "Nextel News" section of Customer's bill or a bill insert of any significant increase in the FPCR fee. Please consult the current Nextel pricing materials, a sales consultant or visit <http://www.Nextel.com> for information regarding the FPCR fee and the current amount of the fee. Additional fees may be added to Customer's bill to recover Nextel's costs for funding government programs or initiatives.

Early Termination Component of Rate Structure - Nextel incurs a significant cost in activating Service to Customer, including a large up-front cost in offering Equipment to Customer. These costs are partially recouped over the length of Customer's Agreement with Nextel through monthly service rate charges to Customer, which have been established in part for this purpose. If Customer breaches this Agreement or terminates Service for any reason (including by porting its Phone number to another service provider), Customer understands and acknowledges that Nextel will not receive the full benefit of its Agreement with Customer, in part, because Nextel will not continue to receive monthly service charges from Customer. As a result, Nextel shall incur damages that are

difficult, if not impossible, to determine. THEREFORE, IN THE CASE OF BREACH OR EARLY TERMINATION OF THE AGREEMENT BY CUSTOMER, CUSTOMER SHALL PAY TO NEXTEL, AS LIQUIDATED DAMAGES AND NOT AS A PENALTY (IN ADDITION TO ALL AMOUNTS THEN OWED TO NEXTEL), \$200 FOR EACH NUMBER ASSIGNED TO CUSTOMER'S ACCOUNT AS A REASONABLE ESTIMATE OF THE DAMAGES INCURRED BY NEXTEL. This is intended to maintain Nextel's overall rate at an acceptable level despite Customer's early termination and will be assessed without exception unless otherwise provided in this Agreement or by applicable law.

Failure to Pay - Customer acknowledges that time is of the essence with respect to all amounts owed to Nextel. IF CUSTOMER HAS NOT PAID ITS MONTHLY INVOICE IN FULL BY THE DUE DATE, A LATE PAYMENT CHARGE OF UP TO 1.5% PER MONTH (18% ANNUALLY), OR SUCH LESSER AMOUNT PERMITTED BY LAW, MAY BE APPLIED TO THE TOTAL UNPAID BALANCE DUE AND OUTSTANDING. THIS LATE PAYMENT CHARGE IS ASSESSED TO RECOVER COSTS FOR CUSTOMER'S FAILURE TO PAY AND SHALL NOT CONSTITUTE INTEREST. Nextel's acceptance of late or partial payments (even if marked "paid in full" or similar notations) shall not waive Nextel's right to collect

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the full amount due under this Agreement, plus any additional amounts charged under this paragraph. If Nextel obtains the services of a collection or repossession agency or an attorney to assist in remedying any breach of this Agreement by Customer, including but not limited to, Customer's nonpayment of charges, Customer shall be liable for this expense.

Disputed Charges - Customer may dispute only those charges that Customer believes are the result of (1) a billing error; (2) a problem related to Customer's Service; or (3) dropped calls. To dispute any charge, Customer must pay all undisputed amounts when due and submit a written notice to Nextel within ninety (90) days of the problem or before the end of the third billing cycle after the date upon which the problem occurred, whichever occurs later. **CUSTOMER WAIVES THE RIGHT TO DISPUTE ANY CHARGES FOR WHICH TIMELY NOTICE IS NOT PROVIDED TO NEXTEL.** Nextel shall resolve all disputed charges in its sole discretion. If Nextel determines that an error was made on Customer's invoice, Nextel will credit Customer's account in the amount of the error. If Nextel determines that a disputed charge was validly assessed upon Customer, Nextel will notify Customer and Customer must furnish the amount to Nextel within a reasonable period of time; or, if authorized by Customer, Nextel may instead charge Customer's

credit card or debit card by any amount that was validly assessed. If Customer fails to pay any undisputed amount or, after a reasonable period of time, fails to pay any amount determined by Nextel to have been validly assessed upon Customer, Nextel may exercise any remedies available to Nextel under this Agreement for non-payment, including termination of the Agreement. Customer hereby acknowledges that he or she has read the explanation of rates and charges set forth in this Section 7 and understands that these rates and charges may be assessed upon Customer, to the extent applicable.

8. BILLING - Nextel shall issue invoices for Service and for purchases of Equipment. Nextel's invoicing cycle is approximately thirty (30) days, but may change from time to time. The day of the month on which Customer receives an invoice may vary and is subject to change. Service charges will be invoiced to Customer in advance, and usage charges will be invoiced in arrears. Customer may be assessed a shipping charge for Equipment delivered to Customer. Unless otherwise specified in Customer's Service Plan, any unused minutes or other allotted Services under Customer's Service Plan will not be carried over to any other billing cycle. If Customer's Service is terminated for any reason (including if Customer's Number is ported) before the end of any billing cycle, no credit or refund will be provided for unused minutes or other

allotted Services and any monthly service charge will not be prorated to the date of termination. On occasion, Customer may be billed for Services in a month other than the month in which Customer used the Service. The creation of new cell sites, Nextel's implementation of new billing technology, delays in the reporting of international or other roaming charges between carriers, and other similar events may result in such delayed billing. Nextel may bill Customer on behalf of third party providers of Online Applications that are accessed by Customer through the Equipment. Nextel may retain a percentage of these charges before providing the balance to the third party provider of such Online Application.

9. PAYMENTS - Recurring Credit/Debit Card Payments

Customer may pay any amount owed to Nextel by using a credit or debit card acceptable to Nextel. If Customer wishes to pay all amounts in this manner on a recurring basis, Customer must complete a separate payment enrollment form ("Payment Form"). Customer acknowledges that upon signing the appropriate Payment Form, the Payment Form, including its applicable terms and conditions, will become a part of this Agreement. Customer shall promptly notify Nextel of any changes to the credit or debit card (e.g., if the card is terminated, lost, stolen or the expiration date changes) or bank

account used for payment. Enrollment is for the duration of this Agreement unless cancelled earlier by either Customer or Nextel upon thirty (30) days advance written notice to the other party.

Specific Form of Payment - Nextel may, at any time and from time to time, as it deems appropriate (e.g., following receipt of a dishonored check or other instrument), demand that Customer make payment by money order, cashier's check, or a similarly secure form of payment. Nextel also may require at any time in its sole discretion that the Equipment be purchased for cash only. In this case, title to the Equipment shall be transferred to Customer only after receipt by Nextel of a cashier's or certified check or other equally secure form of payment in the amount required by Nextel.

Dishonored Checks - Nextel may charge Customer up to the highest amount permitted by law for any check or other instrument tendered by Customer and returned unpaid by a financial institution for any reason.

10. SUSPENSION, LIMITATION OR TERMINATION OF SERVICE OR THIS AGREEMENT - General - Nextel may limit, suspend or terminate Customer's Service or this Agreement at any time and without providing notice to Customer if: (1) Customer fails to pay any charges (including, without limitation, any charges assessed on behalf of third parties) when due

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under this Agreement; (2) Customer behaves in an abusive, derogatory, or otherwise unreasonable manner to any Nextel employee, representative or agent; (3) Nextel has reason to believe that Customer's Service is being used in a fraudulent manner or for an illegal purpose (such as unusual activity levels or calling patterns); (4) Customer's Service is being used in a way that adversely affects other Customers' Service or Nextel's business operations; (5) Customer provides Credit Information that is false, inaccurate, dated or cannot be verified or Customer becomes insolvent or subject to any proceeding under the Bankruptcy Code or similar laws; (6) Nextel discovers that Customer is underage or does not otherwise possess the capacity or the authorization to enter into this Agreement; (7) Customer's use of the Service or Equipment exceeds limitations or violates any restrictions placed on Customer's account or otherwise breaches this Agreement; or (8) Nextel, in its sole discretion, believes action is required to protect its interests or the interests of Customer or its other customers. NEXTEL SHALL NOT BE LIABLE TO CUSTOMER OR TO ANY OTHER PARTY FOR EXERCISING OR FAILING TO EXERCISE ITS RIGHTS UNDER THIS SECTION TO LIMIT, SUSPEND OR TERMINATE SERVICE OR THE AGREEMENT. If Customer's Service is subject to fraudulent use, Customer shall immediately notify Nextel's Customer Care

department, provide Nextel with any documentation and information that it requests and otherwise cooperate with Nextel in the investigation of such incident. If Nextel terminates Service to Customer, and Service is not reconnected within thirty (30) calendar days, all amounts owed to Nextel (including any damages for early termination) shall become immediately due and payable.

Reactivation - Nextel may, but is not required to, reactivate Service to Customer after Service has been suspended or terminated in accordance with the previous subsection. Before Service may be reactivated, Customer must pay to Nextel all past due amounts plus a reconnection charge equal to \$25.00 per Number, plus applicable taxes. Nextel may modify the terms of Service before reactivating Service to Customer and may require Customer to provide Nextel with an initial Deposit or an additional Deposit.

11. RELEASE OF CUSTOMER INFORMATION - Privacy - Wireless systems use radio channels to transmit communications that may be accidentally or intentionally intercepted. Although federal and state laws may make it illegal for third parties to listen in on Customer's Service, privacy cannot be guaranteed. NEXTEL SHALL NOT BE LIABLE TO

CUSTOMER OR TO ANY THIRD PARTY FOR EAVESDROPPING ON OR INTERCEPTION OF COMMUNICATIONS MADE WHILE USING THE SERVICE OR THE EQUIPMENT.

911 or Other Emergency Calls - The Service does not interact with 911 and other emergency services in the same manner as non-wireless or landline telephone services. Depending on Customer's location, the type of Equipment being used, the type of equipment being utilized by any applicable emergency services provider, and the circumstances and conditions of a particular call, Customer's phone number and/or location may not be identifiable to emergency services providers and Customer may not be connected to the appropriate emergency services provider. In certain circumstances, a 911 call may be routed to a state patrol dispatcher. Nextel is deploying wireless E911 compatible Equipment that meets applicable FCC requirements and that is designed to help public safety authorities locate users of the Service who make 911 calls. However, E911 service that is compatible with the FCC technical requirements is not available in all areas, and even in those areas where it is available, it is not entirely reliable. Moreover, if Customer's Equipment is not GPS-enabled, emergency services personnel may have much less precise location information about the Customer, compared to the information available to them if Customer's Equipment was

GPS-enabled. The information available to emergency service providers may also be limited if Customer's number or numbers are in the process of being ported. Customer acknowledges that E911 service is not available in all areas, is not completely reliable and is further limited when using non-GPS enabled Equipment or during the number porting process. Customer consents to Nextel's disclosure of Customer information to governmental and public safety authorities in response to emergencies. This information may include, but is not limited to, Customer's name, address, Number, and the location of the user of the Service at the time of call.

Access, Use and Disclosure of Customer Information and Communications - Customer acknowledges and agrees that Nextel may access, use, and disclose to third parties, any information whether personally identifying information, or "customer proprietary network information" ("CPNI") within the meaning of 47 U.S.C. § 222 and its implementing regulations ("CPNI Regulations") that Nextel collects, possesses or develops about Customer to: (1) provide Customer with Equipment, Service, or customer support; (2) conduct marketing activities in accordance with applicable law (customer may opt out of any such marketing by contacting Nextel); (3) enable Customer to switch to a new service provider (either Nextel or another service provider) while

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retaining the same phone number; (4) list Customer's contact information (e.g., name, address, and Number) in a telephone or subscriber directory, or include such information in a directory assistance service; (5) provide handset-based or network-based geographic information services via Nextel-provided or third party software Applications; (6) comply with applicable law; or (7) respond to emergencies. Customer acknowledges that any information that identifies Customer (e.g., Customer's name and Number) and calls made by Customer may appear on the Equipment or bill of a person or party that receives Customer's call. Nextel may access, use, disclose, record or monitor any communications to or from Customer or any other person to protect Nextel's rights or property or those of other customers, as permitted by law.

Geographic Information Services - Consistent with the foregoing, Customer acknowledges and agrees that Nextel or a third party application service provider may access, use, and disclose to third parties the geographic location of Customer's Equipment to provide Customer with any geographic information service which Customer accesses through the Service or Equipment. If Customer utilizes any such service and there are additional users on Customer's account, Customer shall clearly, conspicuously, and regularly notify all individual users of the Service that location

information (i.e., the geographic coordinates of the Equipment) may be accessed, used, or disclosed in connection with the Service. For any geographic information service that is governed by the CPNI regulations or a similar law, Nextel will provide Customer with a separate notice and opportunity to consent to the access, use, and disclosure of geographic information. CUSTOMER SHALL HOLD HARMLESS AND INDEMNIFY NEXTEL AGAINST ANY AND ALL CLAIMS, LOSSES, EXPENSES, DEMANDS, ACTIONS, OR CAUSES OF ACTION (INCLUDING ALL ACTIONS BY THIRD PARTIES) ARISING OUT OF A BREACH OF CUSTOMER'S OBLIGATION TO NOTIFY USERS AS SET FORTH IN THIS SECTION OR CUSTOMER'S USE OF ANY GEOGRAPHIC INFORMATION SERVICE OR LOCATION INFORMATION.

12. EQUIPMENT - Customer shall provide Nextel with an initial payment in the amount required by Nextel, to be applied towards any amount owed to Nextel one (1) year from the effective date of the Agreement. Customer acknowledges that Nextel is not responsible for the Equipment or its installation. Nextel is not responsible for the operation, quality of transmission, or, unless separate maintenance arrangements have been made between Nextel and Customer, for maintenance of the Equipment. Customer further acknowledges that Equipment purchased from Nextel is not compatible with and

will not support services provided by other wireless carriers, except for those services provided by an entity operating compatible iDEN equipment or in connection with roaming to certain countries outside of the United States. NEXTEL SHALL NOT BE LIABLE FOR ANY DAMAGES (INCLUDING DAMAGE TO THE EQUIPMENT) RESULTING FROM INSTALLATION OF THE EQUIPMENT BY CUSTOMER OR ANY THIRD PARTY. UPON CUSTOMER'S ACCEPTANCE OF DELIVERY OF THE EQUIPMENT, ALL RISK OF LOSS, DAMAGE, THEFT, OR DESTRUCTION TO THE EQUIPMENT SHALL BE BORNE BY THE CUSTOMER. NO LOSS, DAMAGE, THEFT, OR DESTRUCTION OF THE EQUIPMENT, IN WHOLE OR IN PART, SHALL IMPAIR CUSTOMER'S OBLIGATIONS UNDER THIS AGREEMENT, INCLUDING, WITHOUT LIMITATION, CUSTOMER'S RESPONSIBILITY FOR THE PAYMENT OF SERVICE CHARGES DUE UNDER THE AGREEMENT.

Insurance - Customer may purchase Direct Protect insurance ("Direct Protect") to protect Customer against loss, theft, incidental damage or accidents involving Customer's Equipment. However, Direct Protect is not available for certain Equipment. Customer acknowledges that Direct Protect insurance is provided by The Signal Telecommunications Insurance Services ("Signal") and not by Nextel. If Customer selects Direct

Protect coverage, Customer will be assessed a monthly charge, which Nextel will remit to Signal on Customer's behalf. Any requests for information or claims regarding Direct Protect shall be directed to Signal. Customer acknowledges that a summary of coverage is available at www.nextel.com, which information is also available by calling Signal at 1-888-352-9182.

Lost or Stolen Equipment - If Customer's Equipment is lost or stolen, Customer agrees to: (1) notify Nextel within two calendar days by calling Nextel's Customer Care department; (2) provide Nextel with any documentation and information that it requests; and (3) otherwise cooperate with Nextel in the investigation of such incident.

13. DISCLAIMER OF WARRANTIES - NEXTEL MAKES NO REPRESENTATIONS OR WARRANTIES, STATUTORY, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT CONCERNING CUSTOMER'S SERVICE OR THE EQUIPMENT. NEXTEL DOES NOT AUTHORIZE ANYONE TO MAKE ANY REPRESENTATION OR WARRANTY ON ITS BEHALF, AND CUSTOMER SHOULD NOT RELY ON ANY SUCH STATEMENT(S). ANY STATEMENTS MADE IN PACKAGING, MANUALS OR OTHER DOCUMENTS, OR BY

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ANY NEXTEL EMPLOYEES, AGENTS OR REPRESENTATIVES, ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY AND NOT AS WARRANTIES BY NEXTEL OF ANY KIND. CUSTOMER ASSUMES ALL RESPONSIBILITY FOR USE OF THE SERVICE AND THE QUALITY AND PERFORMANCE OF THE EQUIPMENT. CUSTOMER ACKNOWLEDGES THAT SERVICE MAY NOT BE ERROR-FREE AND THAT INTERRUPTIONS WILL LIKELY OCCUR FROM TIME TO TIME. NEXTEL DOES NOT MANUFACTURE THE EQUIPMENT AND ANY STATEMENT REGARDING THE EQUIPMENT SHOULD NOT BE INTERPRETED AS A WARRANTY. THIS SECTION SHALL SURVIVE TERMINATION OF THIS AGREEMENT.

14. LIMITATION OF LIABILITY AND REMEDIES FOR BREACH - Nextel shall not be liable for: (1) any deficiency in the Service, including, but not limited to, mistakes, omissions, interruptions (including, among others, interruptions caused by Equipment or facilities failure or shortages), errors, failures to transmit, delays or defects, network problems, lack of coverage or network capacity, dropped calls, inability to access the Service or inability to place or receive calls or problems of unauthorized access; (2) the unavailability or any failure or delay in delivery of the Equipment or the cancellation of any orders of Equipment by the manufacturer; (3) any suspension or termination of

Service by Nextel or any other action taken by Nextel in its sole discretion intended to protect the Nextel wireless network, systems, and the rights or property of Nextel, its Customers, or others from "hacking," "spamming," "viruses" or other potential harms that Nextel believes may adversely impact its network or systems; (4) the availability or use of Nextel Online® Services, including but not limited to, the compatibility or use of Online Applications or Content, whether or not supported by Nextel, or any contact with third parties through the use of Nextel Online® Services; (5) any damage or personal injury allegedly caused by use of the Equipment or Service; (6) any other damage due directly or indirectly to causes beyond Nextel's control, including, but not limited to, any act or omission of any carrier or service provider other than Nextel; or (7) acts of God, acts of public enemies, acts of the government, acts or failure to act of Customer, its agents, employees or subcontractors, fires, floods, epidemics, quarantine restrictions, corrosive substances in the air or other hazardous environmental conditions, strikes, freight embargoes, inability to obtain materials or services, commotion, war, terrorism, unusually severe weather conditions or default of Nextel's subcontractors.

WITHOUT LIMITING THE FOREGOING, NEXTEL'S SOLE LIABILITY FOR SERVICE DISRUPTION, WHETHER CAUSED BY THE NEGLIGENCE OF NEXTEL OR OTHERWISE, IS LIMITED TO A CREDIT ALLOWANCE OF NOT MORE THAN THE PROPORTIONATE CHARGE TO CUSTOMER FOR THE PERIOD OF SERVICE DISRUPTION. EXCEPT AS OTHERWISE SET FORTH IN THE PRECEDING SENTENCE, IN NO EVENT SHALL NEXTEL BE LIABLE FOR ACTUAL DAMAGES OR FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR OTHER INDIRECT DAMAGES CAUSED BY ITS NEGLIGENCE OR OTHERWISE, NOR FOR ECONOMIC LOSS, PERSONAL INJURIES OR PROPERTY DAMAGE SUSTAINED BY CUSTOMER OR ANY THIRD PARTIES. IF CUSTOMER IS PROVIDED WITH A CREDIT ALLOWANCE UNDER THIS SECTION, NEXTEL SHALL BE SUBROGATED TO ANY AND ALL RIGHTS THAT CUSTOMER MAY HAVE AGAINST ANY THIRD PARTY AS A RESULT OF CUSTOMER'S LOSS OR EXPENSE, INCLUDING BUT NOT LIMITED TO, ANY RIGHT CUSTOMER MAY HAVE UNDER THE TELEPHONE CONSUMER PROTECTION ACT. THIS SECTION 14 SHALL SURVIVE TERMINATION OF THIS AGREEMENT.

UNDER CERTAIN CIRCUMSTANCES, SOME JURISDICTIONS MAY NOT RECOGNIZE OR GIVE EFFECT, IN WHOLE OR IN PART, TO WARRANTY DISCLAIMERS AND/OR LIMITATIONS OF REMEDIES FOR BREACH; AND THEREFORE, TO THE EXTENT THAT THE DISCLAIMER SET FORTH IN SECTION 13 AND THE LIMITATION OF REMEDIES IN SECTION 14 ARE NOT PERMITTED BY APPLICABLE LAW, THEY WILL NOT APPLY TO CUSTOMER OR SHALL ONLY APPLY TO THE EXTENT PERMITTED BY SUCH APPLICABLE LAW.

15. INDEMNIFICATION - Customer shall indemnify, defend, and hold Nextel harmless from any violation by Customer of any applicable law or regulation. Customer will further indemnify Nextel for any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of: (1) information or Content that Customer submits, posts, transmits or makes available through the Service; (2) Customer's use of the Service or Equipment; (3) Customer's connection to the Service or Equipment; (4) Customer's violation of this Agreement; or (5) Customer's violation of any rights of a third party.

16. DISPUTE RESOLUTION - THIS SECTION PROVIDES FOR THE RESOLUTION OF MOST DISPUTES OR CLAIMS THROUGH ARBITRATION INSTEAD OF COURT TRIALS

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AND CLASS ACTIONS. CUSTOMER SHOULD READ THIS SECTION CAREFULLY; ARBITRATION IS FINAL, BINDING AND SUBJECT TO ONLY VERY LIMITED REVIEW BY A COURT. THIS SECTION GOVERNING DISPUTES SHALL SURVIVE TERMINATION OF THIS AGREEMENT.

Mandatory Arbitration - CUSTOMER AND NEXTEL AGREE TO ARBITRATE ANY CLAIM, CONTROVERSY OR DISPUTE ARISING UNDER OR RELATED TO THIS AGREEMENT OR ANY EQUIPMENT USED IN CONNECTION WITH THE SERVICE (OR ANY PRIOR ORAL OR WRITTEN AGREEMENT FOR WIRELESS SERVICE WITH NEXTEL) EXCEPT THAT CUSTOMER OR NEXTEL MAY BRING AN INDIVIDUAL ACTION IN SMALL CLAIMS COURT. CUSTOMER AND NEXTEL ACKNOWLEDGE THAT THIS AGREEMENT EVIDENCES A TRANSACTION IN INTERSTATE COMMERCE AND THAT THE FEDERAL ARBITRATION ACT SHALL GOVERN THE INTERPRETATION AND ENFORCEMENT OF THIS ARBITRATION PROVISION. TO INITIATE ARBITRATION, CUSTOMER OR NEXTEL MUST FIRST SEND A WRITTEN NOTICE, VIA CERTIFIED MAIL, TO THE OTHER PARTY INDICATING ITS INTENT TO ARBITRATE, WHICH NOTICE SHALL INCLUDE: (1) A DESCRIPTION OF THE FACTS; (2) A DESCRIPTION OF THE NATURE OF THE

CLAIM; AND (3) THE RELIEF SOUGHT ("NOTICE TO ARBITRATE"). SEND NOTICE TO ARBITRATE TO: NEXTEL GENERAL COUNSEL, ARBITRATION OFFICE, 2001 EDMUND HALLEY DRIVE, RESTON, VIRGINIA 20191. BOTH PARTIES AGREE TO MAKE REASONABLE ATTEMPTS TO RESOLVE ANY SUCH DISPUTE; HOWEVER, IF THE PARTIES CANNOT RESOLVE THE DISPUTE WITHIN FORTY-FIVE (45) DAYS OF RECEIPT OF NOTICE TO ARBITRATE, THEN AN ARBITRATION CLAIM MAY COMMENCE. ANY ARBITRATION INITIATED UNDER THIS AGREEMENT SHALL BE ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION ("AAA") IN ACCORDANCE WITH ITS WIRELESS INDUSTRY ARBITRATION RULES (AND THE AAA SUPPLEMENTAL PROCEDURES FOR CONSUMER RELATED DISPUTES AS THEY MAY BE APPLICABLE), AS MODIFIED BY THIS AGREEMENT. INFORMATION CONCERNING THE AAA, ITS WIRELESS INDUSTRY ARBITRATION RULES AND OTHER INFORMATION CONCERNING ARBITRATION PROCEDURES AND FEES CAN BE FOUND BY CALLING THE AAA AT 1-800-778-7879 OR VISITING ITS WEBSITE AT <http://www.adr.org>.

ANY ARBITRATION SHALL BE CONDUCTED BY A SINGLE NEUTRAL ARBITRATOR. CUSTOMER AND NEXTEL SHALL COOPERATE IN GOOD FAITH TO SELECT THE ARBITRATOR WITHIN THIRTY (30) CALENDAR DAYS OF THE COMMENCEMENT OF ANY ARBITRATION PROCEEDING. IF CUSTOMER AND NEXTEL CANNOT AGREE UPON A NEUTRAL ARBITRATOR WITHIN THE THIRTY DAY PERIOD, THEN EITHER PARTY MAY REQUEST THAT THE AAA APPOINT, IN ITS SOLE DISCRETION, A NEUTRAL ARBITRATOR. CUSTOMER AND NEXTEL FURTHER AGREE THAT NO ARBITRATOR SHALL HAVE THE AUTHORITY TO AWARD ANY RELIEF OR REMEDY IN EXCESS OF OR CONTRARY TO WHAT IS PROVIDED IN THIS AGREEMENT, EXCEPT WHERE SUCH PROVISION IS NOT PERMITTED UNDER APPLICABLE LAW. THE ARBITRATOR'S DECISION AND AWARD SHALL BE FINAL AND BINDING, AND JUDGMENT ON THE AWARD RENDERED BY THE ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION. THE LAW THAT IS APPLIED TO THIS AGREEMENT ALSO SHALL BE APPLIED IN ANY ARBITRATION PROCEEDING. UNLESS THE CUSTOMER AND NEXTEL OTHERWISE AGREE, ANY ARBITRATION SHALL BE CONDUCTED IN THE COUNTY SEAT OF THE COUNTY IN WHICH CUSTOMER'S BILLING

ADDRESS IS LOCATED. ALL ADMINISTRATIVE COSTS AND FEES OF ARBITRATION SHALL BE BORNE EQUALLY BY CUSTOMER AND NEXTEL, EXCEPT IF THE CLAIM IS LESS THAN \$1000, CUSTOMER WILL BE OBLIGATED TO PAY ONLY \$25. FOR CLAIMS OVER \$1,000 BUT UNDER \$75,000, CUSTOMER WILL BE REQUIRED TO PAY ITS SHARE OF ARBITRATION FEES, BUT NO MORE THAN THE EQUIVALENT COURT FILING FEE FOR A COURT ACTION FILED IN THE JURISDICTION WHERE CUSTOMER'S BILLING ADDRESS IS LOCATED. CUSTOMER AND NEXTEL SHALL EACH BEAR THE EXPENSES OF THEIR OWN COUNSEL, EXPERTS, WITNESSES AND THE PREPARATION AND PRESENTATION OF EVIDENCE IN CONNECTION WITH ANY ARBITRATION.

Waiver of Jury Trial and Class Actions - BY ENTERING INTO THIS AGREEMENT, CUSTOMER AND NEXTEL ACKNOWLEDGE AND AGREE TO WAIVE CERTAIN RIGHTS TO LITIGATE DISPUTES IN COURT, TO RECEIVE A JURY TRIAL OR TO PARTICIPATE AS A PLAINTIFF OR AS A CLASS MEMBER IN ANY CLAIM ON A CLASS OR CONSOLIDATED BASIS OR IN A REPRESENTATIVE CAPACITY. CUSTOMER AND NEXTEL BOTH AGREE THAT ANY ARBITRATION WILL BE CONDUCTED ON AN INDIVIDUAL AND NOT ON A

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CONSOLIDATED, CLASS-WIDE OR REPRESENTATIVE BASIS AND THAT IF ARBITRATION IS NOT CONDUCTED ON AN INDIVIDUAL BASIS, THIS SECTION 16 SHALL BE DEEMED NULL AND VOID. THE ARBITRATOR MAY AWARD INJUNCTIVE RELIEF ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT PARTY'S INDIVIDUAL CLAIM. IF FOR ANY REASON THE ARBITRATION CLAUSE SET FORTH IN THIS AGREEMENT IS DEEMED INAPPLICABLE OR INVALID, OR TO THE EXTENT THE ARBITRATION CLAUSE ALLOWS FOR LITIGATION OF DISPUTES IN COURT, CUSTOMER AND NEXTEL BOTH WAIVE, TO THE FULLEST EXTENT ALLOWED BY LAW, ANY RIGHT TO PURSUE OR PARTICIPATE AS A PLAINTIFF OR AS A CLASS MEMBER IN ANY CLAIM ON A CLASS OR CONSOLIDATED BASIS OR IN A REPRESENTATIVE CAPACITY.

17. MISCELLANEOUS - Assignment - Customer may not assign all or any part of this Agreement (including any of its rights and duties under the Agreement) or sell or lease the Service to others without Nextel's prior written consent. Nextel may assign all or any part of this Agreement to any successor or any other entity capable of performing Nextel's obligations under this

Agreement without obtaining Customer's consent or providing notice to Customer. Nextel shall be released from all liability upon assignment of this Agreement. Customer shall continue to be bound by the terms of this Agreement following assignment.

Nextel Associates - Nextel's subsidiaries, affiliates and certain third party service providers (the "Nextel Associates") may provide wireless communication services in support of Nextel from time to time. All rights and protections afforded to Nextel by this Agreement are also afforded to the Nextel Associates.

Notice - Notice to Customer shall be considered delivered if sent by U.S. Mail addressed to the most current address on file for Customer (effective three (3) days following deposit in U.S. Mail) or by electronic means such as email or text messaging (effective immediately upon transmission). Written notice to Nextel must be sufficient to identify Customer and the Service and shall be considered delivered when directed to Nextel Customer Care department and received by Nextel. Oral and electronic notice to Nextel shall be considered delivered on the date reflected in Nextel's records. To ensure receipt of notice, Customer shall notify Nextel of any changes in Customer's email or mailing address.

Limitation on Third Party Beneficiaries - This Agreement is not for the benefit of any third party other than the Nextel Associates.

Governing Law - The laws of the state associated with the area code assigned to Customer's Number will govern this Agreement, without regard to the conflicts of laws rules of that state. This Agreement is also subject to applicable federal laws and federal or state regulations or tariffs

Entire Agreement - This Agreement and the policies to which it refers (e.g., Return Policy, Plan Information, and Payment Forms, to the extent such documentation may be applicable), form the entire Agreement between Customer and Nextel. There are no oral or written agreements between Customer and Nextel other than as set forth in this Agreement. If Customer is a business, Nextel shall not be bound by the terms and conditions included in Customer's purchase orders or elsewhere, unless expressly agreed to in writing by a duly authorized officer of Nextel. If any provision of this Agreement is found to be illegal or otherwise invalid, the remainder of this Agreement will remain enforceable. If, at any time, Nextel fails to enforce any right or remedy under this Agreement (including, but not limited to, a waiver of Nextel's right to written notice under the Agreement), Nextel shall retain the right to enforce such right or remedy at a later time.

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION.

READ THIS INFORMATION BEFORE USING YOUR INTEGRATED MULTI-SERVICE PORTABLE RADIO.

RF Operational Characteristics

Your radio product contains a radio frequency transmitter to convey the information you wish to send as well as occasional automatic signals used to sustain connection to the wireless network, and a receiver which enables you to receive communication and connection information from the network.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1999 Edition.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brasil Regulatory Authority, Resolution 256 (April 11, 2001) "additional requirements for SMR, cellular and PCS product certification."

To assure optimal radio product performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone.**

Two-way radio operation

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.**



Body-worn operation

To maintain compliance with FCC RF exposure guidelines, if you wear a radio product on your body when transmitting, always place the radio product in **a Motorola approved clip, holder, holster, case or body harness for this product.** Use of non-Motorola-approved accessories may exceed FCC RF exposure guidelines. **If you do not use a Motorola approved body-worn accessory and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, then ensure the antenna and the radio product are kept the following minimum distances from the body when transmitting**

- **Phone or Two-way radio mode: one inch (2.5 cm)**
- **Data operation using any data feature with or without an accessory cable: one inch (2.5 cm)**

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the radio product and may violate FCC regulations.

DO NOT hold the antenna when the radio product is "IN USE". Holding the antenna affects call quality and may cause the radio product to operate at a higher power level than needed.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.motorola.com/iden.

Safety and General Information

ALL MODELS WITH FCC ID AZ489FT5833 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.¹ Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the

body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 0.93 W/kg and when tested on the body, as described in this user guide, is 1.46 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID AZ489FT5833.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>.

¹ In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

² The SAR information reported to the FCC includes the FCC-accepted Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Electro Magnetic Interference/Compatibility

Note: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio product in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your radio product when on board an aircraft. Any use of a radio product must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

The Advanced Medical Technology Association (AdvaMed) recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio product and a pacemaker. These recommendations are consistent with those of the U.S. Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the radio product more than 6 inches (15 cm) from their pacemaker when the radio product is turned ON.
- Not carry the radio product in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio product OFF immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless radio products may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Safety and General Information

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using the radio product while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Operational Warnings



For Vehicles with an Air Bag

Do not place a portable radio product in the area over the air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio product may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your radio product prior to entering any area with a potentially explosive atmosphere, unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such

as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn off your radio product when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

Operational Cautions

Batteries

All batteries can cause property damage and/or bodily injury, such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. To reduce the risk of injury, batteries should not be exposed to fire, disassembled, or crushed.



Cleaning and Drying Considerations

Using a leather carry case may help protect the surfaces and help prevent liquids (e.g., rain) from entering into the interior of the radio product. This product is not water proof, and exposing the unit to liquids may result in permanent damage to the unit.

If your radio product interior gets wet, then do not try to accelerate drying with the use of an oven or a dryer as this will damage the radio product and void the warranty. Instead, do the following:

- 1** Immediately power off the radio product.
- 2** Remove Battery and SIM card (if so equipped) from radio product.
- 3** Shake excess liquid from radio product.
- 4** Place the radio product and battery in an area that is at room temperature and has good air flow.
- 5** Let the radio product, battery, and SIM card dry for 72 hours before reconnecting the battery and/or powering on the radio product.

If the radio product does not work after following the steps listed above, contact your dealer for servicing information.

Safety and General Information

Clean the external surfaces of the radio product with a damp cloth, using a mild solution of dishwashing detergent and water. Some household cleaners may contain chemicals that could seriously damage the radio product. Avoid the use of any petroleum-based solvent cleaners. Also, avoid applying liquids directly on the radio product.

Accessory Safety Information

Important: Save these accessory safety instructions.

- Before using any battery or battery charger, read all the instructions for and cautionary markings on (1) the battery, (2) the battery charger, which may include a separate wall-mounted power supply or transformer, and (3) the radio product using the battery.
- Do not expose any battery charger to water, rain, or snow as they are designed for indoor or in-vehicle use only.



Warning: To reduce the risk of injury, charge only the rechargeable batteries described in “Battery” on page 4. Other types of batteries may burst, causing personal injury and damage.

- To reduce the risk of damage to the cord or plug, pull by the plug rather than the cord when you disconnect the battery charger from the power source outlet.
- Do not operate any battery charger with a damaged cord or plug — replace them immediately.
- Battery chargers may become warm during operation, but not hot. If it becomes hot to the touch, unplug it from the power outlet immediately and discontinue its use.
- Use of a non-recommended attachment to a battery charger may result in a risk of fire, electric shock, or injury to persons.
- Make sure the battery charger power cord is located so that it will not be stepped on, tripped over, or subjected to damage or stress.
- An extension cord should not be used with any battery charger unless absolutely necessary. Use of an improper extension cord could result in a risk of fire and electric shock. If an extension cord must be used, make sure that:
 - The pins on the plug of the extension cord are the same number, size, and shape as those on the plug of the charger.
 - The extension cord is properly wired and in good electrical condition.

- The cord size is 18AWG for lengths up to 100 feet and 16AWG for lengths up to 150 feet.
- Do not operate any battery charger if it has received a sharp blow, has been dropped, or has been damaged in any way; take it to a qualified service technician.
- Do not disassemble a battery charger; take it to a qualified service technician when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire.
- Maximum ambient temperature around the power supply or transformer of any battery charger should not exceed 40°C (104°F).
- The output power from the power supply or transformer must not exceed the rating given on the Desktop Dual-Pocket Charger.
- The disconnection from the line voltage is made by unplugging the power supply from the AC receptacle.
- To reduce risk of electric shock, unplug any battery charger from the outlet before attempting any maintenance or cleaning.

For optimum charging performance, turn off the radio product while charging it in any battery charger.

MOTOROLA LIMITED WARRANTY

Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:**

PRODUCTS COVERED

Products as defined above.

Accessories as defined above.

Products or Accessories that are Repaired or Replaced.

Software as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).

LENGTH OF COVERAGE

One (1) year from the date of purchase by the first consumer purchaser of the product.

One (1) year from the date of purchase by the first consumer purchaser of the product.

The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Ninety (90) days from the date of purchase.

What is not covered? (Exclusions)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and

Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

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Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

MOTOROLA LIMITED WARRANTY

Software NOT Embodied in Physical Media.

Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is covered? This warranty extends only to the first consumer purchaser, and is not transferable.

What will Motorola Do? Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information? To obtain service or information, please call:

Motorola iDEN Customer Services
1-800-453-0920 or 954-723-4910

TTY-877-483-2840

Or visit us online at

<http://www.motorola.com/iden/support>

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

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